

NEWHAM ESOL EXCHANGE

DIRECTORY OF ESOL PROVISION IN NEWHAM



Community Involvement Unit



July 2008

NEWHAM ESOL EXCHANGE

About Newham ESOL Exchange

This directory is part of an initiative to improve the accessibility and effectiveness of English courses for speakers of other languages (ESOL) in Newham. It contains information about most of the ESOL classes run in the borough and is intended to help individuals or organisations to signpost people more effectively.

The Newham ESOL Exchange initiative is being led by voluntary and community sector organisations with significant involvement from Newham Council, Newham and Havering Colleges and commercial organisations providing ESOL classes.

This is a work in progress so if you have any general comments or notice any omissions or mistakes we would like to know. Suggestions for changes will be stored until we have the time or funding to produce a second version. Comments on the usefulness of the directory may help us to obtain ongoing funding for the project.

Where possible the directory is being shared electronically; there are a limited number of paper copies due to funding restrictions. You can download a copy from Aston-Mansfield's website www.aston-mansfield.org.uk. If you want another paper copy, or to find out more about the Newham ESOL Exchange initiative, please contact Anne Crisp at Aston-Mansfield Community Involvement Unit.

Produced by

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Community Involvement Unit
Durning Hall Community Centre
Earlham Grove
Forest Gate
London
E7 9AB

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NEWHAM ESOL EXCHANGE

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Adult Training Network

Manor Park Methodist Church
Herbert Road
Manor Park
E12 6AY

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|---|---|
| Contact: | Imran Ul-Haque |
| Telephone: | 020 8553 1133 |
| E-mail: | imran@adult-training.org.uk |
| How are ESOL needs assessed? | Students are given an ESOL initial assessment in our office, either by appointment or dropping in during office hours. During the first lesson, learners are given a diagnostic assessment - tailored to the level of the class, enabling the tutor to better understand the needs of the learners. |
| How do students enrol? | Students can enrol at our office in the Harold Centre on Harold Road during office hours (Monday to Friday, 9:00 am - 4:30 pm). At other times, there is a receptionist on the ground floor who can take contact details. Roll-on, roll-off and set period classes are run so enrolment is ongoing. |
| How are courses delivered? | Students sign up for a set period. Roll-on, roll off courses also. |
| Are tutors qualified? | Yes they all are |
| What are their qualifications? | Teacher 1: Cambridge CELTA, Level 5 Cert in Further Education Teaching Stage 3, Cert for ESOL Subject Specialists. Teacher 2: Trinity TESOL, Postgraduate TESOL (ongoing). Teacher 3: Cambridge CELTA. |
| Are courses accredited? | Yes they all are |
| How are they accredited? | City & Guilds |
| Is a core curriculum used? | Yes |
| What is the system for referral? | We have a comprehensive system for referring people on. |

NEWHAM ESOL EXCHANGE

Anglo-British Academy of Advance Studies

246-250 Romford Road
Forest Gate
E7 9HZ

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|---|---|
| Contact: | Terry Coldham |
| Telephone: | 020 8221 4661 |
| E-mail: | terry@abaas.co.uk |
| How are ESOL needs assessed? | Students can be assessed daily at our Forest Gate Office and appropriate IAG given and where applicable signposted. |
| How do students enrol? | ABAAS has an open door policy for (learndirect -ELLIS programmes) which means we can enrol Monday to Friday at our Forest Gate office. |
| How are courses delivered? | Students sign up for a set period. Most of our ESOL provision is delivered through learndirect which enables the students to access their learning 24/7. Other provisions such as ESOL combined citizenship are on a set period of 5 weeks covering speaking and listening only and using 20 hours minimum of Life in the UK materials (mandatory). |
| Are tutors qualified? | Yes they all are |
| What are their qualifications? | CELTA 4 |
| Are courses accredited? | yes they all are |
| How are they accredited? | Cambridge ESOL |
| Is a core curriculum used? | Yes |
| What is the system for referral? | We have a comprehensive system for referring people on. |
| Additional Information | Our organisation predominantly delivers SFL programmes such as literacy & numeracy which is accredited through City & Guilds and we also deliver Business and Management courses up to level 7 plus a large range of IT qualifications from beginners to experienced students. |

NEWHAM ESOL EXCHANGE

Canning Town Outlook

St Luke's Business Centre
85 Tarling Road
Canning Town
E16 1HN

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| Contact: | Rev Chigor Chike |
| Telephone: | 020 7366 6322 |
| E-mail: | cannioutluk@yahoo.co.uk |
| How are ESOL needs assessed? | Initial assessment. Formative assessment |
| How do students enrol? | Students come to the class and register. |
| How are courses delivered? | Roll-on, roll-off |
| Are tutors qualified? | Yes they all are |
| What are their qualifications? | 7407 both stage 1 & 2, Cert Ed, A1 Assessor |
| Are courses accredited? | No |
| Is a core curriculum used? | Yes |
| What is the system for referral? | We refer on but our knowledge of other ESOL provision is limited |

NEWHAM ESOL EXCHANGE

Centre for Innovation and Partnerships (CIPS)

Newham College of Further Education
The Learning Line
East Ham
E6 2JA

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|---|---|
| Contact: | Jacquelyn Caulker |
| Telephone: | 020 8472 9258 |
| E-mail: | jacquelyn.caulker@newham.ac.uk |
| How are ESOL needs assessed? | Students ESOL needs are assessed by an Assessor this can be done on the main campus or at the Learning Line |
| How do students enrol? | By completing an Enrolment form from the Learning Line or at the main campus. |
| How are courses delivered? | Roll-on roll-off basis; students sign up for a set period |
| Are tutors qualified? | Yes they all are |
| What are their qualifications? | CELTA |
| Are courses accredited? | Yes they all are |
| How are they accredited? | City & Guilds |
| Is a core curriculum used? | Yes |
| What is the system for referral? | We refer on but our knowledge of other ESOL provision is limited |

NEWHAM ESOL EXCHANGE

Chase Park 2002 Limited

Stratford School ATC
Grosvenor Road
Forest Gate
E7 8JA

| | |
|---------------------------------------|--|
| Contact: | Gordon, Liz or Maria |
| Telephone: | 020 8470 1925 |
| E-mail: | gordon.woodcock@ntlworld.com |
| How are ESOL needs assessed? | All ESOL learners are initially given a placement test to see what level they are, at Chase Park in Grosvenor Road. This can be arranged at any time (by appointment), and for 2008/09, we are having an enrolment week beginning 1st September 2008. We are open from 9:30 am to 5:00 pm every weekday. We perform a full diagnostic assessment within the first two weeks of joining Chase Park so that your needs are fully understood. |
| How do students enrol? | All enrolment takes place at Chase Park, Grosvenor Road, Forest Gate, E7 8JA. Enrolment can take place any time before the start of a course and in special cases within the first two weeks of the course. All this academic year's first ESOL courses begin on the 8th September 2008 and finish in the week commencing the 8th February 2009. Second semester courses begin on the 22nd February 2009 and finish in the week commencing 19th July 2009. |
| How are courses delivered? | Students sign up for a set period |
| Are tutors qualified? | Yes they all are |
| What are their qualifications? | All the ESOL staff have a CELTA qualification and the City & Guilds 7407 Level 4 Certificate in Further Education. Additionally, the senior ESOL tutor has a TESOL and BA Honours degree. |
| Are courses accredited? | Yes they all are |

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| How are they accredited? | All the courses result in a nationally recognised QCA qualification. We have a franchise contract with Waltham Forest College which funds all the ESOL provision. |
| Is a core curriculum used? | Yes |
| What is the system for referral? | We have a comprehensive system for referring people on. |
| Additional Information | The director has 34 years experience of working in education in the UK, in secondary schools and further education. He worked abroad for three years delivering degrees linked to UK educational organisations. He formed his own training company in 2002 which has grown in success year on year. |

NEWHAM ESOL EXCHANGE

Community Childcare Service

Office 11, St Luke's Business Centre
85 Tarling Road
Canning Town
E16 1HN

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|---|---|
| Contact: | Sara Watson |
| Telephone: | 020 7366 6327 |
| E-mail: | communitychildcare@hotmail.co.uk |
| How are ESOL needs assessed? | Introduction day is held for the course where the tutor will engage with all individual learners and write up personal assessment notes. Each learner will complete the basic skills assessment, family programmes assessment for parents and carers (version 3), literacy and numeracy. This assessment info then forms the basis for the ongoing individual learning plans, which are reviewed by learner and tutor at the beginning, middle and end of the course. |
| How do students enrol? | Introduction day is when learners enrol with the Community Childcare Service and this is held at Keir Hardie Community Church, Canning Town. |
| How are courses delivered? | Students sign up for a set period |
| Are tutors qualified? | Yes they all are |
| What are their qualifications? | Bachelor of arts with honours-English and European Literature; Basic education teacher training CTG 7303; Certificate in Education |
| Are courses accredited? | No |
| Is a core curriculum used? | Yes |
| What is the system for referral? | We refer on but our knowledge of other ESOL provision is limited |

