



DIRECTORY OF ESOL

(English for Speakers
of Other languages)

PROVISION IN NEWHAM

Produced by



Community Involvement Unit

Supported by



Compiled August 2011
Updated November 2011

NEWHAM ESOL DIRECTORY 2011

Contents

Introduction	3
Organisations Providing ESOL courses	
Adult Training Network	5
Anglo-British Academy of Advance Studies	6
Canning Town Outlook	7
Centre for Innovation and Partnerships (CIPS)	8
Community Childcare Service	9
Corecog	10
East London ITEC	11
East London Skills for Life	12
Empress College of London	13
Family Learning Project /Parental Involvement Project	14
Flexilearning Centre Ltd	16
Hope Baptist Church	17
Learningsure Solutions	18
London Tamil Sangam	19
Newham Adult Learning Service	19
Newham College of Further Education (East Ham)	21
Newham College of Further Education (Forest Gate Learning Zone)	22
Newham College of Further Education (Little Ilford Learning Zone)	23
Newham College of Further Education (North Woolwich Learning Zone)	24
Newham College of Further Education (Stratford)	25
Progressive Women Association	26
Skills Rethink	27
The Learning Centre	28
Trinity Centre	29
Courses by area	
Beckton	30
Borough wide	31
Canning Town	33
East Ham	37
Forest Gate	40
Manor Park	47
North Woolwich	52
Plaistow	54
Stratford	55
Upton Park	57
West Ham	58
Making sense of ESOL levels	59

NEWHAM ESOL DIRECTORY 2011

Introduction

About Newham ESOL Exchange

This is the third **Directory of ESOL Provision in Newham**, which is produced by Newham ESOL Exchange, a network of local providers that aims to improve the accessibility and effectiveness of English courses for speakers of other languages (ESOL) in Newham. The Directory contains information about ESOL classes run in the borough and aims to help individuals and organisations help prospective learners to find courses more effectively.

Newham ESOL Exchange is led by voluntary and community sector organisations with significant involvement from Newham Adult Learning Service, Newham College of Further Education, the Department for Work and Pensions (DWP), East London NHS Foundation Trust and the British Council.

About this year's Directory

The 2011 Directory is shorter than the 2010 edition because funding for ESOL provision is reducing and because a number of organisations remain unsure about the level of provision they are likely to offer. This version contains update information since August – a summary of what this update involved and what it found is included later in this section. The following information is based on the August version of the directory.

Last year 32 organisations provided information on their courses but this has fallen by 37% to just 20 ESOL providers. Eight of the organisations in last year's directory are no longer delivering any ESOL classes in the borough. Four providers appear for the first time in this edition: they are all voluntary sector organisations delivering ESOL more informally and on a small scale. In 2010 34% of organisations delivering ESOL in Newham were from the voluntary or community sector; this has risen to 60% in 2011.

The table below shows the extent of the changes in provision:

AREA	VENUES		COURSE ENTRIES	
	2010	2011	2010	2011
Beckton	1	1	1	1
Borough-wide	n/a	n/a	2	2
Canning Town	2	3	5	4
East Ham	4	2	7	3
Forest Gate	12	6	13	6
Manor Park	5	4	5	4
North Woolwich	1	1	1	1
Plaistow	2	1	2	1
Stratford	8	2	9	2
Upton Park	2	1	4	1
West Ham	1	1	1	1
TOTAL	38	22	50	26

Overall, ESOL provision in Newham has decreased by 42% in terms of venues and the number of course entries (single or multiple courses run in an area) has fallen by 48%. Classes in Forest Gate and Stratford – the areas with the highest provision last year – are significantly reduced.

During our research we identified 30 potential ESOL providers that unfortunately have not made it into this year's directory. Of these, nine organisations (eight of whom were in the last edition) are no longer providing ESOL, whilst ten indicated that they planned to provide classes but failed to provide details. In most instances there were no reasons given but one provider had chosen not to publicise their course because they knew it would be

NEWHAM ESOL DIRECTORY 2011

oversubscribed and wanted to avoid raising expectations. Five organisations were not sure whether they would be providing ESOL classes, mainly because of a loss in funding.

As a result, the Directory of ESOL Provision in Newham supplies information on key providers but not every ESOL class in the borough. From the information we have been able to collect, however, it is apparent Newham is facing a period of course reduction and uncertainty; with new community sector providers delivering more informal, un-accredited ESOL classes to help plug some of the gaps left by the reduction in formal courses offered by larger organisations.

