



Community Audit



Community Involvement Unit: August 2015

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1.1 Introduction

This report was commissioned by Memorial Community Church. The purpose was to review how the church building is being used to meet the needs of the local community in the surrounding area, given the facilities and space within the building and its focal point in the local area. This audit will also enable the Memorial Community Church to use the outcomes as a fundraising tool to access resources to develop community work in the local area. This report details research that was undertaken within a three month period between May and July 2015. Due to the limitations of time, the focus was to identify key data for the area and to undertake a questionnaire with 140 residents in the immediate locality. The results will enable a number of recommendations to be made that could be used to enhance the community programme in the church and seek additional funding to support such developments.

Aims

- In consultation with the church members to design and carry out a survey to gain the views of local people including those who do not access the church building concerning what are the issues and needs in the local area.
- To identify recommendations that enable the church to develop the services offered to the local community given the space the building has to offer. This will also focus the partnership and fundraising strategies for the church concerning their ongoing community development.

1.2 Methodology

Philippa King, Development Manager, and Aston-Mansfield's Community Involvement Unit (CIU) met in February to finalise the scope and details of the research, which was conducted between May and July 2015. Initial desk research would focus on statistical and demographic analysis of three wards: Canning Town North, Plaistow South and Canning Town South, as the church is located on the boundaries of these wards. Also, comparisons would be made with previous research: the Plaistow Neighbourhood Survey in 2006. This survey was carried out in July 2006 by Memorial Baptist Church to find out the views of local people about what was needed in this area, and in particular what facilities they would use if they were in the church building. Also taken into account would be data from the Plaistow South Big Local Spring Festival in 2013 which also collected viewpoints from the immediate community via its Post-it note exercise.

The qualitative research involved the design and distribution of a questionnaire which would take place over a three month period. The church members were involved in the construction of the questionnaire ensuring a community development approach to the evaluation. They were also involved in interviewing members of the community so as to ensure a cohort were included who did not attend existing activities in the church buildings. To enable this to take place, volunteers were recruited and given training focusing on issues such as skills of

engagement and developing a common code of conduct to ensure all interviews were conducted in a professional and common manner.

1.3 Description of Area

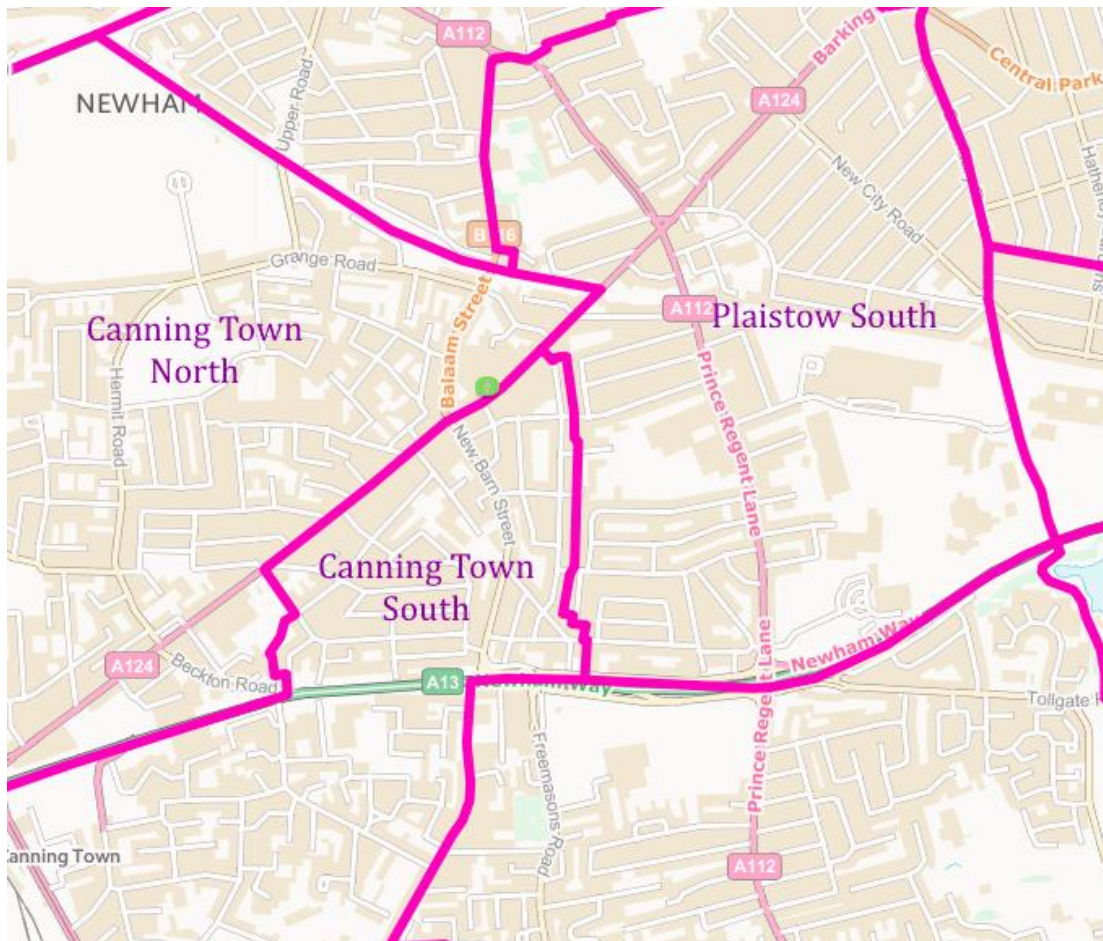
The Memorial Community Church building is located on Barking Road; its approximate location is marked by the green circle on the map below. The Memorial Baptist Church building was opened in 1922 to house the church - then known as West Ham Central Mission - and its welfare work. After years of energetic fundraising, it took just 15 months to build and cost around £60,000. The architect was William Hayne. The congregation at the time envisioned “a great cathedral Church towering above the mean streets of West Ham, witnessing to the love of God and welcoming, as to a house of beauty and peace, burdened and weary hearts.”

Although built in a Byzantine style - possibly following a minor trend in church building started by Westminster Cathedral - it embraced the new technology of the time and has a projector room so that the auditorium could be used to show films. The building is dedicated to the men from the church and local community who were killed in the First World War of 1914-1918. The names of 200 men are cast into the chime of bells in the East tower, which were cast by Gillett and Johnston of Croydon. These are rung by a clavier system. There are also memorial stones around the bottom of the building and plaques inside.

Baptist churches throughout the UK and overseas were asked to help build the church - their names are carved on stones around the building. However all the money for the bells was raised locally by people giving “not less than one shilling”? They were installed in 1925. The building is grade II listed. (Source Memorial Community Church website)

Memorial Community Church was formed in January 2006 when the congregation of Memorial Baptist Church, Plaistow, welcomed the congregation from neighbouring St Andrew’s Church, who had to move out of rented premises, to work and worship together with them in their building.

Although the church is officially in the ward of Canning Town North, the ward of Canning Town South is directly south of the church, with Plaistow South further northeast of Barking Road. Thus the local community around the church building could comprise of users from all three of these wards.



2. Quantitative Research :Data Collected

The data collected (See Appendix one) comes from the following sources

- Crime Rates in the Metropolitan Police area by Ward: The London Datastore
- Neighbourhood Statistics: The Office for National Statistics
- Newham Ward Health Profiles: Newham Info

2.1 Headline figures re Key Statistics

Hence, the data set attached considers the demographics of residents from all three wards. All three wards have seen a rapid increase in population since the 2001 census .There has been a shift in the age structure from 2001-2011 away from over-65s towards those between the ages of 15 and 64, and in Plaistow South particularly, a growth in young people aged 0-24 years

Newham continues to be one of the most culturally diverse boroughs in the country, and these three wards reflect this. Between 2001 and 2011 there has been considerable shift in the ethnicity of Newham residents. In general, the

White British and Irish populations have fallen, while a large increase in the White Other group suggests a large influx of Eastern European residents. In the same period we see a large growth in the Asian population (particularly Asian Bangladeshi) and a fall in the Black Caribbean community.

In the decade since the 2001 census there has been a shift away from home ownership and local authority housing towards other forms of social renting and private renting. This reflects the current trend in housing tenure, where renting privately is now the norm, for those who cannot afford to buy but do not qualify for social housing. Private renting has seen a sharp increase in all three wards

The percentage of households which have at least one person with a long-term health problem or disability across all three wards is on average 24%. This above the national average which was reported in the 2011 census “Nearly one in five (18 per cent, 11.4 million) of the UK population reported having a limiting long-term health problem or disability in 2011.”(2011 Census Key statistics)

However generally regarding health related issues a large percentage of the wards viewed themselves as very good health or good health, the average was 77%. Whilst the average life expectancy across the three wards was males 76.8 years old and females 81.4 years old.

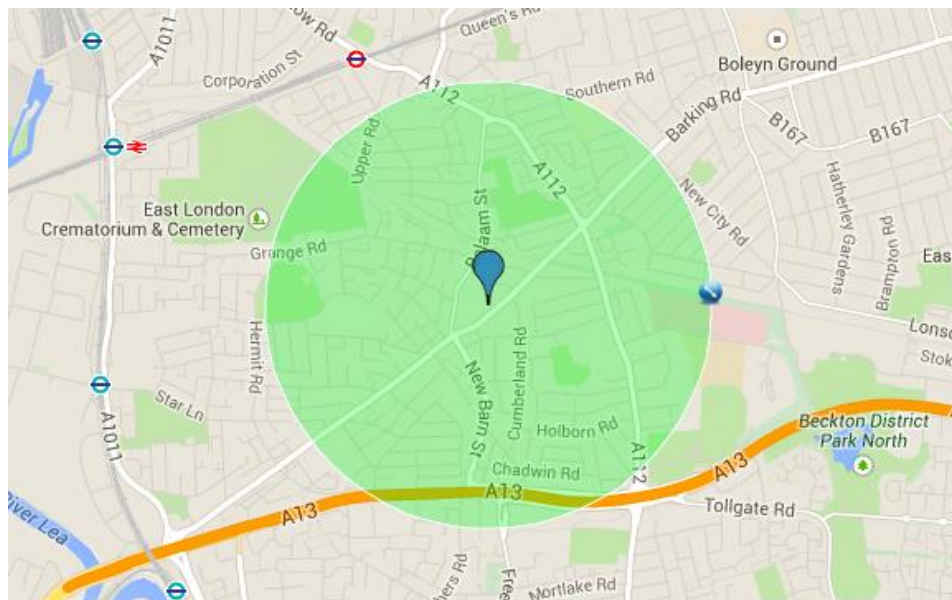
Long term unemployment is higher than the national average and the crime rate was slightly above the London average.

2.2 Transport

Plaistow underground station is on the District line and Hammersmith and City line. It is a 15 minute walk away from the church building or there are two buses from the station to the church. Other transport links in this part of the borough include the Jubilee Line which stops at Canning Town station .This also serves the DLR and Silverlink trains. Canning Town is a 20 minute walk away but four frequent buses travel along the Barking Road from Canning Town and stop almost outside the church. You can also get buses to central London, Stratford, Hackney, Romford and Ilford as well as other parts of the borough. Stratford is a significant regional, national and international rail transport hub .This part of Plaistow is very close to the A13 giving easy access to central London, the Blackwall tunnel and the North Circular leading to the M11 and M25 and the Woolwich ferry. London City Airport is just south of the A13.

2.3 Facilities and activities in the immediate area

Using Google Maps and local information we have compiled a list of facilities and activities within a half-mile radius of the church building, as outlined on the map below:



Memorial Community Church (blue marker) is the venue for the following activities:

Current activities at the centre: (See the website for more details www.memorialcc.org)

Youth Club in the Swift Centre on Friday evenings, with performing arts, football, trips overseas, cycling challenges, an annual summer camp for children and young people 13+

Parenting classes We Are Family on Mondays 11 am - 1 pm and Practical Parenting Group on Fridays provided by Alternatives Trust East London in the Welcome Centre (with crèche)

The WAF Caf pop up café on Tuesdays in the South Hall, 11 am - 2 pm, serving freshly cooked food by the Alternatives We Are Family Co-op

Plus Centre Free computer training and usage for all ages on Saturdays 6.30 - 9 pm

Active Tuesdays for 50+ Tuesdays 10 am- 3 pm in the Welcome Centre. Participants can get online, help with the NOSH garden, engage in some gentle exercise, painting and crafts, board games, quizzes and more.