NEWHAM ESOL EXCHANGE

East London ITEC

214 Romford Road
Forest Gate
E7 9HY

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| Contact: | Eudora Osalor |
| Telephone: | 020 8534 4080 |
| Fax: | 020 8534 8323 |
| E-mail: | info@eastlondonitec.org.uk |
| How are ESOL needs assessed? | ESOL needs assessment administered during the first week of training. When students enrolled onto the course they will complete a needs assessment as part of their induction into the programme. Then the tutor assesses the results to establish their levels. Once the needs assessment is compiled the results will be turned into a classroom activity. |
| How do students enrol? | Students enrol for courses by completing enrolment forms in person at the training centre. |
| How are courses delivered? | Roll-on, roll-off; students sign up for a set period |
| Are tutors qualified? | Yes they all are |
| What are their qualifications? | CELTA, PGCE ESOL, D32, D33, D34, A1 |
| Are courses accredited? | Yes they all are |
| How are they accredited? | City & Guilds SFL ESOL; Cambridge ESOL |
| Is a core curriculum used? | Yes |
| What is the system for referral? | We refer on but our knowledge of other ESOL provision is limited |

NEWHAM ESOL EXCHANGE

East London Learning Centre

226 High Street North
East Ham
E6 2JA

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|---|--|
| Contact: | Stella Seralathan |
| Telephone: | 020 8548 1505 |
| E-mail: | seralathan@hotmail.com |
| How are ESOL needs assessed? | Students to be assessed at the centre using the correct tools when ESOL is up and running. |
| How do students enrol? | By appointments at the centre. |
| How are courses delivered? | Roll-on, roll-off |
| Are tutors qualified? | Yes they all are |
| What are their qualifications? | CELTA |
| Are courses accredited? | Not answered |
| How are they accredited? | We will be delivering ESOL in future. |
| Is a core curriculum used? | Yes |
| What is the system for referral? | We have a comprehensive system for referring people on. |
| Additional Information | We mainly offer private tuition on all subjects for Key stages 1-3, GCSE and A/L's. We also offer various short courses for adults. i.e Information Technology, English Courses etc. |

NEWHAM ESOL EXCHANGE

East London Skills for Life

22 Deanery Road
Stratford
E15 4LP

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| Contact: | Toyin Sulola |
| Telephone: | 020 8221 2688 |
| E-mail: | toyin.sulola@eastlondonskills.co.uk |
| How are ESOL needs assessed? | Students will be assessed at ELS in Stratford. They are given an interview followed by an initial assessment. Students can come in at any time for an interview after phoning for appointment. We use the BKSB assessment tools and their online diagnostic to assess needs and map ILP. |
| How do students enrol? | By appointment at ELS |
| How are courses delivered? | Roll-on, roll-off |
| Are tutors qualified? | Yes they all are |
| What are their qualifications? | CELTA and PGCE in ESOL, one is currently undertaking the Diploma in numeracy |
| Are courses accredited? | yes they all are |
| How are they accredited? | OCR, Cambridge and ASDAN |
| Is a core curriculum used? | Yes |
| What is the system for referral? | We have a comprehensive system for referring people on. |
| Additional Information | We are offering the Train to Gain Basic skills to workers who have an LLN need. Therefore we can currently only take on people who are over 19 years of age and are working. They are able to access our off job-site ESOL and lit/num provision offered at evenings and weekends. They must have permission from the employer to access the programme even if it is done in their own time. |

NEWHAM ESOL EXCHANGE

Extended Services - Learning Community Service

The Web Building
49 The Broadway
Stratford
E15 4BQ

Contact: Bopinder Samra
Telephone: 020 8430 4062/2555

Fax:

E-mail: bopinder.samra@newham.gov.uk

How are ESOL needs assessed?

All ESOL learners who enrol on the programme are provided with an induction session followed by an Initial assessment and then an ILP. In the induction learners are informed about the programme and given an opportunity to discuss their needs and expectations. Learners are also informed about accreditation opportunities that are available through the programme. This is then followed by all learners undertaking an Initial Assessment. Based on the information gathered from the Induction and Initial assessment an ILP - Individual Learning Plan is drawn up for each learner. The ILP focuses on individual and specific needs of learners and maps their needs to the ESOL core curriculum to implement them. The Initial Assessment informs tutors of what the learners know and what they need to know. Information gathered from the assessment process enables tutors to pitch their teaching to the level that is appropriate for the learners. The assessments are undertaken at the schools where the courses are being held. Students are assessed at the beginning of the courses but formative assessments are carried out throughout the 18-week period.

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| How do students enrol? | All the learners are either parents or family members of children in Newham schools, nurseries and children's centres. The parents are informed about the courses by school staff members and through flyers. The enrolment for the courses takes place in the first session of the language course and is undertaken by Family Learning tutors. |
| How are courses delivered? | Students sign up for a set period |
| Are tutors qualified? | Yes some are |
| What are their qualifications? | Most tutors have education at degree level. Most also have or are working towards a generic adult teaching qualification (7407/7303) and some also have or are working towards a subject specialism in their own teaching fields (9488). |
| Are courses accredited? | yes they all are |
| How are they accredited? | City & Guilds |
| Is a core curriculum used? | Yes |
| What is the system for referral? | We refer on but our knowledge of other ESOL provision is limited |
| Additional Information | Family Learning Project has three core aims and it's delivery is based around these aims: to raise the language and literacy skills of parents and carers; to improve parents' and carers ability to help their children and to improve children's acquisition of language and literacy. |

NEWHAM ESOL EXCHANGE

Flexilearning Centre Ltd

Imperial Offices, 2nd Floor
103 Cranbrook Road
Ilford
IG1 4PU

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| Contact: | Chafika Kouidmi |
| Telephone: | 020 8477 1513 |
| Fax: | 020 8553 3608 |
| E-mail: | info@flexilearningcentre.co.uk |
| How are ESOL needs assessed? | Through first contact interview assessment, and then an ongoing assessment by either verbal or completing forms |
| How do students enrol? | Students can enrol any time, by contacting the centre directly or any other centres hosting the course. |
| How are courses delivered? | Roll-on, roll-off; set period or flexible terms |
| Are tutors qualified? | Yes they all are |
| What are their qualifications? | Adult education ESOL skills for life teaching certificates |
| Are courses accredited? | Yes some are |
| How are they accredited? | Will receive the accreditation soon. |
| Is a core curriculum used? | Yes |
| What is the system for referral? | We refer on but our knowledge of other ESOL provision is limited |
| Additional Information | The main office is based in Ilford, Redbridge borough, but some of the courses are run in Newham in partnership with some community centres. |

NEWHAM ESOL EXCHANGE

Havering College

Ardleigh Green Road
Hornchurch
RM11 2LL

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| Contact: | Anne Chapman |
| Telephone: | 01708 455011 x2094 |
| E-mail: | achapman@haverling-college.ac.uk |
| How are ESOL needs assessed? | At interview. Interviews are held on a regular basis according to demand. |
| How do students enrol? | Students register interest with Froud Centre staff or by phone. After interview and assessment they are offered a suitable class. Enrolment is done at the Froud Centre prior to or during the first class. |
| How are courses delivered? | Students sign up for a set period. |
| Are tutors qualified? | Yes they all are |
| What are their qualifications? | PGCE/Cert ED/CELTA/Cert TEFL/Basic Skills trained/Level 4 Subject Specialist |
| Are courses accredited? | Yes they all are |
| How are they accredited? | Cambridge ESOL & Trinity College |
| Is a core curriculum used? | Yes |
| What is the system for referral? | No we do not refer students on |
| Additional Information | Delivering classes at the Froud Centre, Manor Park. Contact: Anne Chapman 01708 455011 x2094 or Elaine Souster 0208 514 3075. |

NEWHAM ESOL EXCHANGE

London Academy of Higher Education

IC Ibex House
Maryland Park
Stratford
E15 1HB

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|---|--|
| Contact: | Miss Ousha Kissoon |
| Telephone: | 020 8534 9941 |
| E-mail: | ousha@lahe.org.uk; larry@lahe.org.uk |
| How are ESOL needs assessed? | We carry out a basic assessment when our ESOL students come for their induction. The assessors and the tutor, fill up a progress review after every 100 hours of tutorials and this is done in the academy itself. Students sit for a final exam in listening, writing, reading and speaking. The exam sheets are marked internally by the tutors and then passed on to the assessors. |
| How do students enrol? | Most of the ESOL students are from Enquiries and some from the Job centre. They come to enrol in the London Academy For Higher Education and they can be enrolled 3 times a year, either during the month of January, June or September. |
| How are courses delivered? | Roll-on, roll-off |
| Are tutors qualified? | Yes they all are |
| What are their qualifications? | PGCE |
| Are courses accredited? | Yes they all are |
| How are they accredited? | Edexcel |
| Is a core curriculum used? | Yes |
| What is the system for referral? | We refer on but our knowledge of other ESOL provision is limited |
| Additional Information | We have been successful running the ESOL programme and all the students who was successful was awarded their certificate. |

