#### Health

GP and hospital appointments **Explaining symptoms** Children's health Looking up illnesses getting advice Hospital stays Instructions on medication



#### Home

Talking to neighbours TV and Radio Answering the phone Making 999 emergency calls Using appliances Paying bills Reading recipes Communicating with your children



# Work

Applications and interviews Being aware of your rights Understanding instructions Health and safety Progression Communication



# Shopping

Payments – cash and credit cards Ingredients Allergies Where to shop Costs and sizes Travel to shops



# When you need English....



# Leisure

Joining groups Leisure centres Eating out Theatre and cinema Travel Holidays / bookings Knowing what's going on



Making friends Meeting partners Keeping safe



# **Learning / Schools**

Reading signs Attending courses Parents' evenings Helping children with homework Keeping safe – avoiding troubled areas Child's behaviour Attendance letters from school

### Health

Translator available
Professional from own country
Internet

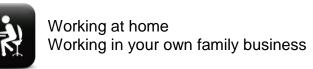


## Home

Spouse pays all bills Spouse meets trades people Cooking and housework Talking to family and friends



#### Work



Leisure

Faith meetings
Being a spectator

# **Shopping**

Using self service tills Supermarkets Taking children



# When you don't need English...



**Learning / Schools** 

Faith schools



Family and same culture friends Sex