Bridges Homeless Support Hot breakfast and support for 80+ homeless people every Saturday morning in the South Hall from 8 am, and drop-in and Moving On group Monday mornings.

Saturday School supplementary school in the Welcome Centre on Saturdays

NOSH Garden community growing space is based behind the church building. Growing and preparing healthy meals and learning how to eat well on a budget. Using volunteers, the hope is that these new skills could help people find employment or start their own businesses.

Waggy Tails Dog training Mondays in the Swift Centre

59 Motorcycle Club Wednesday and Saturday evenings in the Swift Centre

Survivors Together support group for women survivors of sexual abuse meets Wednesday evenings in the Welcome Centre, and the charity has an office in the building.

Start you own Business workshops run by NICC church, which meets in the building on Sundays and has office space upstairs.

Amaris Arts singing lessons, song writing workshops, occasional performances run by Faith Drama Productions which has office space in the building.

Friendship Group meets on Thursday afternoons, a small Memorial church meeting.

MIND Women Together Group (mental health support) Fridays 1 pm in the Welcome Centre

Craft Café Wednesdays 11 am - 1 pm in the South Hall, all welcome

Local history and visits (by schools and others) to the Memorial Bells see www.localheroes.org.uk

Tower Gallery see www.facebook.com/towergalleryplaiastow Following the success of art exhibitions in 2013 and 2014, the Church aims to make the Tower Gallery a permanent art gallery.

New Life Mission Church, Temple of God International (Filipino church) and Joy in the Morning Church rent space in the buildings for worship each week

The buildings are used for occasional concerts, youth events, schools' events, meetings, talks, parties and other occasions by various local groups.

Other activities and facilities in the area include

Healthcare

<i>Newham University Hospital Newham Child and Family Consultation Service</i>	Glen Road, E13 8SL 411 Barking Road, E13 8AL
<i>Glen Road Medical Centre</i>	1-9 Glen Road, E13 8RU
<i>Al-Musallal G & Partner</i>	113 Balaam St, E13 8AF
<i>Higgins RG & Partners</i>	94 Greengate St, E13 0AS
<i>Kalhor S & Partner</i>	497 Barking Rd, E13 8PS
<i>Venugopal RS</i>	12 Esk Road, E13 8LJ
<i>Cumberland Medical Centre</i>	179 Cumberland Rd, E13 8LS

Education

<i>Newham Sixth Form College</i>	Sports facilities for hire	Prince Regent Lane, E13 8SG
<i>Kaizen Primary School</i>	Breakfast Club, After School Club	Elkington Rd, E13 8LH
<i>St. Helen's Catholic Primary School</i>	Saturday School, Parents & Toddler Group, After School Clubs	Chargeable Lane, E13 8DW
<i>Eleanor Smith School</i>	After School Clubs, holiday clubs	North Street, E13 9HN
<i>Curwen Primary School</i>	Breakfast Club, 6 o'clock Club, family learning sessions	Atlas Rd, E13 0AG
<i>Ravenscroft Primary School</i>	After School Clubs, Breakfast Club, Drama Club	Carson Rd, E16 4BD
<i>St George's College</i>	Further Education	193 Balaam St, E13 8AA
<i>Westech College</i>	Further Education	191 Balaam St, E13 8AA
<i>Newham Academy of Music</i>	After school and weekend music lessons	c/o Newham Sixth Form College, Prince Regents Lane, E13 8SG

Plaistow Jamia Islamia School 163-165 Balaam St, E13 8AA

Promised Land Academy St Cedd's Hall, Foster Rd, E13 8SR

Sports and Leisure Facilities

Balaam Leisure Centre Gym, exercise glasses Balaam St, E13 8AF

Hermit Road Recreation Ground Play area, tennis courts Hermit Rd, E16 4LG

Plaistow Park Play area Greengate St, E13 0BD

Canning Town Recreation Ground Tennis courts Prince Regent Lane, E16 3JP

Lister School Playing Fields Football pitches Southern Road, E13 9JD

Libraries

Plaistow Library Coffee mornings, adult reading group, gamer's group (social club for adults with Asperger's and Autism), storytelling, children's arts and crafts workshops, computer games club for children, homework club North St, E13 9HL

Faith Groups

New Life Assembly (RCGG) Christian Pentecostal c/o The Mix Centre, 1a Cumberland Rd, E13 8LH

He is Alive Evangelical Ministry Christian Pentecostal c/o NAC Resource Centre, 627-633 Barking Rd, E13 9EZ

World Evangelism Bible Church (Mount Zion Assembly) Christian c/o NAC Resource Centre, 627-633 Barking Rd, E13 9EZ

Plaistow Christian Fellowship Christian 408 Barking Rd, E13 8HJ

*(Runs Cornerstone
Coffee Shop, Barking
Rd)*

<i>Universal Church of the Kingdom of God</i>	Christian Pentecostal	St Andrews Rd, E13 8QD
<i>Mountain of Fire and Miracles Ministries International</i>	Christian Pentecostal	c/o NAC Resource Centre, 627-633 Barking Rd, E13 9EZ
<i>Masjid al-Falah</i>	Muslim	518 Barking Rd, E13 8QE
<i>Masjid Bilah& Islamic Centre</i>	Muslim	295, Barking Rd, E16 1LB
<i>Deeper Life Bible Church</i>	Christian Evangelical	5-15 Beaumont Rd, E13 8RJ
<i>Central Harvest Church</i>	Christian	24 Swede St, E13 0BS
<i>Joint Heirs Connection (RCCG)</i>	Christian Pentecostal	c/o NAC Resource Centre, 627-633 Barking Rd, E13 9EZ
<i>Christ Church Newham [ESOL classes]</i>	Christian United Reformed Church	663 Barking Rd, E13 9EX
<i>Upper-Room Foursquare Chapel</i>	Christian Pentecostal	525-529 Barking Rd, E13 9EZ
<i>Rehoboth Christian Ministries International [Drama Ministry, Youth Ministry, Children's Ministry]</i>	Christian Pentecostal	478 Barking Rd, E13 8QB
<i>The Lord's Sanctuary Parish (RCCG)</i>	Christian Pentecostal	269a-179 Barking Rd, E13 8EQ
<i>St. Philip and St. James' Church - Parish of the Divine Compassion [Coffee Mornings, Friday Children's Club, Sunday School]</i>	Christian Church of England	Whitwell Rd/Foster Rd, E13 8SR
<i>Society of St. Francis</i>	Christian Church of England	House of Divine Compassion, 42 Balaam

		St, E13 8AQ
<i>Glory House</i>	Christian Charismatic	The Miracle Centre, 2 Tabernacle Ave, E13 8EG
<i>Igreja Batista Missionaria - Ministerio Laberadas De Fogo</i>	Christian Baptist	c/o Upper Room Foursquare Chapel, 525-529 Barking Rd, E13 9EZ
<i>London Ghana Seventh- Day Adventist Church</i>	Christian Seventh-Day Adventist	Chadwin Rd, E13 8NE
<i>East London Buddhist Cultural Centre</i> [cultural events e.g. Sri Lankan food fair]	Buddhist Therevada	33 Maybury Rd, E13 8RZ
<i>Global Restoration Church</i> [Youth meetings]	Christian Pentecostal	c/o Curwen Primary School, Atlas Rd, E13 0AG
<i>Royal Connections Network (RCCG)</i> [Youth Ministries, Music Ministry, drama group, dance group]	Christian Pentecostal	1-9 Sewell St, E13 8AT
<i>Jamal Madinahil Uloon Ul Mosque</i>	Muslim	163 Balaam St, E13 8AA

Culture and Welfare Groups

<i>Newham Voluntary Association for the Blind</i>	Jordan Hall, Curwen Centre, 2 London Rd, E13 0DE
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Advocacy and Advice

<i>Newham Advocacy Project (Mencap)</i>	Learning disability support	140 Balaam St E13 8RD
<i>Newham Asian Women's Project</i>	Support women who experience and are survivors of gender violence.	661 Barking Road E13, 9EX
<i>Alternatives Trust East</i>	Pregnancy choices,	Forrest House, 63

<i>London</i>	counselling, support for families	Rowntree Clifford Close, Liddon Rd, E13 8AD
<i>Jobcentre Plus</i>	Job searching, benefit applications	3-9 Balaam St, E13 8EB
<i>Plaistow South Big Local</i>	Community Action	478 Barking Road, E13 8QB
<i>Rights and Equalities Newham (REIN)</i>	Race Equality Support	478 Barking Road, E13 8QB

Youth Justice

<i>Safer Neighbourhoods Team Police Support</i>		522 Barking Road, E13 8QE
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Community Centres

<i>Barking Road Community Centre (formerly Newham African Caribbean Resource Centre) [After School Club, Holiday Playscheme, Creche, ESOL Classes, Homework Club, Sewing and Knitting group, Youth groups, Martial Arts lessons, dance/drama lessons, Domino Club for older members, Elderly Lunch Club, Community Office Space, cultural events e.g. tea dances]</i>		627-633 Barking Rd, E13 9EZ
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Youth Provision

<i>The Mix youth club</i>		1a Cumberland Road E13 8LH
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Though there is range of facilities in the area, cuts have meant that a number of services, such as day centres, have closed down. Access to advice is also notably limited, with long queues to access what is available on a first-come first-served basis. Local charities that offer free services are struggling with reduced funding and increased demand. The extremely high population growth and population turnover - estimated by the council as at least 20% - mean that many people are not aware of what is available locally and it is well known that many people do not travel more than a short walk from their house to do anything.

3. Qualitative Research: Survey Analysis

3.1 Survey design

People from Memorial Community Church was heavily involved in the designing of the survey; providing initial instruction on the information they were interested in gathering, as well as editing all drafts of the questionnaire. They felt it was important to have some open-ended questions, hence the mix of open questions with multiple choice. It was decided that the gathering of personal information (gender, age etc.) was important to ensure the sample was representative of the local community. We made sure that these questions were optional for all respondents, and that all volunteers who went door knocking in the local neighbourhood understood this. On the whole, most respondents were happy to give us this information.

The main aim of the survey was to find out the needs and the issues in the local area such as the demand for cultural and social activities, as well as the need for advice and support. It was important to find out where the local community were currently accessing cultural events and support services outside of the immediate area to understand the demand locally, as well as to ensure any future activities at the church do not duplicate existing ones. We provided a list of numerous potential activities, from a book club to advice sessions, and asked about the best time of day to attend these to get a feel for demand. We also asked about excluded groups in the community to see who people felt needed more support. Designing the questions to focus on these themes has been largely successful and has produced a wealth of data on the kind of social events and advice/support groups that local people would like to see in a venue such as the Memorial Church.

The church was also keen to find out the views of local people concerning young people, the homeless and diversity in the area. Without explicitly asking, these themes were addressed by respondents in a series of questions. A prize of a £50 high street shopping voucher was offered to encourage people to take the survey.

3.2 Survey collection

The survey was distributed by eight volunteers associated with the church who knocked on doors in a number of streets around the Memorial Community Church building (see appendix 3). The streets were specifically chosen to represent different housing types and communities, including sheltered accommodation, rented housing and homeowners. A training session, run by Selina Rice, was delivered to the volunteers before they went out to ensure they were safe and familiar with the survey and conducting interviews, as many had not been involved in anything similar before. They were taken over major dos and don'ts, including staying in pairs and not entering people's houses, as well as role play exercises on

how to deal with reluctant respondents. The door knocking took place over a series of evenings in May and June when the evenings were lighter.

Questionnaires were also filled out by members of groups who already use the Church building, including Bridges (a support group for the homeless), WAF (a mother and baby group), Active Tuesdays, the Swift Centre and Survivors group.