NEWHAM ESOL EXCHANGE

Newham Asian Women's Project

22 Deanery Road
Stratford
E15 4LP

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| Contact: | Fatima Seedat |
| Telephone: | 020 8536 1397 |
| E-mail: | fseedat@nawp.org |
| How are ESOL needs assessed? | We conduct speaking and listening assessments to identify the needs and level of the learner. |
| How do students enrol? | Twice a month we hold an open day onsite for ladies to come and enquire about our course, get more information and enrol with us. Also we do one-to-one enrolments on an open surgery ethos where if a lady walks through the door and wants to do a course with us we will enrol them. |
| How are courses delivered? | Students sign up for a set period. |
| Are tutors qualified? | Yes they all are |
| What are their qualifications? | Two tutors have CELTA and currently on Stage 3 of City & Guilds 7407, due to be complete this academic year. |
| Are courses accredited? | Yes they all are |
| How are they accredited? | Trinity College |
| Is a core curriculum used? | Yes |
| What is the system for referral? | We have a comprehensive system for referring people on. |

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Additional Information

Newham Asian Women's Project provides services to women and their children fleeing gender-based violence. The Training Service was set up in 1996 to target local Asian women whose limited English skills prevented them from accessing education, employment, social and cultural activities. Over the years, the Training Service has provided mainstream training and education, extending opportunities to all Black and Minority Ethnic women, many of whom face racism, discrimination, limited UK-based experience, and lack of knowledge of the formal routes to work or education. As well as vocational courses, the service also offers soft target courses and support groups to women suffering from isolation, lack of self esteem, depression, violence and abuse.

NEWHAM ESOL EXCHANGE

Newham College of Further Education (East Ham)

East Ham Campus
High Street South
East Ham
E6 6ER

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|---|---|
| Contact: | Janet Prendergast |
| Telephone: | 020 8257 4281 |
| Fax: | |
| E-mail: | janet.prendergast@newham.ac.uk |
| How are ESOL needs assessed? | 10-hour induction course run on Tuesdays and Thursdays on each campus (week 1,2,3 and 4 of each term, each term has 6 weeks). |
| How do students enrol? | Once students complete the induction course they are enrolled on a course. |
| How are courses delivered? | Roll-on, roll-off |
| Are tutors qualified? | Yes they all are |
| What are their qualifications? | One tutor has a BA (Hons) Degree in English and Communication Arts*, *a TESOL certificate, and is currently on Stage 3 of City & Guilds 7407. |
| Are courses accredited? | yes they all are |
| How are they accredited? | City & Guilds |
| Is a core curriculum used? | Yes |
| What is the system for referral? | We have a comprehensive system for referring people on. |

NEWHAM ESOL EXCHANGE

Newham College of Further Education (Stratford)

Stratford Campus
Welfare Road
Stratford
E15 4HT

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|---|--|
| Contact: | Angelica De Paiva |
| Telephone: | 020 8257 4577 |
| E-mail: | angelica.DePaiva@newham.ac.uk |
| How are ESOL needs assessed? | Before they start a course during the language induction programme |
| How do students enrol? | Once they are academically & fee assessed |
| How are courses delivered? | Courses run as part-time day, part-time evening & full-time |
| Are tutors qualified? | Yes they all are |
| What are their qualifications? | All are registered with the Institute for Learning. |
| Are courses accredited? | yes they all are |
| How are they accredited? | City & Guilds |
| Is a core curriculum used? | Yes |
| What is the system for referral? | We have a comprehensive system for referring people on. |
| Additional Information | We promise to find courses for all applicants |

NEWHAM ESOL EXCHANGE

Newham Community Education and Youth Service (NewCEYS)

NewCEYS, Beckton Globe
1 Kingsford Way
Beckton E6 5JQ

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| Contact: | Michael Potts, ESOL Co-ordinator |
| Telephone: | 020 8430 2000 x 27225 |
| E-mail: | michael.potts@newham.gov.uk |
| How are ESOL needs assessed? | At any main centre run by NewCEYS for an initial assessment, usually before the new term starts i.e. x2 per academic year. The initial assessment will inform each learner's Individual Learning Plan, which becomes an assessment tool. It is amended as necessary during course tutorials. Further assessment may be carried out in the class soon after course commencement (diagnostic assessment) although this is not usual practice. Informal assessment continues throughout the course. There is an end of course assessment which is internally verified. Successful achievement will allow the learner to progress to an entry level 1 class. |
| How do students enrol? | See previous. We have enrolment weeks usually in the week before the start of courses (September and February), although people can continue to enrol for ESOL courses up to week 5. |
| How are courses delivered? | Students sign up for a set period |
| Are tutors qualified? | Yes some are |
| What are their qualifications? | The majority of tutors, if not qualified are taking courses leading to the achievement of national standards i.e. a subject specialist qualification, and a generic teaching qualification. |
| Are courses accredited? | Courses are accredited from Entry 1 to Level 1 |
| How are they accredited? | From entry level 1 upwards, City and Guilds is the accreditation body. Trinity is being trialled in the north east area from September 2008. |

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| Is a core curriculum used? | Yes |
| What is the system for referral? | We refer on but our knowledge of other ESOL provision is limited |
| Additional Information | The ESOL core curriculum does not cover pre-entry or non-lit, therefore the core curriculum does not need to be used for these. |

NEWHAM ESOL EXCHANGE

Newham Sixth Form College (NewVic)

NewVic Stratford Centre
Stratford
E15 4QZ

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|---|---|
| Contact: | Alan Kunna |
| Telephone: | 020 7540 0647 |
| E-mail: | akunna@newvic.ac.uk |
| How are ESOL needs assessed? | Students' ESOL needs are assessed at an open day initial assessment at the college before the start of the course |
| How do students enrol? | After the initial assessment, students are enrolled at the appropriate level. |
| How are courses delivered? | Students sign up for a set period |
| Are tutors qualified? | Yes they all are |
| What are their qualifications? | CELTA, PGCE. Certificate in Education, Adult Literacy, Numeracy and ESOL Subject Specialist |
| Are courses accredited? | Yes they all are |
| How are they accredited? | University of Cambridge |
| Is a core curriculum used? | Yes |
| What is the system for referral? | We refer on but our knowledge of other ESOL provision is limited |

NEWHAM ESOL EXCHANGE

Shalom Employment Action Centre

395 High Street North
Manor Park E12 6PG

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|---|--|
| Contact: | Rama Veerasingam |
| Telephone: | 020 8472 3571 |
| Fax: | 020 8552 0762 |
| E-mail: | rama@shalomcentre.org.uk |
| How are ESOL needs assessed? | We assess our potential learners' ESOL needs thrice in a year at our Centre at the address above. The first assessment is in September, the second in January and the third in April. We interview them and take them through an Initial Assessment in order to place them at a level that is appropriate for their ESOL need. |
| How do students enrol? | Learners wanting to enrol at SEAC, fill in an enquiry form available at SEAC's Reception and go on the waiting list. We invite them for an interview during the recruitment periods in early September, January and April. All enrolments are carried out at SEAC. |
| How are courses delivered? | Each ESOL mode at any one level is taught for a period of 14 weeks. Learners progress on to the next mode or to the next level after taking their exams at the end of the 14 th week. All three modes are delivered within the year. |
| Are tutors qualified? | Yes some are |
| What are their qualifications? | BA Hons.TESOL, BA Education & CELTA , C&G 7407 Stage (3) |
| Are courses accredited? | yes they all are |
| How are they accredited? | City & Guilds |
| Is a core curriculum used? | Yes |
| What is the system for referral? | We have a comprehensive system for referring people on. |
| Additional Information | Current ESOL provision at SEAC is from Entry One to Level One. Classes are conducted during day time - Monday to Thursday and evenings on Tuesdays and Thursdays. |

NEWHAM ESOL EXCHANGE

TBG Learning

7th Floor, City Gate House
Forest Gate
E7 9HZ

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|---|---|
| Contact: | Darren Avery |
| Telephone: | 020 8221 4656 |
| E-mail: | davery@tbglearning.com |
| How are ESOL needs assessed? | At First Call, Canning Town |
| How do students enrol? | At TBG Learning Centre |
| How are courses delivered? | Students sign up for a set period |
| Are tutors qualified? | Yes they all are |
| What are their qualifications? | Degrees, NVQ'S, CELTA, QTLS, City & Guilds teaching qualifications or working towards e.g. PTLLS |
| Are courses accredited? | yes they all are |
| How are they accredited? | City & Guilds |
| Is a core curriculum used? | Yes |
| What is the system for referral? | We refer on but our knowledge of other ESOL provision is limited |
| Additional Information | TBG learning is part of the rehab group with branches throughout uk and ireland and has a track record of over 20 years in helping adults improve their lives through learning. In newham we work closely with other organisations and training providers such as community links. In december 2007 we celebrated the achievement of 100 jobs for participants on our new deal programme. |