About the mini-update

In early October an email was sent to all providers in the August 2011 directory asking whether their information had changed and whether they still had places on their courses. An additional 15 potential providers that had not supplied information in August were also contacted again.

Despite reminders the response was not good. Just 5 of the 20 organisations in the directory responded and only one of the additional providers. This response did not warrant a complete re-run of the directory so we initially produced an update supplement instead, to be used alongside the August directory.

However soon after this we were contacted by a provider with details of three course venues and decided there was sufficient new information to update the directory properly. This version therefore contains four new providers/venues and also highlights in green font any changes to information in the August directory. Where providers told us if they still had space on their courses this is included under a separate heading in their details.

Keeping up to date

The Newham ESOL Exchange is constantly reviewing the information we provide so if you have any general comments or notice any omissions or mistakes then we would like to know. We will include changes and additions when we have the time or funding to next update the Directory. Comments on how useful you find the Directory may help us to obtain ongoing funding for this project.

Where possible the directory is being shared electronically; there are a limited number of paper copies of the August version funded by Newham Council.

You can download a copy of this update from Aston-Mansfield's website at www.aston-mansfield.org.uk/esol.php. If you want a printed copy, or to find out more about the Newham ESOL Exchange initiative, please contact Anne Crisp at Aston-Mansfield Community Involvement Unit on 020 8536 3822 or anne.crisp@aston-mansfield.org.uk.

Produced by

Aston-Mansfield
Community Involvement Unit
Durning Hall Community Centre
Earlham Grove
Forest Gate
London
E7 9AB

Contact: Anne Crisp

T: 020 8536 3822

E: anne.crisp@aston-mansfield.org.uk

NEWHAM ESOL DIRECTORY 2011

Adult Training Network (ATN)

Wesley House
Manor Park Methodist Church
Manor Park
E12 6AY

Contact:	Amarjit Dhanjal
Telephone:	020 8553 1133
E-mail:	a.dhanjal@adult-training.org.uk
How are ESOL needs assessed?	Initial assessment takes place when clients first register their interest with the organisation. Within the first teaching week, diagnostic tests to measure individual skill levels are undertaken.
How do students enrol?	Enrolment happens all year round - the office is open to new clients from 09:00 - 16:00, Monday to Friday.
How are courses delivered?	Students sign up for a set period
Are tutors qualified?	Yes they all are
What are their qualifications?	CELTA, Certificate in Further Education Teaching to Adults, ESOL Subject Specialism, DTLLS
Are courses accredited?	Yes they all are
How are they accredited?	City & Guilds
Is a core curriculum used?	Yes
What is the system for referral?	We have a comprehensive system for referring people on
Additional Information	From September 2011, only learners in receipt of Job Seeker's Allowance (JSA) will be eligible for free ESOL courses at the ATN.

NEWHAM ESOL DIRECTORY 2011

Anglo-British Academy

246-250 Romford Road
Forest Gate
E7 9HZ

Contact:	Terry Coldham
Telephone:	0208 221 4661
E-mail:	terry@abaas.co.uk
How are ESOL needs assessed?	Assessments are as required; subject to client group and demand
How do students enrol?	ESOL support is offered at the centre on a daily basis to underpin our other projects and examinations.
How are courses delivered?	On a roll-on, roll-off basis
Are tutors qualified?	Yes they all are
What are their qualifications?	CELTA
Are courses accredited?	Yes some of them are
How are they accredited?	Cambridge ESOL
Is a core curriculum used?	No
What is the system for referral?	We have a comprehensive system for referring people on

NEWHAM ESOL DIRECTORY 2011

Canning Town Outlook

St Luke's Centre
85 Tarling Rd
Canning Town
E16 IPN

Contact:	Rose Small
Telephone:	07735022715
E-mail:	rose_small@hotmail.com
How are ESOL needs assessed?	By leaflet, students phone in, we then ask students to come for interview or initial assessment
How do students enrol?	After the initial assessment, students enrol on a termly basis.
How are courses delivered?	On a roll-on, roll-off basis
Are tutors qualified?	Yes they all are
What are their qualifications?	Cert Ed, A1 Assessor, Basic skill certificate
Are courses accredited?	Yes they all are
How are they accredited?	OCR, Edexcel, Cambrige Esol, WJEC
Is a core curriculum used?	Yes
What is the system for referral?	We have a comprehensive system for referring people on
Additional Information	We also have sewing classing for our students