The survey was also distributed at events around Plaistow including a Spring Fayre on Saturday 25th April and taken around sheltered accommodation at Rowntree Clifford Close.

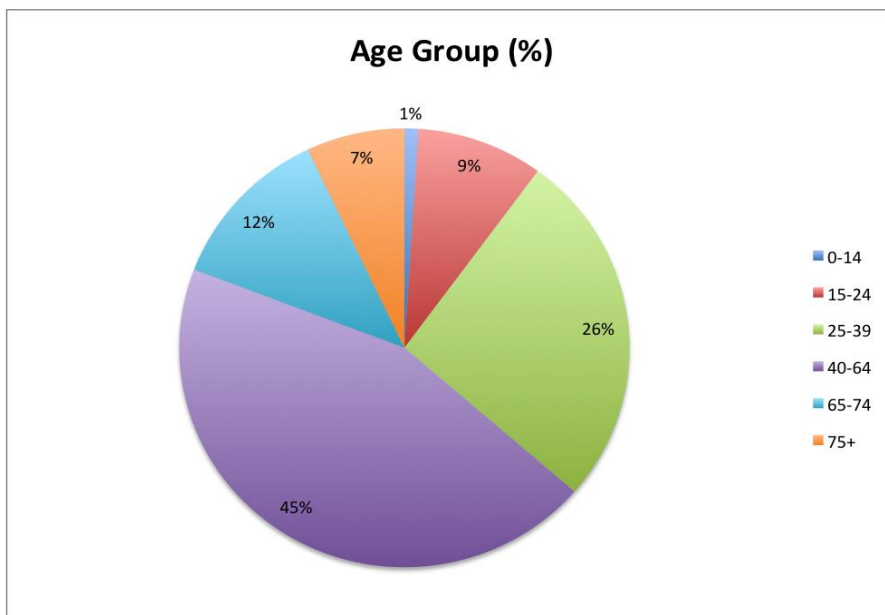
An electronic copy of the questionnaire was placed online through Survey Monkey, and the link placed on the Memorial Community Church website.

Overall 141 surveys were filled in, 133 on paper with a further eight on Survey Monkey.

3.3 Survey sample

We felt it important to ask about the age, housing tenure, gender, ethnic background and disability of respondents to ensure our sample was representative of the local community in Plaistow. Within the survey a majority of the respondents came from middle aged, women and those from white backgrounds. However, this was also the case with the Plaistow Neighbourhood Survey in 2006.

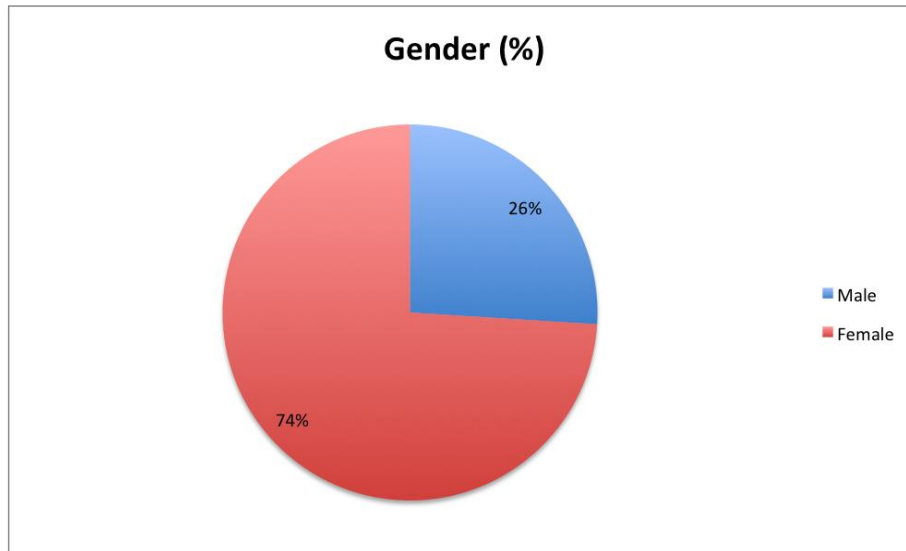
Age



Out of the 141 respondents, the majority (70%) were completed by those aged 25-39, and 40-64, with a lower proportion for under 24 years (10%) and over 75s (7%). As the largest proportion of the population in Newham is aged between 25 and 44, this is somewhat representative of the community at large. The three wards

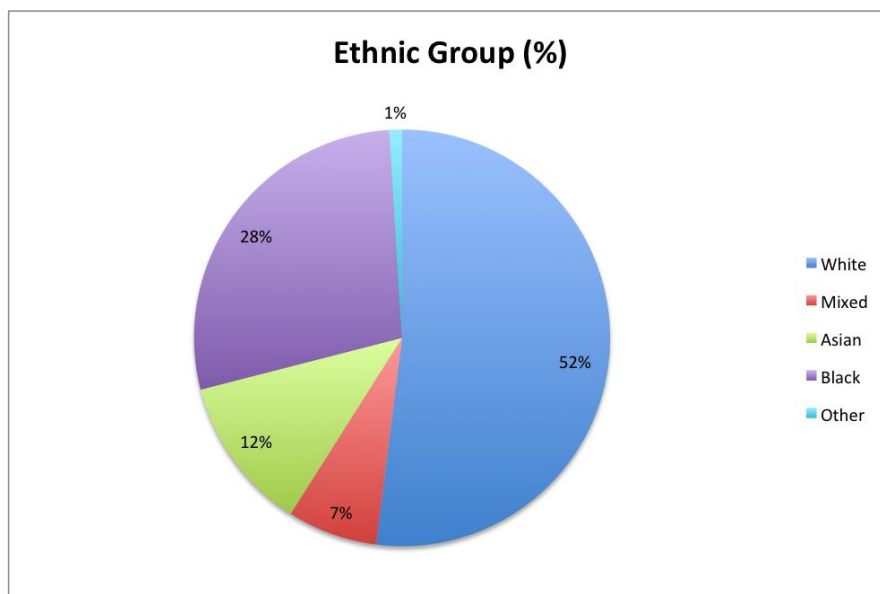
around the Memorial Community Church do, however, also have a large proportion of younger people (an average of 38% across wards). Perhaps the view of younger people is an area which the church may wish to develop in the future.

Gender



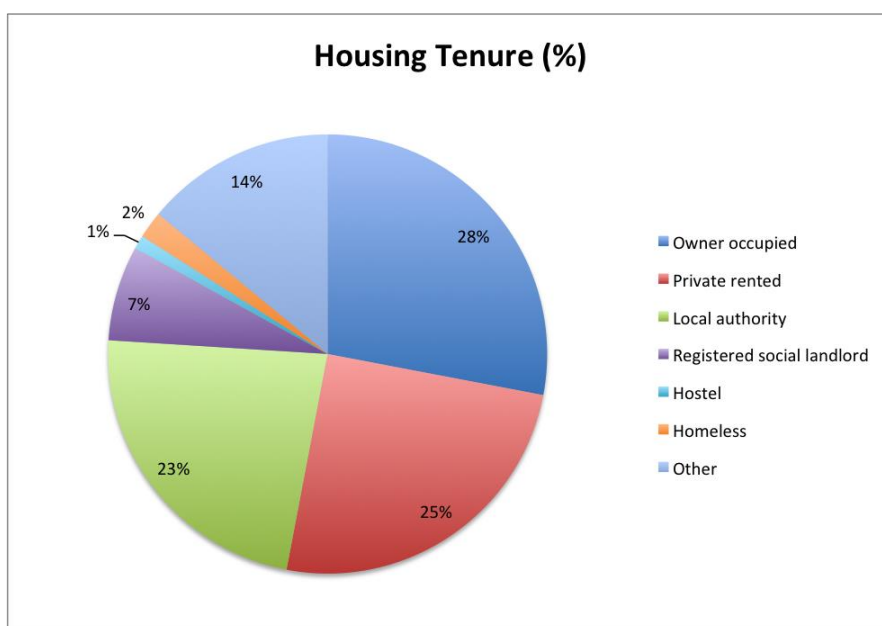
The majority of respondents to our survey were female at 74%, a rather larger proportion than males at 26%. This clearly does not reflect the equal gender split of the population at large.

Ethnic Group



Our random sample has a higher share of those from white backgrounds than the local area, with 52% of respondents choosing this ethnic group, compared to a 39% average across the three wards around the Memorial Community Church. Though it is important to note that this included 9% white other which was predominately white communities from across Europe. However we do have a good range of responses from various different ethnicities, with 11% identifying themselves as Asian, 28% Black and 9% from a mixed ethnic background.

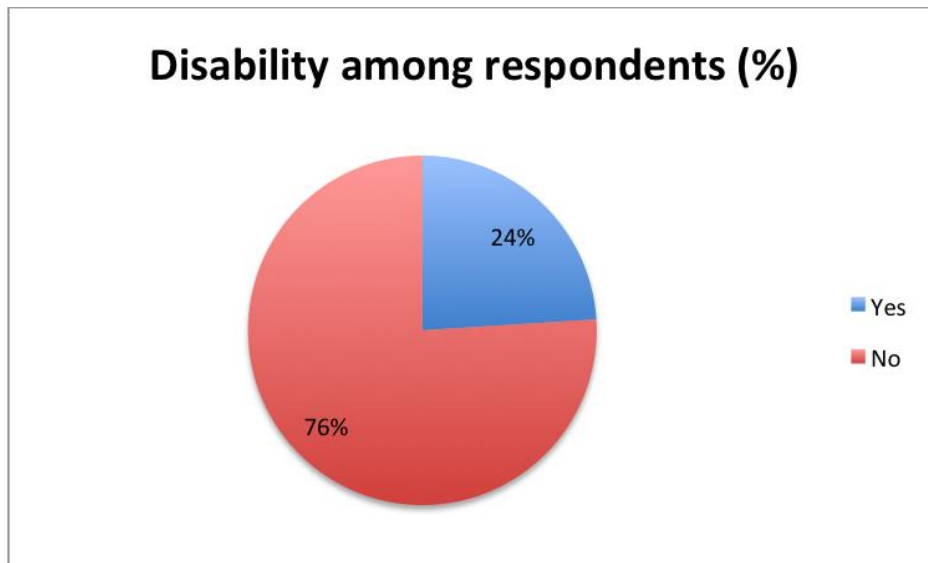
Housing tenure



The housing tenure of respondents seems to be fairly representative of the local area. Comparing our findings here with data from the three wards local to the Memorial Community Church, we find that our proportion of homeowners is exactly the same at 28%. Similarly, the proportion of our sample who rent from the local authority is 23%, while locally we see an average 25%. However, we did have fewer respondents from registered social landlords than the share locally, with 7% of our sample renting in this way, compared to an average of 12% locally. Likewise, those renting privately were slightly underrepresented, with 25% of our sample in the Private rented sector compared to an average of 32% across the three local wards.

We did find that our categories may have been ill suited to some respondents, with 14% of them opting for 'Other' housing. The majority of these were people (8%) living in sheltered accommodation at Rowntree Clifford Close

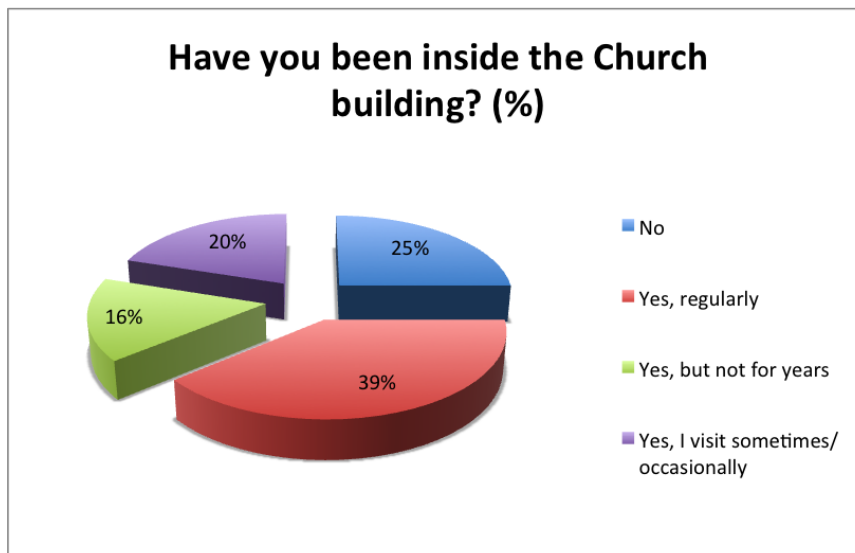
Disability



Respondents seem to have a higher rate of disability compared to the local population. Our sample finds that 24% of respondents consider themselves to have a disability, compared to an average of 14% across the three local wards who claim their day-to-day activities are limited either a lot, or a little, by their health.