NEWHAM ESOL EXCHANGE

The Learning Centre

38 Woodgrange Road
Forest Gate
E7 OQH

| | |
|---|--|
| Contact: | Louise Vera |
| Telephone: | 020 8221 2800 |
| E-mail: | lvera@srtc.org.uk |
| How are ESOL needs assessed? | By initial assessment before the course starts. By diagnostic assessment in the first week of the course. |
| How do students enrol? | At the Learning Centre any time between 09.00-17.00. There is one intake in September. |
| How are courses delivered? | Students sign up for a set period |
| Are tutors qualified? | Yes they all are |
| What are their qualifications? | CELTA, PGCE |
| Are courses accredited? | yes they all are |
| How are they accredited? | EDI (Education Department of Industry) |
| Is a core curriculum used? | Yes |
| What is the system for referral? | We have a comprehensive system for referring people on. |
| Additional Information | We have a 90% retention and 87% achievement rate in the ESOL department. We run both day-time & evening courses. |

NEWHAM ESOL EXCHANGE

Trinity Centre

East Avenue
Manor Park
E13 8RU

| | |
|---|---|
| Contact: | Louana Solomon |
| Telephone: | 020 8472 8947 |
| Fax: | 020 8552 4515 |
| E-mail: | luana@thetrinitycentre.org |
| How are ESOL needs assessed? | Students are given a diagnostic assessment at the time of their enrolment here at the centre. |
| How do students enrol? | The learners enrol for courses during the last week of August. Enrolments are open until the last week of September. |
| How are courses delivered? | Students sign up for a set period |
| Are tutors qualified? | Yes they all are |
| What are their qualifications? | Degree in Languages and foreign literature and education, Celta, Certificate in FE teaching 3, Certificate for ESOL Subject Specialists |
| Are courses accredited? | No |
| Is a core curriculum used? | Yes |
| What is the system for referral? | Once the students have achieved a minimal requirement we refer on to other providers. |
| Additional Information | Course for the new academic year will start at the end of September. |

NEWHAM ESOL EXCHANGE

Widows and Orphans International

93a - 99a New Road
Dagenham
RM10 9NL

| | |
|---|---|
| Contact: | Sarah Ongweni |
| Telephone: | 020 8593 3100 |
| E-mail: | songweni@btconnect.com |
| How are ESOL needs assessed? | We have one to one Information, Advice and Guidance Session with our clients upon enquiry of our services and this helps us identify the needs of our services. The need assessment is as follows: 1. Screening by the Administration & Advisers to get client's background. 2. Initial assessment to determine their level. 3. Diagnostic assessment to find out their strengths and weakness. 4. Prepare (ILP's) Individual Learning Plan with the learners based on their Diagnostic assessments. 5. Reviews - Individual Learning Review Formality - End of term reviews -summative reviews. 6. Exam assessments by the end of the session |
| How do students enrol? | September and March of every year - 170 Harold Centre Community Centre - Harold Road E13 0SE |
| How are courses delivered? | Students sign up for a set period |
| Are tutors qualified? | Yes they all are |
| What are their qualifications? | CELTA |
| Are courses accredited? | Yes they all are |
| How are they accredited? | City & Guilds |
| Is a core curriculum used? | Yes |
| What is the system for referral? | We refer on but our knowledge of other ESOL provision is limited |

NEWHAM ESOL EXCHANGE

Courses delivered in Beckton

| | |
|-------------------------------|---|
| Delivered by: | Newham Community Education and Youth Service (NewCEYS) |
| Course | Pre-entry Non-literate, Pre-Entry Literate, Entry 1 & 2 , Level 1 |
| Level | Pre-entry Non-literate, Pre-Entry Literate, Entry 1 & 2 , Level 1 |
| Focus | From September 2008, EL3 classes will be generic, for citizenship, or employment. L1 courses will be for employment. |
| Number of Weeks | With the exception of EL3 for employment which can be delivered as a short course, all other courses will run for 18 weeks |
| Cost | At present NEwCEYS's fees are £30 for non-literate and pre-entry and £40 for all other. If a person is in receipt of benefits/unwaged/ earning below £15000 pa the fee is £5. These charges may be reviewed for the coming academic year. |
| Day and time of course | Weekdays during the day & evening |
| Venue | NewCEYS South East Area Beckton Globe 1 Kingsford Way Beckton E6 5JQ |
| Telephone | 020 8430 4041 |
| Disability Access | Suitable parking; access for wheelchair users into the building; access for wheelchair users around the building; suitable toilets |
| Public Transport | Buses 101,173,262,300,474; DLR: Beckton Station |
| Childcare | Yes for some courses |
| Is childcare free?: | Yes |
| Learner Group Targeted | No |
| Restrictions | Usual UK/EC/EEA residency requirements must be met |
| Other Information | Contact Newham Community Education and Youth Service (NewCEYS) on 020 8430 4041 for more information. |

NEWHAM ESOL EXCHANGE

Courses delivered Borough wide

| | |
|-------------------------------|--|
| Delivered by: | Extended Services - Learning Community Service |
| Course | Family Language or Family ESOL |
| Level | Pre-entry non-literate, pre-entry literate, entry 1, 2 & 3; level 1 & 2 |
| Focus | Family Learning and Skills for Life agenda with City and Guilds accreditation. Focusing on language acquisition for personal development and to improve parents ability to help and support their children and other family members thus develop closer relationships. |
| Number of Weeks | 15-18 |
| Cost | Free to all students |
| Day and time of course | weekdays during the day |
| Venue | Courses are delivered in schools, nurseries and children's centres |
| Telephone | 020 8430 4062/2555 |
| Disability Access | Varies with venue |
| Public Transport | Varies with venue |
| Childcare | Yes |
| Is childcare free? | Yes |
| Learner Group Targeted | Learners must be parents, grandparents, family members over 16 years of age or carers of children. |
| Restrictions | Learners must be parents, grandparents, family members over 16 years of age or carers of children. |
| Other Information | Contact Bopinder Samra at Extended Services - Learning Community Service on 020 8430 4062/2555 for more information. |

NEWHAM ESOL EXCHANGE

Courses delivered Borough wide

| | |
|-------------------------------|--|
| Delivered by: | Flexilearning Centre Ltd |
| Course | ESOL embedded learning |
| Level | Pre-entry Literate, Entry 1, 2 & 3, Level 1 |
| Focus | Employability & Citizenship |
| Number of Weeks | 6 to 12 |
| Cost | Depends on course length |
| Day and time of course | Various |
| Venue | Different community centres in Newham borough depending on the learners requests. E.g: Beckton Community Centre, Hartley Centre, Durning Hall Centre |
| Telephone | 020 8477 1513 |
| Disability Access | Suitable parking; access for wheelchair users into the building; access for wheelchair users around the building; suitable toilets |
| Public Transport | Various |
| Childcare | Yes |
| Is childcare free? | No |
| Learner Group Targeted | No but sometimes offer women only classes |
| Restrictions | None |
| Other Information | All the ESOL courses run by the centre depend on the learners requests. i.e. PT, FT, or on flexible terms. |

Contact Chafika Kouidmi at Flexilearning Centre Ltd on 020 8477 1513 for more information.

NEWHAM ESOL EXCHANGE

Courses delivered in Canning Town

| | |
|-------------------------------|--|
| Delivered by: | Canning Town Outlook |
| Course | ESOL |
| Level | Pre-entry Non-literate, Pre-Entry Literate, Entry 1 & 2 |
| Focus | Employability |
| Number of Weeks | runs 40 weeks per year |
| Cost | Free to all students |
| Day and time of course | Tuesdays & Thursdays 9.15 - 11.45am |
| Venue | Abraham Nursery Radland Road Canning Town E16 1LN |
| Telephone | 020 7366 6322 |
| Disability Access | Suitable parking, suitable toilets |
| Public Transport | Buses 147 & 241 |
| Childcare | Yes |
| Is childcare free? | Yes |
| Learner Group Targeted | No |
| Restrictions | None |
| Other Information | Contact Chigor Chike at Canning Town Outlook on 020 7366 6322 for more information |

| | |
|------------------------|---|
| Delivered by: | Community Childcare Service |
| Course | ESOL - Introduction to Childminding Practice |
| Level | Entry 1, 2 & 3 |
| Focus | Employability & elements of ICP so that the learner can progress through training courses and become registered childminder |
| Number of Weeks | 12 |
| Cost | Free to all |

NEWHAM ESOL EXCHANGE

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|-------------------------------|---|
| Day and time of course | Varies |
| Venue | Keir Hardie Community Church 14 Plymouth Road Canning Town E16 1PA |
| Telephone | 020 7366 6327 |
| Disability Access | Suitable parking; access for wheelchair users into the building; suitable toilets |
| Public Transport | Canning Town Tube Station - 10 minute walk. 241 & 147 bus stop 10 minute walk |
| Childcare | Yes |
| Is childcare free? | Yes |
| Learner Group Targeted | Unemployed women |
| Restrictions | None |
| Other Information | The training venue, tutors and creche workers are all very friendly and approachable. We try to remove as many barriers to learning as possible so if ensure about anything, just ask! Contact Sara Watson at Community Childcare Service on 020 7366 6327 for more information. |

| | |
|------------------------|---|
| Delivered by: | Newham Community Education and Youth Service (NewCEYS) |
| Course | Pre-entry Literate, Entry 1 & 2 |
| Level | Pre-entry Literate, Entry 1 & 2 |
| Focus | There are generic courses from pre-entry to EL2, plus 2 x employability and 2 x citizenship courses. From September 2008, all generic ESOL courses from EL1 will have citizenship and employability embodied. |
| Number of Weeks | 18 |
| Cost | At present NEwCEYS's fees are £30 for non-literate and pre-entry and £40 for all other. If a person is in receipt of benefits/unwaged/ earning below £15000 pa the fee is £5. These charges may be reviewed for the coming academic year. |