Have you been inside the Church building?

134 answers out of 141



The majority of our sample has visited the church building previously, with the largest proportion being regular visitors. The church and the researchers were keen to hear the views of those who do not already access the church buildings, which is why volunteers engaged in door knocking in local streets in May and June.

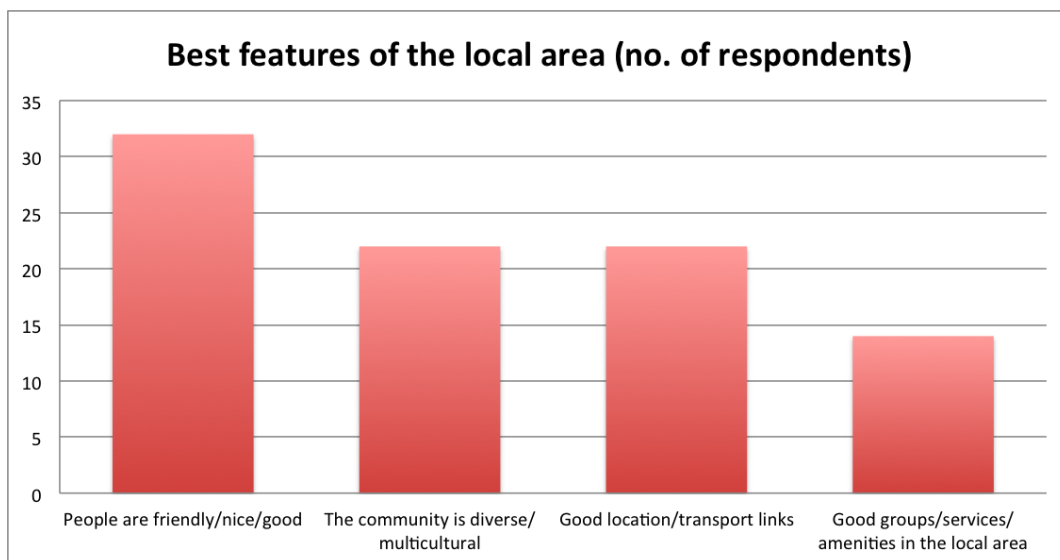
With 41% of respondents having not visited the church before, or not for years, they have also been represented well in our sample. When comparing this question with our sample, it seems that there is little or no significant correlation between age or ethnic group and church use. There does, however, seem to be a difference in gender, with men more likely to have not previously visited/not visited for years, and women far more likely to be regular/occasional church users.

Survey Results

1. What do you think about your local area? (Think about particular things you may like/dislike, or the best/worst features of the area)

139 answered out of 141

The first question was designed to give people a chance to talk about the local area in general, before asking more specific questions about the Memorial Church. Without any prompting, several themes came up including transport, local services, crime, and rubbish and community cohesion. With so many varying responses we have grouped the most popular together in themes for easier analysis.

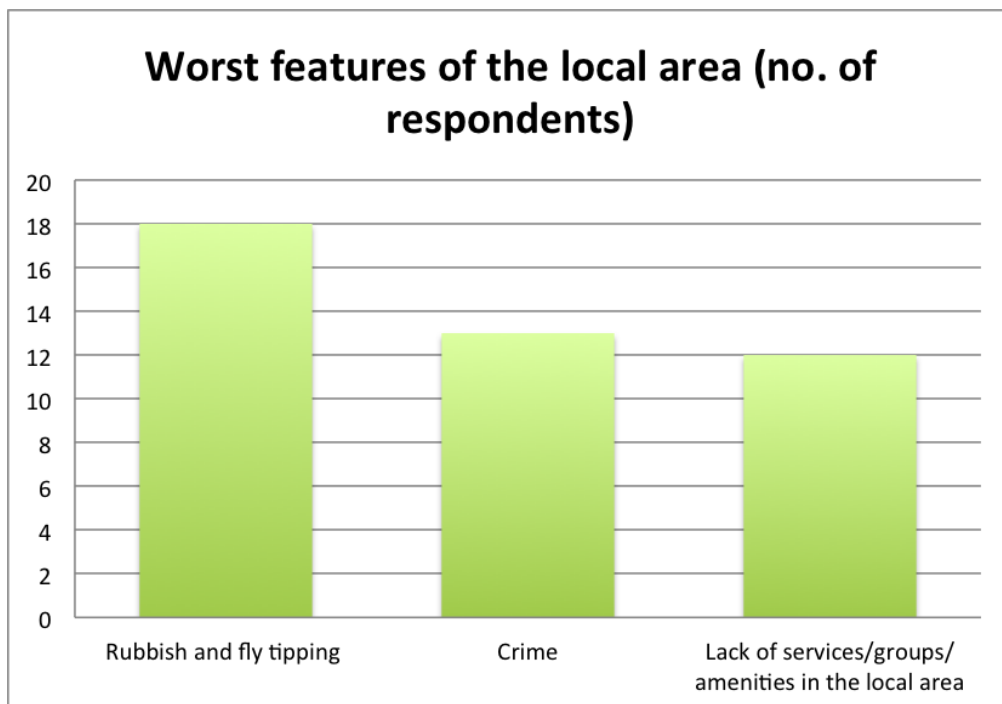


In terms of the things people ‘liked’ or felt were ‘best’ in Plaistow, 32 respondents (27%) mentioned local community in a positive light, noting that people are ‘friendly’, ‘nice’ or ‘good’. Comments include ‘Newham is a nice place to live with lots of good people around’, and ‘people are very nice’.

The church was keen to explore the issue of diversity in the local area. 22 respondents (16%) spoke of the diversity of Plaistow in a positive light, noting that the community is ‘diverse’, ‘multicultural’, or a ‘good mix’ of people. One respondent said ‘what I love most is the ethnicity and the tolerance and respect for each other’. This reflects positive answers in questions three and seven when presented with the opportunity to comment on the demand for more cross-cultural and inter-faith events.

Another positive aspect of note was the good location of Plaistow and its transport links, as noted by 22 (16%) respondents. Comments include ‘good transport to London’ and ‘everything close’.

Many respondents were keen to talk about local groups, facilities, services and amenities. 14 (10%) of these felt that this was a positive aspect of the area, specifically mentioning Alternatives Trust East London, Go Active club, MIND groups, sports and leisure facilities, shops, children’s clubs, pubs, churches and green spaces such as parks and the Greenway. One respondent said Plaistow is a ‘welcoming area for all, especially vulnerable, those in need of support/mental health and disability support’.



Negative aspects of the area focus on similar themes. Although many respondents noted that the groups/services/amenities in the local area were good, some felt that these amenities were lacking, a view expressed by 12 (9%) of respondents. In particular, a lack of services for young people, the homeless, older people and

mental health patients were mentioned. Out of these groups, five comments focused on services for young people, with one respondent noting that there is a 'lack of early evening entertainment for young people, particularly 9-14 year olds'. Some noted the lack of cultural and social events too, with one person commenting that they 'don't like the lack of opportunities for people to participate in cultural activities - art, drama, music'.

The biggest dislike of the area seems to be the amount of rubbish of the streets, with fly tipping a particular problem. This was noted by 18 respondents (13%) with comments like, 'dislike lack of respect of the environment (e.g. litter, fly tipping etc.)'.

Another big concern is crime, with 13 respondents (9%) noting that there was high crime, that they did not feel safe, or were worried about security. Two people in particular noted that they would not come out late at night because it wasn't safe - 'I don't feel safe in the local area late at night', and 'won't come out at night re safety issues'. This may reflect relatively high crime rates in the area compared to the rest of London, with the local wards of Canning Town North and Plaistow South in particular having higher crime rates than the London average. Although a few respondents mentioned drugs being an issue in the local area, the rate of crime relating to drugs is lower in the area than the London average. While the relatively high crime rate suggests that some of these fears are justified, though the crime rate across London has been steadily falling since 2001.

Comparison with previous research

A similar survey was taken around the neighbourhood in Plaistow in 2006, asking about the local area, missing facilities and new facilities in the Memorial Community Church building. The sample size was 175 with a similar sample make up in terms of age, sex and ethnicity, hence making it a good comparison to this latest survey.

The responses to the first question concerned with what respondents thought about the area reflected the findings of this 2006 survey. They found that the top four characteristics about living in the area were local facilities, local transport links, a sense of community and local shops. These are the same as above, suggesting that the community remain happy with these factors nine years on. Similar sentiment was made in a post-it note exercise from a Spring Festival in May 2013. The most popular things that respondents 'liked' were community/community cohesion, diversity, and local activities/events.

In terms of dislikes, the main two areas in the 2006 survey were litter/dirty streets (23%) and crime (20%). While these remain the two main issues in 2015, the percentage of respondents complaining of these has gone down to 13% disliking litter and 9% concerned about crime. This may reflect the falling crime rate in all

three wards around the Memorial Community Church since 2006, as well as several attempts to solve the litter problem including community clean-ups and introducing fines for littering. Similar comments were made at the 2013 Plaistow Spring Festival, in which one of the main drawbacks of the area was deemed to be the environment, with cleaner streets, litter and fly-tipping mentioned by several respondents. Many also commented on crime, with lots of suggestions for better lighting in the area and more CCTV cameras.

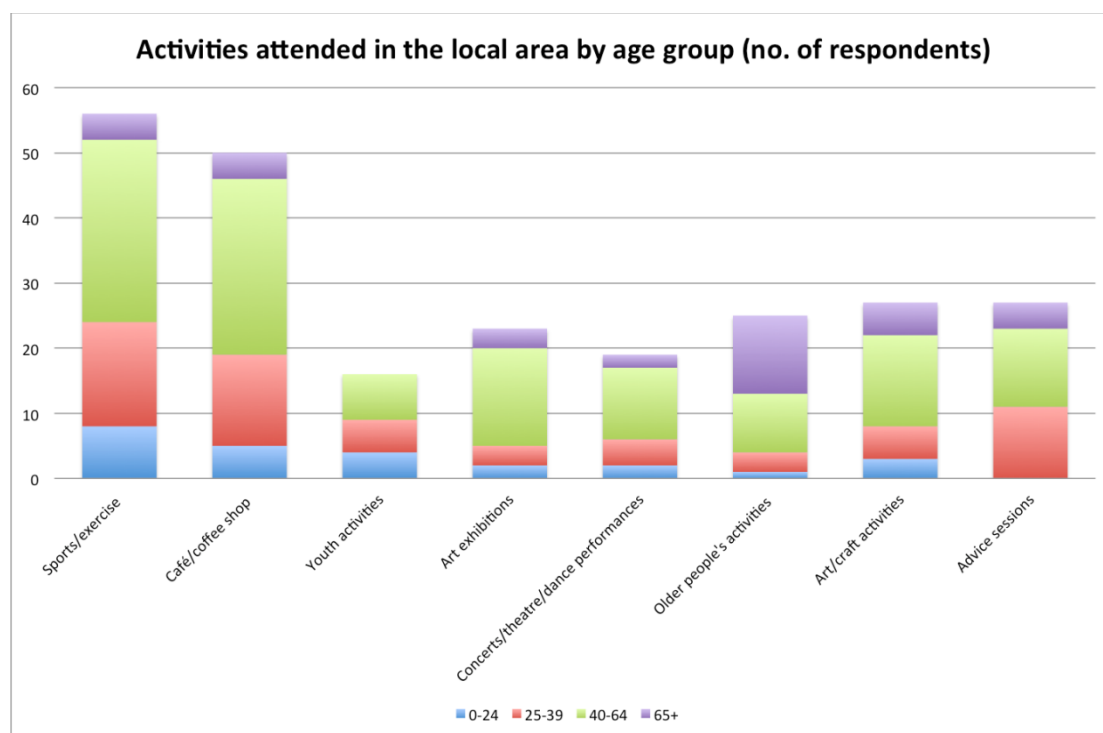
In 2006, fifteen people thought the worst thing about the area was young people who were seen to cause trouble and contribute to crime and litter. This contrasts to the current survey in which only one respondent linked young people to crime. Instead, respondents were more likely to note that young people were in need of youth groups and activities.