NEWHAM ESOL EXCHANGE

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| Day and time of course | Weekdays during the day |
| Venue | Eastlea Learning Zone Exning Road Canning Town E16 4NP |
| Telephone | 020 8257 4070 |
| Disability Access | Suitable parking; access for wheelchair users into the building; access for wheelchair users around the building; suitable toilets |
| Public Transport | Buses 69 and 276 stop on Hermit Road and Star Lane respectively. Eastlea Learning Zone is in between West Ham (C2C, District, Hammersmith & City and Jubilee lines) and Canning Town Stations (DLR and Jubilee lines). Canning Town Station is also served by buses 5,69,115,241,330,474 |
| Childcare | Yes for some courses |
| Is childcare free? | Yes |
| Learner Group Targeted | No |
| Restrictions | Usual UK/EC/EEA residency requirements must be met |
| Other Information | Contact Newham Community Education and Youth Service (NewCEYS) on 020 8257 4070 for more information. |

NEWHAM ESOL EXCHANGE

Courses delivered in East Ham

| | |
|-------------------------------|---|
| Delivered by: | Centre for Innovation and Partnerships (CIPS) |
| Course | Count Me In Basic and Level 1 ESOL Programme |
| Level | Entry 1 & Level 1 |
| Focus | Employability & Citizenship |
| Number of Weeks | 14 |
| Cost | Free to all students |
| Day and time of course | Wednesday, Thursday and Friday from 10.30am to 12.30pm |
| Venue | Newham College of Further Education The Learning Line 182 High Street North East Ham E6 2JA |
| Telephone | 020 8472 9258 |
| Disability Access | Access for wheelchair users into the building; suitable toilets |
| Public Transport | Buses & underground train |
| Childcare | No |
| Learner Group Targeted | Recently arrived Non-EU Citizens, Non Refugee, Non Asylum seekers. Must have being in the country not more than five years. |
| Restrictions | None |
| Other Information | The main focus of the course is employability skills and citizenship training, identifying and accessing opportunities for employment or for progression in employment. Contact Jacquelyn Caulker at theCentre for Innovation and Partnerships (CIPS) on 020 8472 9258 for more information. |

NEWHAM ESOL EXCHANGE

Courses delivered in East Ham

| | |
|-------------------------------|--|
| Delivered by: | Centre for Innovation and Partnerships (CIPS) |
| Course | Count Me In Basic and Level 1 ESOL Programme |
| Level | Entry 1 & Level 1 |
| Focus | Employability & Citizenship |
| Number of Weeks | 14 |
| Cost | Free to all students |
| Day and time of course | Tuesday, Wednesday and Thursday from 10am to 2pm at the Learning Line |
| Venue | Newham College of Further Education The Learning Line 182 High Street North East Ham E6 2JA |
| Telephone | 020 8472 9258 |
| Disability Access | Access for wheelchair users into the building; suitable toilets |
| Public Transport | Buses & underground train |
| Childcare | No |
| Learner Group Targeted | Recently arrived Non-EU Citizens, Non Refugee, Non Asylum seekers. Must have being in the country not more than five years. |
| Restrictions | None |
| Other Information | The main focus of the course is employability skills and citizenship training, identifying and accessing opportunities for employment or for progression in employment. Contact Jacquelyn Caulker at the Centre for Innovation and Partnerships (CIPS) on 020 8472 9258 for more information. |

NEWHAM ESOL EXCHANGE

Courses delivered in East Ham

| | |
|-------------------------------|---|
| Delivered by: | Newham College of Further Education (East Ham) |
| Courses | We offer a diverse range of ESOL classes at Entry 1 to Level 2. These are delivered as part time day (4, 8.5, 10 hours per week) and evening programmes (5 hours per week). We also offer full-time vocational taster courses (15 hours per week) at Entry 3 in Business, Childcare, Customer Service, IT, Leisure and Tourism and Multiskills. |
| Level | Entry 1, 2 & 3, Level 1 & 2 |
| Focus | Employability & Citizenship |
| Number of Weeks | 6 |
| Cost | Free to all students |
| Day and time of course | Various |
| Venue | East Ham Campus High Street South East Ham E6 6ER |
| Telephone | 020 8257 4281 |
| Disability Access | Access for wheelchair users into the building; suitable toilets |
| Public Transport | East Ham (District Line) for East Ham Campus. Buses 5, 58, 115, 101, 104, 474 |
| Childcare | Yes |
| Is childcare free? | Yes |
| Learner Group Targeted | No |
| Restrictions | None |
| Other Information | The courses we offer will change in 08/09. |

Contact Janet Prendergast at Newham College of Further Education (East Ham) on 020 8257 4281 for more information.

NEWHAM ESOL EXCHANGE

Courses delivered in East Ham

| | |
|-------------------------------|---|
| Delivered by: | Newham Community Education and Youth Service (NewCEYS) |
| Course | Pre-entry Literate |
| Level | Pre-entry Literate |
| Focus | No |
| Number of Weeks | 18 |
| Cost | At present NEwCEYS's fees are £30 for non-literate and pre-entry and £40 for all other. If a person is in receipt of benefits/unwaged/ earning below £15000 pa the fee is £5. These charges may be reviewed for the coming academic year. |
| Day and time of course | Weekdays during the day |
| Venue | East Ham Library Town Hall East Ham E6 |
| Telephone | 020 8430 2000 x27225 |
| Disability Access | Suitable parking; access for wheelchair users into the building; access for wheelchair users around the building; suitable toilets |
| Public Transport | Buses 5, 58, 101,115,300, 325,474 stop either outside or opposite East Ham Town Hall |
| Childcare | No |
| Learner Group Targeted | No |
| Restrictions | Usual UK/EC/EEA residency requirements must be met |
| Other Information | Contact Michael Potts at Newham Community Education and Youth Service (NewCEYS) on 020 8430 2000 x27225 for more information. |

NEWHAM ESOL EXCHANGE

Courses delivered in East Ham

| | |
|-------------------------------|---|
| Delivered by: | Newham Community Education and Youth Service (NewCEYS) |
| Course | Pre-entry Non-Literate, Pre-Entry Literate; Entry 1, 2 & 3 |
| Level | Pre-entry Non-Literate, Pre-Entry Literate; Entry 1, 2 & 3 |
| Focus | From September 2008, EL3 classes will be generic, for citizenship, or employment. An Entry to Employment course is running at this centre. |
| Number of Weeks | With the exception of EL3 for employment which can be delivered as a short course, all other courses will run for 18 weeks |
| Cost | At present NEwCEYS's fees are £30 for non-literate and pre-entry and £40 for all other. If a person is in receipt of benefits/unwaged/ earning below £15000 pa the fee is £5. These charges may be reviewed for the coming academic year. |
| Day and time of course | Weekdays during the day & evening |
| Venue | The Hartley Centre 267 Barking Road East Ham E6 1LB |
| Telephone | 8430 4041 |
| Disability Access | Suitable parking; access for wheelchair users into the building; access for wheelchair users around the building; suitable toilets |
| Public Transport | Buses 5, 58,115,147 pass the door; 101,300, 325,474 go past East Ham Town Hall |
| Childcare | Yes for some courses |
| Is childcare free? | Yes |
| Learner Group Targeted | No |
| Restrictions | Usual UK/EC/EEA residency requirements must be met |
| Other Information | Contact Newham Community Education and Youth Service (NewCEYS) on 8430 4041 for more information. |

NEWHAM ESOL EXCHANGE

Courses delivered in East Ham

| | |
|-------------------------------|---|
| Delivered by: | Newham Community Education and Youth Service (NewCEYS) |
| Course | Pre-Entry Literate, Pre-Entry Non-literate; Entry 2 |
| Level | Pre-Entry Literate, Pre-Entry Non-literate; Entry 2 |
| Focus | 1 x Entry to employment course and 1 x Citizenship run at this venue |
| Number of Weeks | 18 |
| Cost | At present NEwCEYS's fees are £30 for non-literate and pre-entry and £40 for all other. If a person is in receipt of benefits/unwaged/ earning below £15000 pa the fee is £5. These charges may be reviewed for the coming academic year. |
| Day and time of course | Weekdays during the day |
| Venue | Priory Park Centre Parr Road East Ham E6 1QJ |
| Telephone | 020 8586 7043 |
| Disability Access | Access for wheelchair users into the building; access for wheelchair users around the building; suitable toilets |
| Public Transport | Buses 5, 115,147 stop at The Boleyn (Barking Road), close to this centre. Buses 58, 104, 330 and 376 stop at The Boleyn (Green Street). Pedestrian access also via Redclyffe Road and Priory Park. Nearest Underground - Upton Park. |
| Childcare | No |
| Learner Group Targeted | No |
| Restrictions | Usual UK/EC/EEA residency requirements must be met |
| Other Information | Contact Newham Community Education and Youth Service (NewCEYS) on 020 8586 7043 for more information. |

NEWHAM ESOL EXCHANGE

Courses delivered in Forest Gate

| | |
|-------------------------------|--|
| Delivered by: | Anglo-British Academy of Advance Studies |
| Course | ESOL Skills for Life |
| Level | Entry 1, 2 & 3; Level 1 & 2 |
| Focus | Employability; Citizenship |
| Number of Weeks | 5 to 20 |
| Cost | Free to students meeting following criteria (not stated) |
| Day and time of course | Monday - Friday 11.30 - 16.00 (variable class times) |
| Venue | 246-250 Romford Road Forest Gate E7 9HZ |
| Telephone | 020 8221 4661 |
| Disability Access | Suitable parking; access for wheelchair users into the building; access for wheelchair users around the building; suitable toilets |
| Public Transport | Forest Gate train station is a 6 minute walk from the centre and there is a bus stop outside the building that caters to the number 86,25,58 & 325 |
| Childcare | No |
| Learner Group Targeted | No - can arrange female only groups subject to demand. |
| Restrictions | Students must have recourse to public funds |
| Other Information | Contact Terry Coldham at Anglo-British Academy of Advance Studies on 020 8221 4661 for more information. |

| | |
|-------------------------------|--|
| Delivered by: | Chase Park 2002 Limited |
| Course | ESOL Skills for Life |
| Level | Pre-entry Literate; Entry 1, 2 & 3; Level 1 & 2 |
| Focus | Citizenship |
| Number of Weeks | 20 |
| Cost | Free to those in receipt of income-based benefits, provided they satisfy all other LSC eligibility criteria. Others pay £60 - 250. |
| Day and time of course | 2 weekdays, either Monday and Wednesday or Tuesday and Thursday, depending on the course. The courses |

NEWHAM ESOL EXCHANGE

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| | start at 9:30 am and finish at 2:30 pm. |
| Venue | Chase Park 2002 Ltd Stratford School Grovsenor Road Forest Gate E7 8JA |
| Telephone | 020 8470 1925 |
| Disability Access | Suitable parking; access for wheelchair users into the building; suitable toilets |
| Public Transport | Buses: 25, 58, 86, 325 and 330. Tube: Upton Park, Stratford. Rail: Forest Gate, Woodgrange Park, Wanstead Park. |
| Childcare | No |
| Learner Group Targeted | All learners must satisfy LSC funding guidance 08/09. |
| Restrictions | Must be at least 19 years old. |
| Other Information | Contact Gordon, Liz or Maria at Chase Park 2002 Limited on 020 8470 1925 for more information. |

| | |
|-------------------------------|---|
| Delivered by: | East London ITEC |
| Course | ESOL Skills for Life & ESOL For Work |
| Level | Entry 1, 2 & 3; Level 1 & 2 |
| Focus | Employability & Citizenship |
| Number of Weeks | 14 |
| Cost | The course is free to students meeting certain criteria |
| Day and time of course | Various: week days, evenings & Saturdays |
| Venue | East London ITEC 214 Romford Road Forest Gate E7 9HY |
| Telephone | 020 8534 4080 |
| Disability Access | |
| Public Transport | Buses 86 & 25 |
| Childcare | No |
| Learner Group Targeted | No |

NEWHAM ESOL EXCHANGE

| | |
|--------------------------|--|
| Restrictions | None |
| Other Information | Contact Eudora Osalor at East London ITEC on 020 8534 4080 for more information. |

| | |
|-------------------------------|---|
| Delivered by: | Newham Asian Women's Project |
| Course | Learning for Women |
| Level | Entry 1, 2 & 3, Level 1 & 2 |
| Focus | Employability & Citizenship |
| Number of Weeks | 24 |
| Cost | Free to students meeting criteria |
| Day and time of course | 2 days a week |
| Venue | Chase Park Grosvenor Road Forest Gate E7 8JA |
| Telephone | 020 8536 1397 |
| Disability Access | Suitable parking; access for wheelchair users into the building; suitable toilets |
| Public Transport | Bus 25, 330, 58 |
| Childcare | Yes |
| Is childcare free?: | Yes |
| Learner Group Targeted | BAME |
| Restrictions | Learners must be receiving means tested benefits |
| Other Information | Contact Newham Asian Women's Project on 020 8536 1397 for more information. |

NEWHAM ESOL EXCHANGE

Courses delivered in Forest Gate

| | |
|-------------------------------|---|
| Delivered by: | Newham Community Education and Youth Service (NewCEYS) |
| Course | ESOL for Citizenship |
| Level | Mixed entry |
| Focus | Citizenship |
| Number of Weeks | 18 |
| Cost | At present NEwCEYS's fees are £30 for non-literate and pre-entry and £40 for all other. If a person is in receipt of benefits/unwaged/ earning below £15000 pa the fee is £5. These charges may be reviewed for the coming academic year. |
| Day and time of course | Weekdays during the evening |
| Venue | The Learning Centre 38 Woodgrange Road Forest Gate E7 |
| Telephone | 020 8221 3750 |
| Disability Access | |
| Public Transport | buses 58 and 330 stop close to. Buses 25, 86 and 325 stop on Romford Road. Forest Gate Station is a less than 10 minutes' walk away. |
| Childcare | No |
| Learner Group Targeted | Those seeking citizenship |
| Restrictions | Usual UK/EC/EEA residency requirements must be met |
| Other Information | Contact Newham Community Education and Youth Service (NewCEYS) on 020 8221 3750 for more information. |

NEWHAM ESOL EXCHANGE

Courses delivered in Forest Gate

| | |
|-------------------------------|---|
| Delivered by: | Newham Community Education and Youth Service (NewCEYS) |
| Course | Pre-Entry Literate, Pre-Entry Non-literate; Entry 1 |
| Level | Pre-Entry Literate, Pre-Entry Non-literate; Entry 1 |
| Focus | None |
| Number of Weeks | 18 |
| Cost | At present NEwCEYS's fees are £30 for non-literate and pre-entry and £40 for all other. If a person is in receipt of benefits/unwaged/ earning below £15000 pa the fee is £5. These charges may be reviewed for the coming academic year. |
| Day and time of course | Weekdays during the day |
| Venue | Katherine Road Community Centre, 254 Katherine Road Forest Gate E7 8PN |
| Telephone | 020 8586 7043 |
| Disability Access | Access for wheelchair users into the building; access for wheelchair users around the building; suitable toilets |
| Public Transport | Buses 238 and 376 stop on Plashet Grove for Katherine Road. |
| Childcare | No |
| Learner Group Targeted | No |
| Restrictions | Usual UK/EC/EEA residency requirements must be met |
| Other Information | Contact Newham Community Education and Youth Service (NewCEYS) on 020 8586 7043 for more information. |

NEWHAM ESOL EXCHANGE

Courses delivered in Forest Gate

| | |
|-------------------------------|---|
| Delivered by: | Newham Community Education and Youth Service (NewCEYS) |
| Course | Pre-Entry Non-Literate |
| Level | Pre-Entry Non-Literate |
| Focus | None |
| Number of Weeks | 18 |
| Cost | At present NEwCEYS's fees are £30 for non-literate and pre-entry and £40 for all other. If a person is in receipt of benefits/unwaged/ earning below £15000 pa the fee is £5. These charges may be reviewed for the coming academic year. |
| Day and time of course | Weekdays during the day |
| Venue | The Gate (Forest Gate Library), Woodgrange Road Forest Gate |
| Telephone | 020 8221 3750 |
| Disability Access | Access for wheelchair users into the building; access for wheelchair users around the building; suitable toilets |
| Public Transport | buses 58,330 stop next to. Buses 25, 86 and 325 stop on Romford Road. Forest Gate Station is a less than 10 minutes' walk away. |
| Childcare | No |
| Learner Group Targeted | No |
| Restrictions | Usual UK/EC/EEA residency requirements must be met |
| Other Information | Contact Newham Community Education and Youth Service (NewCEYS) on 020 8221 3750 for more information. |

NEWHAM ESOL EXCHANGE

Courses delivered in Forest Gate

| | |
|-------------------------------|--|
| Delivered by: | TBG Learning |
| Course | New Deal Basic Skills ESOL |
| Level | Pre-entry Literate, Entry 1, 2 & 3 |
| Focus | Employability |
| Number of Weeks | 26 |
| Cost | Free to all |
| Day and time of course | Monday to Friday 9.30 - 16.30 |
| Venue | 7th Floor, City Gate House 246-250 Romford Road Forest Gate E7 9HZ |
| Telephone | 020 8221 4656 |
| Disability Access | Suitable parking; access for wheelchair users into the building; access for wheelchair users around the building; suitable toilets |
| Public Transport | |
| Childcare | Yes |
| Is childcare free? | Yes |
| Learner Group Targeted | No |
| Restrictions | ESOL courses are for Newham Job Centre Plus New Deal customers only. The JCP Adviser will refer them to a company called First Call for an independent assessment, First Call then refer them to TBG. |
| Other Information | Participants on this programme receive 15 hours of esol teaching and 15 hours of facilitated jobsearch training, with a recruitment consultant assigned to each participant to help them find work. Contact Darren Avery at TBG Learning on 020 8221 4656 for more information. |