Similar issues also arise in terms of facilities. In 2006 7% of respondents were critical of local facilities, noting there were too few or of poor quality. This seems to have risen slightly to 9% in 2015, raising concern that the lack of facilities in Plaistow has not been addressed in the intervening time period, or perhaps has worsened.

In 2006 only 8% of respondents mentioned diversity as a positive aspect of the area, compared to 16% in this current survey. While 3.5% noted that diversity or immigration as a 'worst thing' in 2006, only one respondent spoke of community cohesion in a negative way in this survey. This, paired with positive responses to potential inter-faith and cross-cultural events in later questions, suggests an increase in number of people who celebrate the diversity of Plaistow.

2. What activities do you participate in within the local area, i.e. Plaistow?

113 answered out of 141



48% of respondents seem to undertake sports and exercise fairly locally, which is understandable considering the range of leisure facilities locally, including Balaam Leisure Centre, Hermit Road Recreation Ground, Plaistow Park, Canning Town Recreation Ground and Lister School Playing Fields.

It is noted that respondents who focused on participating in sports and exercise are least likely to take part in concerts, theatre or dance performances (13%). While many who attend concerts, theatre or dance performances are prepared to travel. The nearest theatre is in Stratford and most large cultural events are held in venues in central London.

Due to the range of the sample respondents are less likely to attend youth activities (13%) as this age range was a small sample. These activities are limited to a particular age group, so this response was largely expected.

If breaking this down by age, we find a difference in the attendance of activities by different age groups. Young people seem to mostly take part in sports and exercise locally, with none accessing advice services. Most cultural events, such as art exhibitions, concerts/theatre performances and arts and craft sessions are attended by those between the ages of 40-64. Sports and exercise and coffee shops are used by numbers in all age groups, suggesting that these activities appeal to a large age range.

If no, do you participate in any of these activities *elsewhere* in Newham?

33 answered out of 141

33 (23%) of respondents are travelling to other parts of Newham for at least one of the above activities. This proportion is relatively low, suggesting that most people remain close to home in the Plaistow area when partaking in such activities. But this is difficult to interpret due to the low response rate for this question. As this part of the question was left open, we found that many respondents either noted where they were travelling to, or what the activity was. This made it slightly more difficult to analyse.

Of the respondents, 4 (12%) are travelling to East Ham, 4 to Forest Gate (12%) and 12 (36%) to Stratford. The popularity of Stratford is easy to see, with the Theatre Royal, several gyms, two shopping malls and a large variety of cafes and eateries.

When analysing the demographics of those opting to go elsewhere we found no significant difference in gender. We did find that respondents aged 25-39 were more likely than other age groups to travel elsewhere in the borough to attend activities. Also, it seems that respondents from white and Asian backgrounds are more likely to travel elsewhere, whilst black and mixed ethnic groups are more likely to stay close to home.

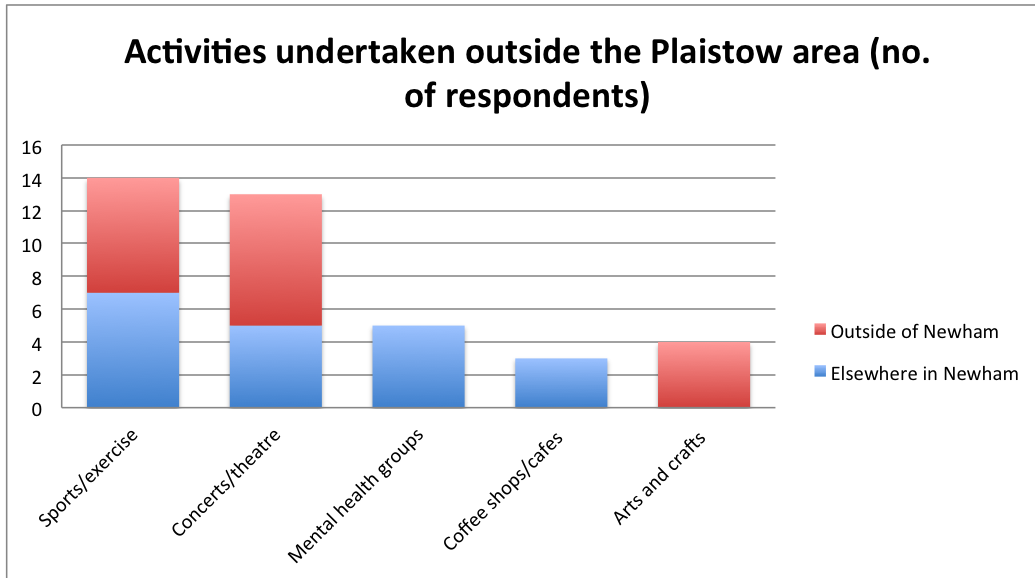
If no, do you participate in any of these activities *outside* of Newham?

31 answered out of 141

31 (22%) respondents noted that they have to travel outside of Newham for at least one of the above activities. Similar to the findings above, this proportion is surprisingly low, suggesting that many people remain close to home in the Plaistow area.

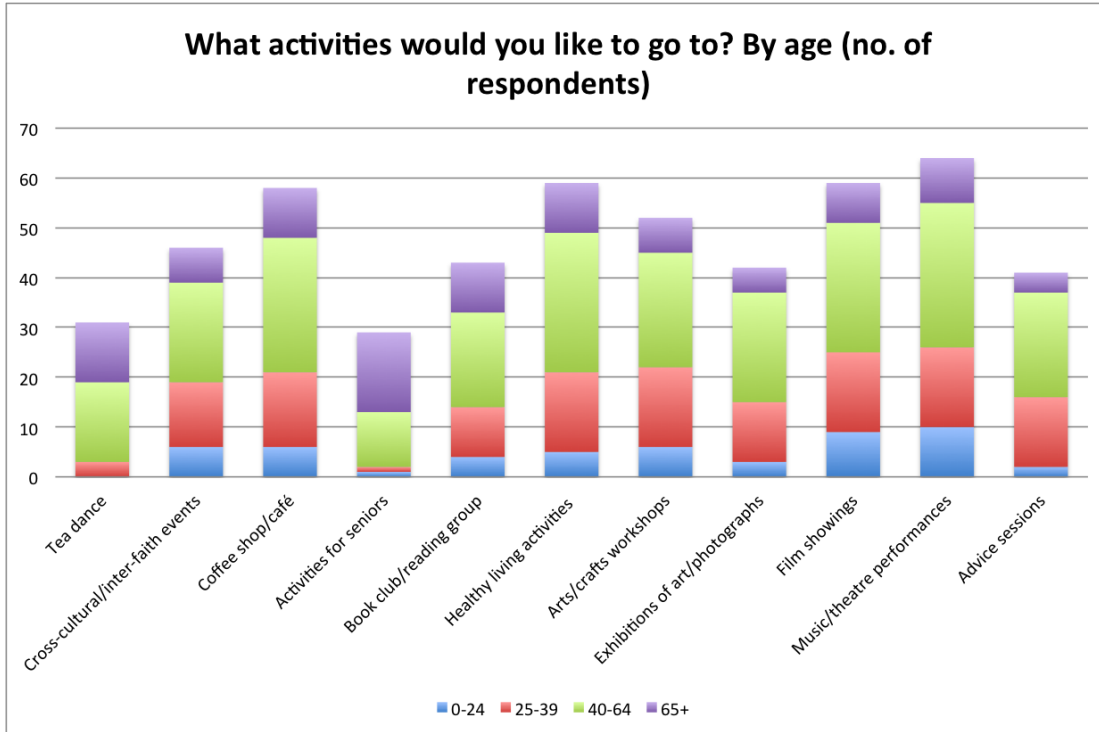
Areas include Tower Hamlets (4 respondents/13%), Waltham Forest (2 respondents /6%), Greenwich (4 respondents /13%) and venues in Central London (5 respondents /16%). As London features a wealth of cultural venues, it is of little surprise that people tended to attend concerts and theatre performance in central London. Venues mentioned include the Royal Albert Hall, the Royal Opera House and Sadler's Wells.

When comparing these findings against our sample, it seems that men are more likely to travel outside of Newham to attend activities. Younger people, particularly those ages 15-24, are also more likely to go further afield, with those over 65 more prone to remain locally.



3. If cultural and social activities took place in the Memorial Community Church building, what would you like to go to?

125 answered out of 141



The most popular activity among respondents is dance/theatre performances, with 47% claiming they would attend such an event. As we have seen with the previous

question, the activity which Plaistow residents most frequently travel outside the local area for are theatre performances, suggesting that there is a high demand for events of this ilk locally. As the nearest cultural centre is Stratford (with Stratford Circus and the Theatre Royal) there is little opportunity to attend theatre or music performances around the Plaistow area. This also seems to echo the findings of the 2006 Plaistow Neighbourhood survey in which the second most popular potential facility at the Church was music/theatre performances.

There also seems to be considerable demand for healthy living activities with 43% of respondents showing interest. This may be linked to high levels of child obesity in the area around Memorial Community Church. In the three wards around the Church, an average of 15.4% of reception children (4-5 year olds) are obese (compared to 9.4% across London), and an average of 27.7% of Year 6 children are obese (compared to 19.1% across London). Looking at the price of local leisure facilities, although Balaam Leisure Centre is deemed to be the cheapest leisure centre in Newham, membership starts from £19.95 a month. With high levels of income deprivation in the area (an average of 36% across three local wards), this may prove unaffordable for a significant number of local people, suggesting there is room for more affordable leisure and healthy living activities in Plaistow.

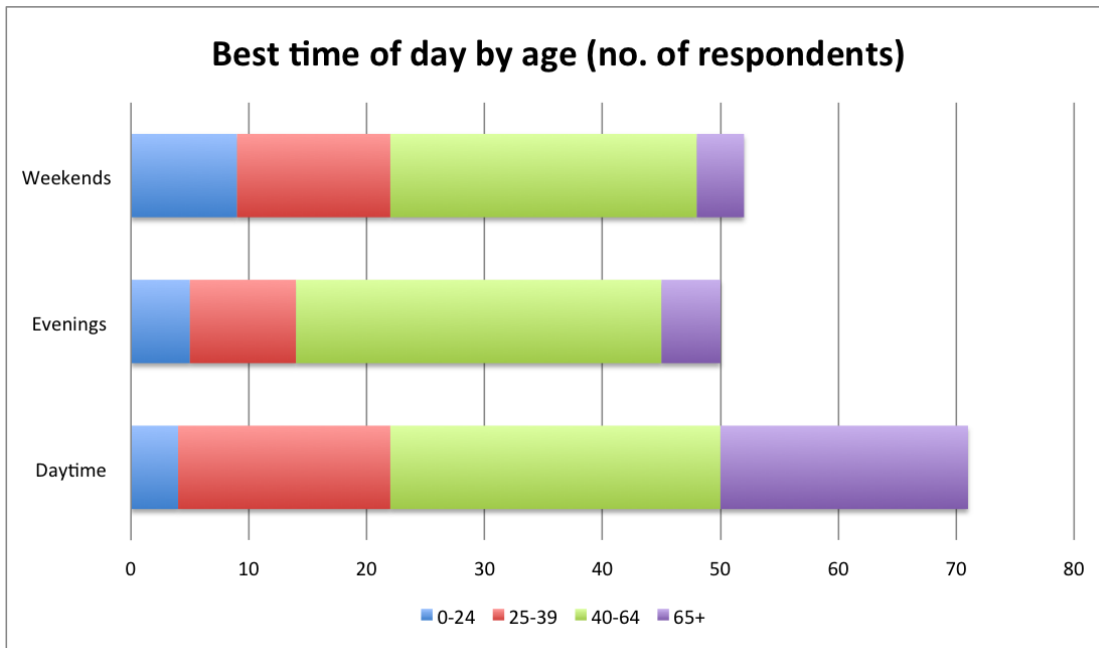
42% of respondents were keen to see a café or coffee shop in the Memorial Community Church building. This is interesting as 37% of residents already use similar amenities around the Plaistow area. Some respondents also said that they were travelling elsewhere in Newham to visit coffee outlets, suggesting that although there are facilities around Plaistow and the surrounding area; people are keen to see more.

When we break it down by age it is clear there are varying preferences by age group. Young people seem most interested in music/theatre performances and film showings, with little interest in tea dances and exhibitions. Interestingly, there is little demand from young people to attend advice sessions, which reflects the lack of young people accessing advice in the second question. Older people (over 65) also seem disinterested by advice sessions, as well as exhibitions. They seem to overwhelmingly favour activities catered to their specific age group, such as activities for seniors and tea dances. Cross-cultural/inter-faith events, cafes, healthy living activities, arts and crafts workshops, film showings and music/theatre performances have interest from all age groups, suggesting that they would attract a broad age range from the local community.

4. What would be the best time of day to attend such activities?

127 answered out of 141

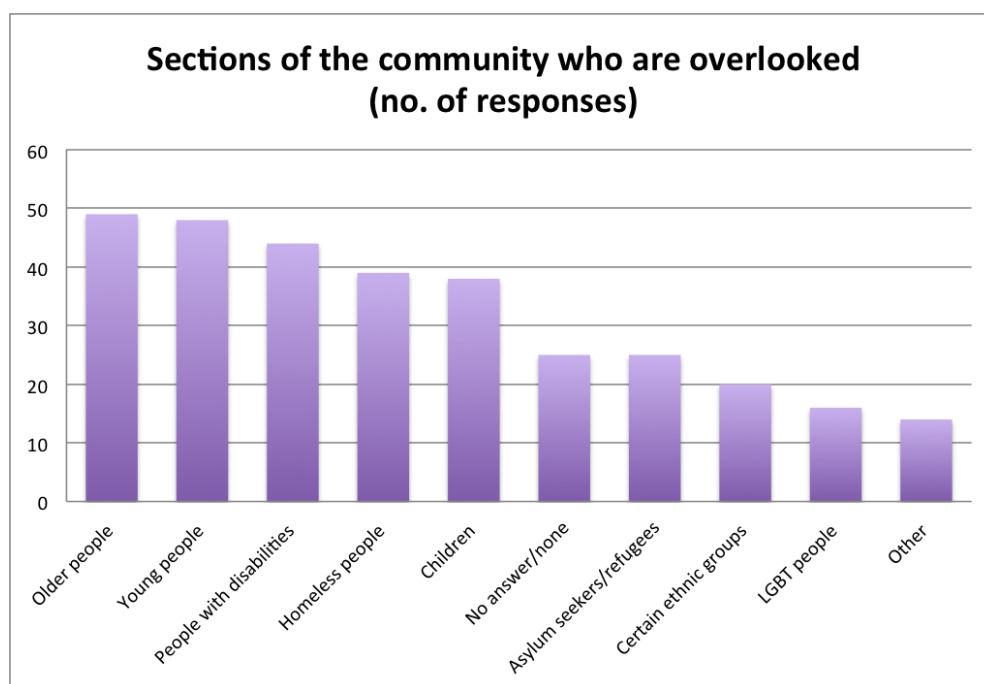
Some respondents had more than one preference



Overall it seems that all age groups (bar 0-24 year olds) would prefer to attend activities during the day. When analysing by age we see that young people buck the trend and would prefer to attend weekend sessions, reflecting possible weekday commitments such as work or education. Older people do not seem to favour activities during the evening. When looking back to comments on crime in the first question, those who did not want to go out late at night for security reasons tended to be in this older age group. Perhaps, then, a fear of crime may contribute to a preference for daytime activities. Overall, though, there seems to be a good spread of preferences across all times of day.

5. Are there sections of the community who are overlooked/not provided for in the local area?

116 answered out of 141



The majority of respondents (65%) ticked more than one answer for this question, with only 25 not answering, suggesting there is a wide range of groups in need. It is interesting that the two largest groups, older people and young people, are smaller sections of the community, and yet the awareness of need for such groups is high. 35% of respondents would like to see more facilities for older people, although only 19% of our sample is over 65. We see a similar picture for younger people, with 34% suggesting they are a group in need, whereas only 10% of the sample is under the age of 25. This suggests a large number of those recognising these groups are in need are not members of these groups themselves.

A large proportion believes there should be more facilities for older people, reflecting the high demand among older people for senior activities in question two. This is surprising when comparing with the results from the 2006 Plaistow Neighbourhood Survey, when less than ten people thought older people were lacking facilities. This suggests a sharp rise in demand in the last nine years, or perhaps a closure of existing facilities. When considering that an average of 46% of older people across the local three wards are living in deprivation such facilities would need to be of reasonable cost.

People also think young people are not being provided for, again echoing the concern for lack of youth facilities back in question one. This reflects the findings

of the 2006 survey; in which youth facilities was the most frequent answer when asked what facilities were missing from the neighbourhood.

These findings echo those of the post-it note exercise during the Spring Festival in 2013. Without any prompting, when asked about things they wanted to change about Plaistow, local residents identified more facilities for children, young people and older people.

The third most popular category was people with disabilities, with 31% of respondents saying this group is overlooked. With 24% of our sample considering them to have a disability, it looks as though many who do not have disabilities are also recognising they are a group in need.

In terms of 'Other' groups, 4 out of 14 (29%) specifically mentioned the lack of mental health support in the local area. This echoes question two, where we see that five people have to go elsewhere in Newham for mental health facilities. Apart from MIND groups in other parts of the borough there does seem to be a lack of mental health provision in and around the Plaistow area.

6. Have you any suggestions as to what could be provided for these groups?

97 answered out of 141

Many answers to the above question were generic, with many answers along the lines of 'more support' or 'support groups'. The format of questions 5(Are there sections of the community who are overlooked) and questions 6(See above) meant that the analysis was limited and connections between answers were difficult to make.

As expected, the most popular suggestions for this question echo question five, with most answers suggesting increased provision for older people, the homeless, young people, children and people with disabilities.

Most suggestions involved more provision for older people (20%), reflecting the high proportion of those believing they needed more provision in the previous question. The majority of these proposed generic 'activities', 'sessions', 'services', 'clubs' or 'groups' (10%), one suggesting this was key to combating loneliness among the elderly. Others were more specific, recommending bingo and quiz nights, while 4% thought there should be more day trips or outings.

Bridges, a support group for the homeless based at the Memorial Church, were interested in finding out people's opinions on the homeless community through this survey, and whether they are seen as a 'problem'. On the basis of this question it seems as though local people are aware that they are a group in need with 28% of people suggesting they are overlooked in the last question, and nearly half of these

respondents (15%) suggesting particular things that may help them. These included places to sleep; food, clothes and money; to help them find work; advice; hot meals; and many just responded ‘more support’ in general.

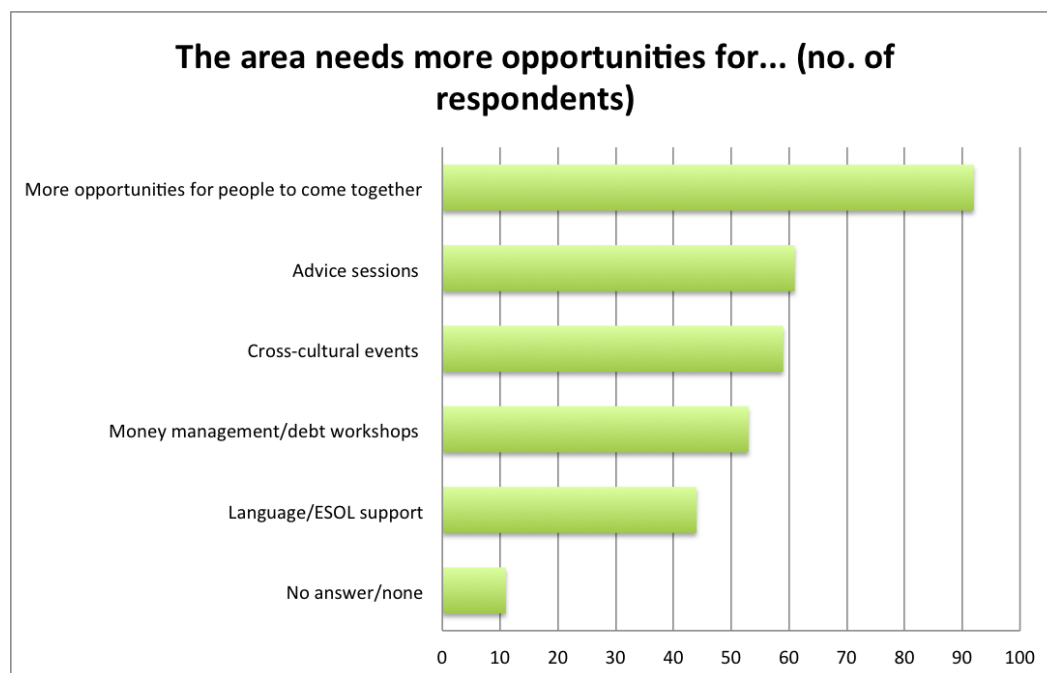
The church also wanted to find out about people’s attitudes towards young people through this research, and whether they are also viewed as a ‘problem’. Again, it seems that local people are more inclined to view this group as being in need and requiring more support, with 15% giving suggestions of further provision. The most popular ideas focused around more clubs and activities. More specifically, 8% suggested more youth clubs/groups, 2% more art/music/drama activities, and 2% more sports activities.

Other popular suggestions included more activities for people with disabilities (10%). Again, many answers were very general, noting there should be more ‘activities’ or ‘opportunities’ (4%). Some were more specific, suggesting there could be more sports/exercise for the disabled (2%). Some aired concerns about accessibility issues, particularly wheelchair access and ramps (2%).

As well as young people, children were also considered, with 15% of respondents suggesting more provision for this group. The most popular suggestion was music/dance/drama clubs, at 5%. Others suggested more after school clubs, youth clubs and play schemes (3%), or more sports activities (2%).

7. Does this area need more opportunities for?

130 answered out of 141



The majority of people (61%) selected more than one answer to this question, with 15% ticking all five options.

The most popular answer at 65% is opportunities for people to come together, suggesting the community could like to see more general events for all sections of the community to attend. This reflects findings of the post-it note exercise at the 2013 Spring Festival, in which many respondents called for increased community cohesion.

When designing the survey, the Church was particularly keen to discover whether local residents wanted to find out about other people's cultures. The demand seems to be quite high, with 42% of respondents wanting more cross-cultural events. This is slightly less than those saying they would attend such events at the Memorial Community Church building in question three, at 33%.

We see a similar trend with advice. This was high with 43% of respondents noting a need for more advice locally. Again this contrasts slightly with question three, in which 30% of respondents said they would attend advice sessions at Memorial Church. These disparities between what people would attend personally and what they think there is need for locally may suggest that while people would like these services/facilities to be provided in Plaistow they may not take advantage of such provision .

With 20% of respondents already attending advice sessions locally (see question two), it seems there is some demand for more provision in the local vicinity. Looking at the local area may suggest why there is some demand here. Across the three wards around the Memorial Community Church, an average of 36% of residents suffers from income deprivation, with 55% of children and 46% of older people living in deprivation. With such a significant number of people struggling to get by locally, it is of little surprise that advice is in demand.