NEWHAM ESOL EXCHANGE

Courses delivered in Forest Gate

| | |
|-------------------------------|---|
| Delivered by: | The Learning Centre |
| Course | Not yet decided for September 08 |
| Level | |
| Focus | |
| Number of Weeks | |
| Cost | |
| Day and time of course | |
| Venue | The Learning Centre 38 Woodgrange Road Forest Gate E7 0QH |
| Telephone | 020 8221 2800 |
| Disability Access | |
| Public Transport | |
| Childcare | |
| Learner Group Targeted | |
| Restrictions | |
| Other Information | We have a 90% retention and 87% achievement rate in the ESOL department. We run both day time and evening classes. Contact Louise Vera at The Learning Centre on 020 8221 2800 for more information. |

NEWHAM ESOL EXCHANGE

Courses delivered in Manor Park

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|-------------------------------|--|
| Delivered by: | Adult Training Network |
| Course | Pre-Entry,Entry 1, 2 & 3 |
| Level | Pre-Entry Literate,Entry 1, 2 & 3 |
| Focus | Employability |
| Number of Weeks | 14 |
| Cost | Free to all students |
| Day and time of course | weekdays during the day & evening |
| Venue | Manor Park Methodist Church Herbert Road Manor Park E12 6AY |
| Telephone | 020 8553 1133 |
| Disability Access | Suitable parking; access for wheelchair users into the building; access for wheelchair users around the building |
| Public Transport | Buses No 25,86,300,474,101,104; Manor Park rail station |
| Childcare | No |
| Learner Group Targeted | Ethnic minorities |
| Restrictions | None |
| Other Information | Contact Adult Training Network on 020 8553 1133 for more information. |

| | |
|------------------------|--|
| Delivered by: | Havering College |
| Course | All levels according to demand |
| Level | Pre-entry non-literate, pre-entry literate, entry 1, 2 & 3; level 1 & 2 |
| Focus | All courses can be tailored to the needs of the students. Citizenship, workforce development and business English are among the range of courses we can offer. |
| Number of Weeks | 12-35 weeks - between 2 and 4 hours a week |

NEWHAM ESOL EXCHANGE

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| Cost | Learners receive fee remission if on means-tested benefits. Otherwise courses are fee-paying. £89-£282 at 07/08 funding rates for home students. For overseas students - fees on application. |
| Day and time of course | Weekdays during the day |
| Venue | Froud Centre 1 Toronto Ave Manor Park E12 5JF |
| Telephone | 01708 455011 x2094 or 020 8514 3075 |
| Disability Access | Suitable parking; access for wheelchair users into the building; access for wheelchair users around the building; suitable toilets |
| Public Transport | bus & train |
| Childcare | Financial assistance available via student services for eligible students |
| Learner Group Targeted | No |
| Restrictions | None |
| Other Information | Courses can be tailored for specific groups, at various times. ESOL for Work courses, Workforce development classes and general Basic Skills can be delivered as well as traditional ESOL courses. Contact Anne Chapman at Havering College on 01708 455011 x2094 or Elaine Souster on 020 8514 3075 for more information. |

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|------------------------|---|
| Delivered by: | Newham Community Education and Youth Service (NewCEYS) |
| Course | Pre-Entry Literate; Entry 1, 2 & 3 |
| Level | Pre-Entry Literate; Entry 1, 2 & 3 |
| Focus | 1 x ESOL for employability, otherwise generic |
| Number of Weeks | 18 |
| Cost | At present NEwCEYS's fees are £30 for non-literate and pre-entry and £40 for all other. If a person is in receipt of benefits/unwaged/ earning below £15000 pa the fee is £5. |

NEWHAM ESOL EXCHANGE

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| | These charges may be reviewed for the coming academic year. |
| Day and time of course | Weekdays during the day |
| Venue | Little Ilford Learning Zone 1a Rectory Road Manor Park E12 6JB |
| Telephone | 020 8522 5770 |
| Disability Access | Access for wheelchair users into the building; access for wheelchair users around the building; suitable toilets |
| Public Transport | Bus147 stops on Church Road, close to this centre. Buses 25, 86 stop on Romford Road. |
| Childcare | Yes for some courses |
| Is childcare free? | Yes |
| Learner Group Targeted | Yes for ESOL for employability |
| Restrictions | Usual UK/EC/EEA residency requirements must be met |
| Other Information | Contact Newham Community Education and Youth Service (NewCEYS) on 020 8522 5770 for more information. |

| | |
|-------------------------------|--|
| Delivered by: | Shalom Employment Action Centre |
| Course | Skills for Life ESOL |
| Level | Entry 1, 2 & 3, Level 1 |
| Focus | None |
| Number of Weeks | 14 |
| Cost | LSC guidelines are followed. Learner Registration, Course fee, City & Guilds Registration and Reading Exam Fee (Level One only). |
| Day and time of course | Monday to Thursday sessions: 9.30 am to 12.30 pm and 1.00 pm to 4.00 pm. Learners attend 2 sessions a week; most often one session in the morning and another in the afternoon, on two different days. Evening classes are conducted on Tuesdays and Thursdays |

NEWHAM ESOL EXCHANGE

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| Venue | Shalom Employment Action Centre 395 High Street North Manor Park E12 6PG |
| Telephone | 020 8472 3571 |
| Disability Access | Access for wheelchair users into the building; access for wheelchair users around the building; suitable toilets |
| Public Transport | London Underground District Line, Bus Numbers 474, 101 and 104 |
| Childcare | Yes |
| Learner Group Targeted | No |
| Restrictions | None |
| Other Information | There is an opportunity for learners to progress from one level to another, starting from Entry One to Level One. Most ESOL learners also take up the Word Processing Courses that are being delivered at SEAC. SEAC runs a creche to help learners. Contact Ann Folan at Shalom Employment Action Centre on 020 8472 3571 for more information. |

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| Delivered by: | Trinity Centre |
| Course | Skills for Life ESOL |
| Level | Literacy, Pre-entry, Entry Level 1 & 2 |
| Focus | English for social purposes, English for work, Ladies only group once a week, newcomers. |
| Number of Weeks | 36 |
| Cost | TBC |
| Day and time of course | Monday to Thursday 10am - 12.30pm and 1 - 3pm (subject to revision). |
| Venue | Trinity Centre East Avenue Manor Park E13 8RU |
| Telephone | 020 8472 8947 |
| Disability Access | Yes |

NEWHAM ESOL EXCHANGE

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| Public Transport | Underground East Ham; Buses 147, 101, 104, 325, 238, 376 |
| Childcare | No |
| Learner Group Targeted | No |
| Restrictions | None |
| Other Information | Contact Luana Solomon at Trinity Centre on 020 8472 8947 for more information. |

NEWHAM ESOL EXCHANGE

Courses delivered in Plaistow

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| Delivered by: | Extended Services - Learning Community Service |
| Course | Family Language / Family ESOL |
| Level | Pre-entry non-literate, pre-entry literate, entry 1, 2 & 3; level 1 & 2 |
| Focus | Family Learning and Skills for Life agenda with City and Guilds accreditation. Focusing on language acquisition for personal development and to improve parents ability to help and support their children and other family members thus develop closer relationships. |
| Number of Weeks | 18 |
| Cost | Free to all students |
| Day and time of course | weekdays during the day |
| Venue | Lister School St Mary's Road Plaistow E13 9AE |
| Telephone | 020 8471 3311 |
| Disability Access | Suitable parking; access for wheelchair users into the building; access for wheelchair users around the building; suitable toilets |
| Public Transport | Buses: 58, 330, 325, 104, 238, 376, 262, 473. Tube: District Line Upton Park and Plaistow |
| Childcare | Yes |
| Is childcare free? | Yes |
| Learner Group Targeted | Learners must be parents, grandparents, family members over 16 years of age or carers of children. |
| Restrictions | |
| Other Information | Contact Bopinder Samra at Extended Services - Learning Community Service on 020 8430 4062/2555 for more information. |

NEWHAM ESOL EXCHANGE

Courses delivered in Stratford

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|-------------------------------|--|
| Delivered by: | East London Skills for Life |
| Course | Basic Skills for Workers |
| Level | Entry 1, 2 & 3; Level 1 & 2 |
| Focus | Employability & work based learning |
| Number of Weeks | 14 |
| Cost | Free if recourse to public funds |
| Day and time of course | Weds & Thurs 6pm-9pm and Saturdays 10am-1pm |
| Venue | East London Skills for Life 107-109 The Grove Stratford E15 1HP |
| Telephone | 020 8221 2688 |
| Disability Access | Suitable parking; access for wheelchair users into the building; access for wheelchair users around the building; suitable toilets |
| Public Transport | All buses/trains into Straford |
| Childcare | No |
| Learner Group Targeted | No |
| Restrictions | Over 19 years, in employment & with permission from employers |
| Other Information | Contact Toyin Sulola at East London Skills for Life on 020 8221 2688 for more information. |

| | |
|------------------------|--|
| Delivered by: | London Academy of Higher Education |
| Course | ESOL |
| Level | Level 1 & 2 |
| Focus | Employability & general knowledge |
| Number of Weeks | 17 |
| Cost | Free if referred by Job Centre Plus; £650 per course otherwise |

NEWHAM ESOL EXCHANGE

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|-------------------------------|--|
| Day and time of course | Mondays and Tuesdays from 10:00 to 13:00 and 14:00 to 17:00 |
| Venue | London Academy of Higher Education 1C Ibex House Maryland Park Stratford E15 1HB |
| Telephone | 020 8534 9941 |
| Disability Access | Suitable parking; access for wheelchair users into the building; suitable toilets |
| Public Transport | National rail & bus |
| Childcare | No |
| Learner Group Targeted | No |
| Restrictions | Learners must be referred by Job Centre Plus |
| Other Information | Most of the students are sent from the Job Centre. In addition, we also provide other students that are interested, either through course enquiries or those who walk in to for a specific English course. The students therefore pay their fees apart and follow the course. The fee for those who pay is £650 for the whole duration of 17 weeks. Contact Ousha Kisson at London Academy of Higher Education on 020 8534 9941 for more information. |

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| Delivered by: | Newham Asian Women's Project |
| Course | Learning for Women |
| Level | Entry 1, 2 & 3; Level 1 & 2 |
| Focus | Employability |
| Number of Weeks | 24 |
| Cost | |
| Day and time of course | Weekdays during the day |
| Venue | 22 Deanery Road Stratford E15 4LP |
| Telephone | 0208 536 1397 |

NEWHAM ESOL EXCHANGE

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| Disability Access | Access for wheelchair users into the building; access for wheelchair users around the building; suitable toilets |
| Public Transport | Bus 25 330 58 |
| Childcare | No |
| Learner Group Targeted | BAME and south Asian women |
| Restrictions | Learners must be receiving means tested benefits & live in Newham |
| Other Information | Contact Newham Asian Women's Project on 0208 536 1397 for more information. |

| | |
|-------------------------------|---|
| Delivered by: | Newham College of Further Education (Stratford) |
| Course | 18 different courses |
| Level | Pre-entry Literate, Entry 1, 2 & 3, Level 1 & 2 |
| Focus | Employability & Citizenship |
| Number of Weeks | 6 |
| Cost | Free to students earning no more than £20,000 & EU passport holders |
| Day and time of course | Part-time day & evening |
| Venue | Newham College of Further Education Welfare Road Stratford E15 4HT |
| Telephone | 020 8257 4577 |
| Disability Access | Suitable parking; access for wheelchair users into the building; access for wheelchair users around the building; suitable toilets |
| Public Transport | Buses / trains |
| Childcare | Yes |
| Is childcare free? | Yes |
| Learner Group Targeted | No |
| Restrictions | None |
| Other Information | The variety of courses is vast Contact Angelica De Paiva at Newham College of Further Education (Stratford) on 020 8257 4577 for more information. |

NEWHAM ESOL EXCHANGE

Courses delivered in Stratford

| | |
|-------------------------------|--|
| Delivered by: | Newham Sixth Form College (NewVic) |
| Course | ESOL 16 - 18 |
| Level | Entry 3; Level 1 & 2 |
| Focus | Employability & Citizenship |
| Number of Weeks | 35 |
| Cost | Free to all students |
| Day and time of course | 16 courses spaced during the week |
| Venue | NewVic Stratford Centre 379 - 381 High Street Stratford E15 4OZ |
| Telephone | 020 7540 0647 |
| Disability Access | Suitable parking; access for wheelchair users into the building; access for wheelchair users around the building; suitable toilets |
| Public Transport | Bus, Underground, DLR and Mainline Railway |
| Childcare | Yes |
| Is childcare free? | Yes |
| Learner Group Targeted | 16 - 18 year olds |
| Restrictions | Learners must be aged 16 - 18 |
| Other Information | Contact Alan Kunna at Newham Sixth Form College (NewVic) on 020 7540 0647 for more information. |

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|-------------------------------|--|
| Delivered by: | Newham Sixth Form College (NewVic) |
| Course | ESOL Skills for Life with Citizenship |
| Level | Entry 1, 2 & 3; Level 1 & 2 |
| Focus | Employability & Citizenship |
| Number of Weeks | 18 |
| Cost | Cost is under review |
| Day and time of course | Tuesdays 9.30 - 3.30, Mondays, Tuesdays, Wednesdays, Thursdays 5.30 - 8.30 |

NEWHAM ESOL EXCHANGE

| | |
|-------------------------------|--|
| Venue | NewVic Stratford Centre 379 - 381 High Street Stratford E15 4OZ |
| Telephone | 020 7540 0647 |
| Disability Access | Suitable parking; access for wheelchair users into the building; access for wheelchair users around the building; suitable toilets |
| Public Transport | Buses, Trains, DLR |
| Childcare | Yes |
| Is childcare free? | Yes |
| Learner Group Targeted | No |
| Restrictions | None |
| Other Information | Contact Alan Kunna at Newham Sixth Form College (NewVic) on 020 7540 0647 for more information. |

NEWHAM ESOL EXCHANGE

Courses delivered in Upton Park

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|-------------------------------|---|
| Delivered by: | Adult Training Network |
| Course | BCEES Morning |
| Level | Entry 1 |
| Focus | Employability |
| Number of Weeks | Roll-on roll-off |
| Cost | Free if recourse to public funds |
| Day and time of course | Mondays & Thursdays 9.30 - 12.30 |
| Venue | Harold Road Centre 170 Harold Road Upton Park E13 OSE |
| Telephone | 020 8553 1133 |
| Disability Access | None |
| Public Transport | Underground: Upton Park. Bus: 58, 104, 238 ,330 |
| Childcare | Yes |
| Is childcare free? | Yes |
| Learner Group Targeted | No |
| Restrictions | Must live in Newham |
| Other Information | Contact Adult Training Network on 020 8553 1133 for more information. |

| | |
|-------------------------------|---|
| Delivered by: | Adult Training Network |
| Course | WFC Afternoon |
| Level | Entry 1 & 2 |
| Focus | No |
| Number of Weeks | 18 |
| Cost | Free if recourse to public funds & with evidence of means tested benefits |
| Day and time of course | Mondays to Thursdays 13.00 to 16.00 |
| Venue | Harold Road Centre 170 Harold Road Upton Park E13 OSE |

NEWHAM ESOL EXCHANGE

| | |
|-------------------------------|---|
| Telephone | 020 8553 1133 |
| Disability Access | None |
| Public Transport | Underground: Upton Park. Bus: 58, 104, 238 ,330 |
| Childcare | No |
| Learner Group Targeted | No |
| Restrictions | Must be receiving means tested benefits |
| Other Information | Contact Adult Training Network on 020 8553 1133 for more information. |

| | |
|-------------------------------|--|
| Delivered by: | Adult Training Network |
| Course | BCEES - Evening |
| Level | Entry 2 & 3 |
| Focus | Employability |
| Number of Weeks | Roll-on roll-off |
| Cost | Free if recourse to public funds |
| Day and time of course | Mondays to Thursdays 18.00 - 21.00 |
| Venue | Harold Road Centre 170 Harold Road Upton Park E13 OSE |
| Telephone | 020 8553 1133 |
| Disability Access | |
| Public Transport | Underground: Upton Park. Bus: 58, 104, 238 ,330 |
| Childcare | Yes |
| Is childcare free? | Yes |
| Learner Group Targeted | No |
| Restrictions | Must live in Newham |
| Other Information | Contact at Adult Training Network on 020 8553 1133 for more information. |

NEWHAM ESOL EXCHANGE

Courses delivered in Upton Park

| | |
|-------------------------------|---|
| Delivered by: | Widows and Orphans International |
| Course | ESOL |
| Level | Pre-entry Non-Literate, Entry 1, 2 & 3; level 1 & 2 |
| Focus | Employability & Citizenship |
| Number of Weeks | 26 |
| Cost | Free to all students |
| Day and time of course | Wednesday 9:30a.m. - 12:30 p.m; 12:30p.m. - 3:30p.m. |
| Venue | Harold Road Centre 170 Harold Road Upton Park E13 0SE |
| Telephone | 020 8472 2805 |
| Disability Access | Suitable parking; access for wheelchair users into the building; access for wheelchair users around the building; suitable toilets |
| Public Transport | Underground - District Line Upton Park; Buses 58, 104, 238, 330, 376 |
| Childcare | Yes |
| Is childcare free? | Yes |
| Learner Group Targeted | No |
| Restrictions | Non-EU & EEA learners must have lived in the UK for a minimum of 3yrs |
| Other Information | Learners married to UK or British citizens should have lived in the UK for a minimum of 1yr to access our training. Contact Sarah Ongweni at Widows and Orphans International on 020 8593 3100 for more information. |