4. Recommendations:

The Community Audit has identified the following issues/needs within the immediate area which the Memorial Community Church could implement and possibly develops partnerships with other providers such as the Plaistow South Big Local, Alternatives Trust East London, The Swift, Arts organisations and other voluntary groups. Plaistow South Big Local boundaries are close to Memorial Community Church and they have carried out a similar needs analysis. This has reported similar concerns such as the requirement to address older people's needs and working with young people

- **Development of Community Provision :**

Young people: There were a number of references for the need for early evening and weekends activities possibly focusing on 9-14 year olds with a focus on support for this age group. The range of suggestions included clubs and activities focusing on art, music, drama, dance and sports activities. There is a need in the area and this is supported by the obesity figure which is high for children in the local area. To develop this aspect further it would be appropriate to get the views of young people (Under 24 year olds) as they only represented 10% of the sample such as contacting the Young Peoples Forum in Plaistow South Big Local and other local youth providers.

Homelessness: Many in the community recognise that this is a group in need and not a problem. A range of suggestions to support them include included places to sleep; food, clothes and money; to help them find work; advice; hot meals; and many just responded 'more support' in general. A possibility here would be to extend the provision of Bridges, a support group for the homeless community.

Wellbeing: A theme that emerged in the analysis was the need to build on current provision for increased well-being support in the local area. Some respondents have to go elsewhere for mental health support. One particular aspect was the need for advice sessions due to the current climate of austerity which is impacting on low income families and those within the welfare system. As the welfare reforms has meant a range of changes such as more stringent assessment, benefit sanctions and the bedroom tax. 43% of respondents noted a need for more advice locally and 30% of respondents said they would attend advice sessions at Memorial Church.

People with disabilities:

The survey sample identified that 24% of respondents consider themselves to have a disability, compared to an average of 14% across the three local wards who identified their day-to-day activities are limited either a lot, or a little, by their health. However though there was a general consensus for more support for this

group such as activities or opportunities, there were not many specific examples those identified included more sports/exercise for the disabled concerns about accessibility issues, particularly wheelchair access and ramps. It would be appropriate to have a focus group discussion with people with disabilities and carers as to what are their specific needs.

Older People: A large proportion believe there should be more facilities and activities for older people as this was key to combating loneliness and providing support amongst the elderly. Specific suggestions included bingo and quiz sessions during the day and more day trips or outings. Older people don't want to travel too far to access such activities, whilst cost is an issue as 46% of older people across the local three wards are living in deprivation. Again Plaistow South Big Local has a number of key strategies for working with older people and partnership work could be developed.

Environmental Issues:

The biggest dislike of the area was the amount of rubbish on the streets, with fly tipping a particular problem and another big concern is the high crime rate. Could initiatives be developed with the Safer Neighbourhood team to address immediate crime concerns? Whilst links could be made with the local council concerning projects to manage fly tipping such as publicising the Newham app that allows residents to report such issues instantly. Partnerships could be made with other local community groups for greening projects.

Activities:

Within the survey it was identified that the Memorial Community Church does provide a focal point for activities as 59% had been inside the church building for a range of activities. Yet it was noted that 65% wanted opportunities for people to come together, and attend more general events for all sections of the community. The range of activities identified includes more cross-cultural/inter-faith events, healthy living activities, arts and crafts workshops, film showings and music/theatre performances. These have interest from all age groups, suggesting that they would attract a broad age range from the local community. While it reinforces diversity of Plaistow as respondents reflected on the community being 'diverse', 'multicultural', or a 'good mix' of people.

A number of the respondents were keen to see a café or coffee shop in the Memorial Community Church building. This is interesting as 37% of residents already use similar amenities around the Plaistow area. Some respondents also said that they were travelling elsewhere in Newham to visit coffee outlets, suggesting that although there are facilities around Plaistow and the surrounding area; people are keen to see more.

A number of respondents took part in sports and exercise classes outside Plaistow, and 43 % were interested in healthy living activities at different times of the day, again this is another aspect the church could develop given the size of the facility.

4.2 Next Steps:

This Community Audit identifies a range of needs within the area by the Memorial Church .It would be useful if these were addressed using a Community Development approach. Therefore the following next steps are recommended:

- As the sample of respondents that represent young people was low (10%), it would be appropriate to develop this aspect of the research to seek young people's views. This could be achieved by creating two focus groups to get opinions of those young people who live locally but do not use the Memorial Community Church as a community facility.
- Key members of the church should meet, discuss the recommendations and develop an action plan from the audit with a manageable time line to implement any findings.
- Develop partnerships with other organisations in the area concerned with particular themes such Health and Well-being for local residents, so that resources can be maximised to develop a programme within the Memorial Church and surrounding areas.

Section 5

5.1 Appendix 1 Data Information

The Memorial Community Church building is located on Barking Road, officially in the ward of Canning Town North. However, the ward of Canning Town South is directly south of Barking Road and Plaistow South northeast of Barking Road. As the Church building is located on the border of these three wards, local Church users could come from any of these three wards. Hence, the below data considers the demographics of residents from all three wards.

- *Population*

Canning Town North	14,800
Canning Town South	16,000
Plaistow South	16,400

- *Source: 2011 Census*

All three wards have seen a rapid increase in population since the 2001 census. On average there was a 35% increase across all three wards.

- *Tenure*

	Canning Town North	Canning Town South	Plaistow South
Homeowners	23.3%	19.8%	41.9%
Rented from local authority	35.9%	25%	14.6%
Social rented - other	13.4%	11%	10.5%
Private rented	25.1%	40%	30.7%

Source: 2011 Census

In the decade since the 2001 census there has been a shift away from home ownership and local authority housing towards other forms of social renting and private renting. The latter has seen a sharp increase in all three wards as waiting lists for Social housing are far higher than in any other boroughs.

Disability

% who claim their day-to-day activities are limited a lot by their health

Canning Town North	8.4%
Canning Town South	7.6%
Plaistow South	6.5%

• Source: 2011 Census

- % who claim their day-to-day activities are limited a little by their health

Canning Town North	8%
Canning Town South	6.2%
Plaistow South	6.5%

• Source: 2011 Census

- % of households which have at least one person with a long-term health problem or disability

Canning Town North	28.7%
Canning Town South	21.2%
Plaistow South	24%

• Source: 2011 Census

Age

	Canning Town North	Canning Town South	Plaistow South
0-14	21.5%	19.5%	23.6%
15-24	16.2%	16.1%	16.2%
25-44	35.6%	41.8%	35.6%
45-64	19%	15.5%	18%
65-74	4.3%	4%	3.7%
75+	3.2%	3.1%	2.8%

• Source: 2011 Census

There has been a shift in the age structure from 2001-2011 away from over-65s towards those between the ages of 15 and 64, and in Plaistow South particularly, a growth in young people aged 0-24 years

Ethnic Group

	Canning Town North	Canning Town South	Plaistow South
White	26.1%	29.7%	19%
English/Welsh/Scottish/Northern Irish/British			
White Irish	0.7%	0.8%	0.7%
White Gypsy or Irish Traveller	0.1%	0.2%	0.1%
White Other	13.8%	14.9%	12.9%
Mixed White and Black Caribbean	1.8%	1.5%	1.5%
Mixed White and Black African	1.6%	1.6%	1%
Mixed White and Asian	0.7%	0.9%	0.9%
Other Mixed	1.6%	1.6%	1.3%
Asian Indian	3.3%	4.9%	6.3%
Asian Pakistani	3.1%	2.4%	7.8%
Asian Bangladeshi	8.9%	6.2%	12.3%
Asian Chinese	1.5%	3.2%	0.7%
Other Asian	4%	3.7%	8.5%
Black African	20.8%	18.5%	14.8%
Black Caribbean	6.1%	3.4%	5.5%
Other Black	3.1%	2.5%	3%
Arab	0.9%	1.6%	1%
Any other ethnic group	1.8%	2.5%	2.8%

• Source: 2011 Census

- Newham continues to be one of the most culturally diverse boroughs in the country, and these three wards reflect such diversity. Between 2001 and 2011 there has been considerable shift in the ethnicity of Newham residents. In general, the White British and Irish populations have fallen, while a large increase in the White Other group suggests a large influx of Eastern European residents. In the same period we see a large growth in the Asian population (particularly Asian Bangladeshi) and a fall in the Black Caribbean community.

- **Health**

	Canning Town North	Canning Town South	Plaistow South
Very good health	45.5%	49.8%	48.4%
Good health	34.3%	33.5%	35.5%
Fair health	13.4%	11%	11%
Bad health	5.2%	4.1%	3.8%
Very bad health	1.5%	1.7%	1.3%

• Source: 2011 Census

Religion

	Canning Town North	Canning Town South	Plaistow South
Christian	57.3%	55.5%	50.4%
Buddhist	1%	1%	0.9%
Hindu	2%	3.4%	3.9%
Jewish	0.1%	0.1%	0.1%
Muslim	18.6%	15.5%	28.5%
Sikh	0.5%	0.4%	1.1%
Other religion	0.4%	0.3%	0.3%
No religion	12.8%	17%	9%

• Source: 2011 Census

This figure reflects that religious affiliations changes across wards in Newham.

• Economic Activity

	Canning Town North	Canning Town South	Plaistow South
<i>Economically active:</i>			
Part-time employee	11%	9.6%	11.6%
Full-time employee	30.8%	37.6%	32.5%
Self-employed	10.1%	10.2%	9.9%
Unemployed	8.9%	6.9%	7.3%
Full-time students	6.8%	5.6%	7.4%
<i>Economically inactive:</i>			
Retired	?	6%	5.9%
Students	9.7%	9.9%	10.3%
Looking after home or family	6.2%	5.7%	6.9%
Long-term sick or disabled	5.8%	4%	3.9%
Other	4.5%	4.5%	4.3%
<i>Unemployment:</i>			
16-24 years	1.9%	1.5%	1.5%
50-74 years	1.3%	0.9%	2.2%
Never worked	2.5%	1.8%	2.2%
Long-term unemployed	3.3%	2.5%	2.6%

• Source: 2011 Census

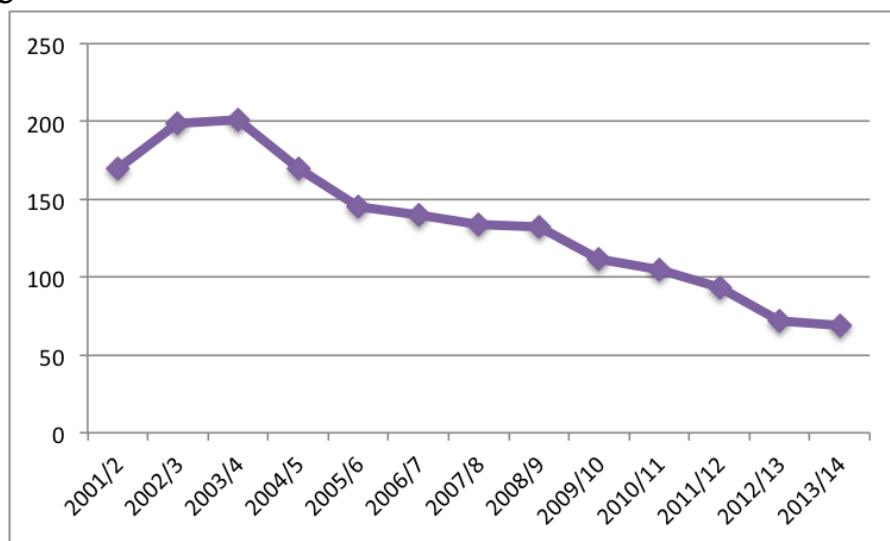
The figure concerned with economically active is slightly below the average for Newham and the figure relating to long term unemployment is higher than the national average.

- **Crime Rates**

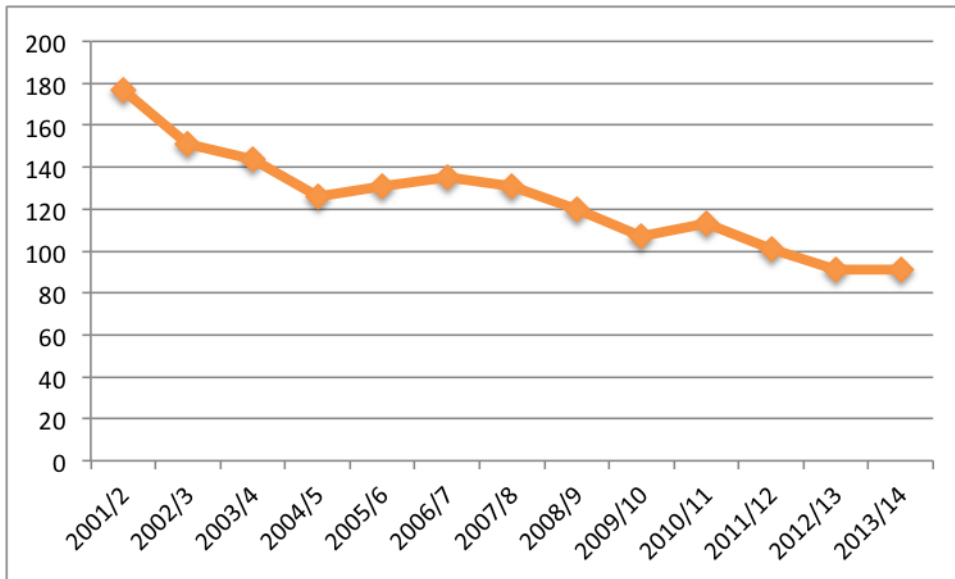
	<i>London average</i>	Canning Town North	Canning Town South	Plaistow South
Total crime rate (per 1000 population)	83	104	69	91
Violence against the person	18	22	15	25
Sexual offences	1	2	1	2
Robbery	3	10	4	7
Burglary	10	13	9	9
Theft and handling	36	41	29	35
Fraud or forgery	0	0	0	0
Criminal damage	7	9	5	7
Drugs	6	5	5	5
Other notifiable offences	1	1	2	1

- *Source: The London Datastore 2013/14*

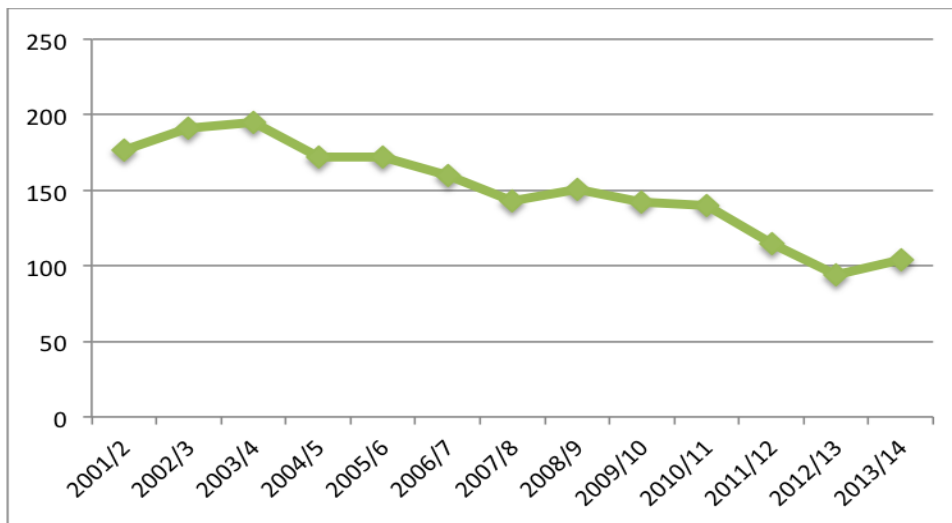
- **Canning Town South Crime Rate 2001-2014**



- **Canning Town North Crime Rate, 2001-2014**



- **Plaistow South Crime Rate, 2001-2014**



Health

- **Ward Health Profile 2014**

	London average	Canning Town North	Canning Town South	Plaistow South
% of residents on proficient in English	1.7	6.9	5.4	8.2
% income deprivation	14.7	39.5	36.6	32.9

% child poverty	21.8	57.6	55.4	51.4
% unemployment	3.8	7.3	5.4	5.6
% overcrowding	8.7	34.3	39	33.2
% older people in deprivation	31.5	48.5	46.6	44.3
% obese adults	24.2	28.1	27.5	26
% obese Reception children	9.4	17.6	13.6	15.1
% obese Year 6 children	19.1	29	27.5	26.5

Regarding the above indicators the three wards are all above the London average.

Survey Structure: Appendix two

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**Memorial
Community**



Church Community Audit Questionnaire

The Memorial Community Church are conducting a local survey concerning the views of local people so that we can develop activities in the church buildings and surrounding area to meet local need. Your responses will be collated on an anonymous basis. Thank you for completing this short survey.

1. What do you think about your local area? (Think about particular things you may like/dislike, or the best/worst features of the area)

.....
.....
.....

2. What activities do you participate in within the local area, i.e. Plaistow?

- | | |
|--|---|
| <input type="checkbox"/> Sports/exercise | <input type="checkbox"/> Older people's activities |
| <input type="checkbox"/> Café/coffee shop | <input type="checkbox"/> Art/craft activities |
| <input type="checkbox"/> Youth activities | <input type="checkbox"/> Advice sessions e.g. on healthy living, money management |
| <input type="checkbox"/> Art exhibitions | |
| <input type="checkbox"/> Concerts/theatre/dance performances | |

If no, do you participate in any of these activities?
Elsewhere in Newham? (Please specify which)

.....
.....

Outside of Newham? (Please specify which)

.....

3. If cultural and social activities took place in the Memorial Community Churchbuilding, what would you like to go to?

- | | |
|---|--|
| <input type="checkbox"/> Tea dance | <input type="checkbox"/> Art/crafts workshops |
| <input type="checkbox"/> Cross-cultural/inter-faith events learning about other people's cultures | <input type="checkbox"/> e.g. painting, sewing |
| <input type="checkbox"/> Coffee shop/café | <input type="checkbox"/> Exhibitions of art/ photographs |
| <input type="checkbox"/> Activities for seniors | <input type="checkbox"/> Film showings |
| <input type="checkbox"/> Book club/reading group | <input type="checkbox"/> Music/theatre performances |
| <input type="checkbox"/> Healthy living activities | <input type="checkbox"/> Advice sessions |

4. What would be the best time of day to attend such activities?

- Daytime
- Evenings
- Weekends

5. Are there sections of the community who are overlooked/not provided for in the local area?

- Older people
 - Young people
 - Children
 - Asylum seekers/refugees
 - Homeless people
 - LGBT people
 - People with disabilities
 - Certain ethnic groups
 - Other
- Please specify_____

6. Have you any suggestions as to what could be provided for these groups?

.....
.....
.....

7. Does this area need more opportunities for:

- Language/ESOL support
- Money management/debt workshops
- Advice sessions (e.g. housing, legal, benefits advice)

- Cross-cultural events (e.g. music, arts, dance)
- More opportunities for people to come together

8. Have you been inside the Church building?

- No
- Yes, regularly
- Yes, but not for years
- Yes, I visit sometimes/occasionally

About you:

9. Age:

- | | |
|---------------------------------|----------------------------------|
| <input type="checkbox"/> 0-14 | <input type="checkbox"/> 40- 64 |
| <input type="checkbox"/> 15- 24 | <input type="checkbox"/> 65- 74 |
| <input type="checkbox"/> 25-39 | <input type="checkbox"/> 75 Plus |

10. Sex:

- Male Female

11. What is your ethnic group?

Choose one option that best describes your ethnic group or background:

White

- English/Welsh/Scottish/
Northern Irish/British
- Irish
- Gypsy or Irish Traveller
- Any other white background
Please describe
.....

Asian/Asian British

- Indian
- Pakistani
- Bangladeshi
- Chinese
- Any other Asian background
Please describe
.....

Mixed/Multiple ethnic groups

- White and Black Caribbean
- White and Black African
- White and Asian
- Any other mixed/multiple
ethnic background
Please describe
.....

Black/African/Caribbean/Black British

- African
- Caribbean
- Any other Black/African/
Caribbean background
Please describe
.....

Other ethnic group

- Arab
- Any other ethnic group
Please describe

12. Housing tenure:

- Owner occupied
- Private rented
- Local Authority
- Registered social landlord
- Hostel
- Homeless
- Other
Please specify

13 Disability

Do you consider yourself to be disabled under the Disability Discrimination Act?

(The Disability Discrimination Act (1995) defines disability as “a physical or mental impairment which has a substantial and adverse effect on a person’s ability to carry out day to day activities”)

- Yes
- No

If yes, what is the nature of your disability? (Optional question)

.....

Thank you for taking the time to complete this survey. If you are interested in taking part in a prize draw for a £50 high street shopping voucher, or are interested in hearing about future activities or events, please leave your contact details.

Name



Email **LOTTERY FUNDED**

Appendix Three: Timetable re Streets for Survey

Memorial Community Church Survey 2015 April - May	Pairs : Sign Up	Dates / Times
Times Of survey April 30 th 6.00pm - 8.00pm Selina May 5 th 6.00pm - 8.00pm Sarah May 13 th Afternoon Selina May 13 th 6.00pm - 8.00pm Selina Also present Slyvia		
Barking Road (Balaam Street to Greengate)		
Liddon Road		
Newman Road		
Crofton Road		
Wigston Road		
Palmer Road		
Holborn Road		
Jenkins Road		
Carson Road		
Cambus Road		
Hayday Road		
Bemerside Point (Dongola Road) - Wilson lives there and can let people in		
Section of Balaam Street from Abbey Arms to the Greenway		
Kelland Road		

Whitwell Street		
Markets		
Spring Fayre		

Appendix Four: Volunteer Training Plan

Outcomes

For Volunteers to understand the purpose of the Community Audit

To develop a Code of Conduct as to how they manage the Questionnaire Process

To explore certain techniques regarding the Questionnaire Process: Active Listening, Non Verbal Communication.

12.30

Welcome and Introductions ...Ice Breaker ... Human Bingo

12.40: Purpose of Questionnaire ...Any Questions ... why we are here

12.50: Important to be aware of Health and Safety issues when going out, we often refer to them as controls, mechanisms you put in place to keep safe

Golden Rules as to how you manage the questionnaire process Health and Safety Issues ...

In small groups come up with Dos and Don'ts i.e. Must go in pairs.. Sign in .. Sign Out , going into people's houses

Discussion ...Put List together ...

1.10 :

Listening Skills Exercise ... What helped what , What Hindered ...What are some of the key points when listening focus on active listening

1.30 Decide which exercise to do

Observing Body Language ... Debrief considering Body Language in Both Scenarios, what do you need to be aware of when conducting the questionnaire ...?

Proximity Exercise

2.00

Role Play Re questionnaire ... Groups of 4 ... Pair, Observer look at skills, Participant not sure if she/he wants to fill in questionnaire

2.20 What next ... Timetable who will sign up to times dates streets re questionnaire ...Any Questions.

Contact points

Process for leaving forms ... who will be here

2. 30 Finish ...

Section Six: Source Material

Crime Rates in the Metropolitan Police area by Ward, The London Datastore

<http://data.london.gov.uk/dataset/crime-rates-metropolitan-police-area-ward/resource/f56a2d1f-2c1d-4824-9bd9-79cab7d6bdee>

Neighbourhood Statistics, The Office for National Statistics (Please note there was a 90% response rate for the 2011 census)

<https://neighbourhood.statistics.gov.uk/dissemination/>

Newham Ward Health Profiles, Newham Info

<http://www.newham.info/dataviews/report?reportId=96&viewId=602&geoReportId=3009&geold=8&geoSubsetId>

Newham Faith Directory

<http://www.newhamfaiths.org.uk>

Memorial Community Church

<http://www.memorialcc.org>

Newham Key Statistics 2013: Community Involvement Unit Aston-Mansfield.

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Sarah Taverner and Selina Rice : Community Involvement Unit Aston-Mansfield
August 2015