NEWHAM ESOL DIRECTORY 2011

Centre for Innovation and Partnerships (CIPS) at Newham College of Further Education

Newham College of Further Education
6th Floor
East Ham E6 6ER

Contact:	Jaspal Singh
Telephone:	020 8522 5700
E-mail:	Jaspal.Singh@newham.ac.uk
How are ESOL needs assessed?	Students who are eligible for our programmes are asked to attend a full day session as an introduction to the course, and to carry out an assessment of ESOL needs with a tutor, using standard testing materials as well as conversation and group interaction. Assessments take place at East Ham Campus.
How do students enrol?	We hold an initial telephone conversation with enquiries to find out if they are eligible for our programmes. If they are, they are invited in to meet an advisor by appointment to enrol for a course, and complete an IAG assessment. We then invite students to an introduction and ESOL assessment day after which they are allocated to a class suitable for their needs and level.
How are courses delivered?	Courses last for a minimum of 17 weeks and students are asked to attend the whole course. New courses start about every 6 weeks.
Are tutors qualified?	Yes they all are
Are courses accredited?	Yes they all are
How are they accredited?	City and Guilds
What is the system for referral?	We have a comprehensive system for referring people on
Additional Information	CIPS runs two ESOL programmes funded by the EU through the UKBA and aimed at integrating new arrivals to the UK into the local community. Both programmes include outings and activities. One programme is women only and activities are aimed specifically at women. Courses are free but students must meet our criteria.

NEWHAM ESOL DIRECTORY 2011

Community Childcare Service

Abrahams Centre
1 Radland Road
Canning Town
E16 1 LN

Contact:	Sara Watson
Telephone:	0207 5409200
E-mail:	sara-watson@btconnect.com
How are ESOL needs assessed?	At the beginning of each course, students sit a numeracy and a literacy assessment using the Basic Skills Councils booklet. The assessment takes place at the venue we will be running the course from.
How do students enrol?	Enrolment takes place on the same day as assessment. The student will be asked to fill out a CCS internal enrolment form. Enrolment takes place at the venue we will be running the course from.
How are courses delivered?	Students sign up for a set period
Are tutors qualified?	Yes they all are
What are their qualifications?	Certificate in Education CELTA Certificate
Are courses accredited?	Yes some of them are
How are they accredited?	Council for Awards in Childrens Care and Education
Is a core curriculum used?	No
What is the system for referral?	We refer students on but our knowledge of other ESOL provision is limited
Additional Information	CCS mainly runs non accredited 12 week courses to aid Entry level 1 and 2 students to advance their English skills to Entry level 3; to enable them to join our CACHE accredited courses relating to Childcare i.e Understand how to set up a homebased child care service - CYP505

NEWHAM ESOL DIRECTORY 2011

CORECOG

627-633 Barking Road,
Plaistow
E13 9EZ

Contact:	Dr W G Pambu
Telephone:	0203 490 3549
E-mail:	wgpambu@aol.com
How are ESOL needs assessed?	The needs for ESOL are assessed at the first encounter we have with clients in our daily drop-in service, as we are a frontline organisation, welcoming clients usually first comers in UK. Others are assessed if they have been here for quite a while and yet struggle with English, such as the case of mothers who have to spend a lot of time with children.
How do students enrol?	We enrol them if we feel they have problems accessing the mainstream ESOL classes, so our classes provide them with initial learning before going further
How are courses delivered?	On a roll-on, roll-off basis
Are tutors qualified?	Yes some of them are
What are their qualifications?	Some have qualifications already recognized in their home country and need to prepare for qualification in UK. Others are already qualified here.
Are courses accredited?	No
Is a core curriculum used?	Yes
What is the system for referral?	Yes we have a comprehensive system for referring people on
Additional Information	We care most for people coming from French Speaking countries, the courses are also designed to show them where to go for further ESOL training

NEWHAM ESOL DIRECTORY 2011

East London ITEC

214 Romford Road
Forest Gate
E7 9HY

Contact:	Eudora Osalor
Telephone:	020 8534 4080
E-mail:	e.osalor@btinternet.com
How are ESOL needs assessed?	When the students come in to enrol at our centre, the admin staff give them our registration form to fill out. After that, the student will then be given an ESOL placement test, with this test the level of the learner is determined.
How do students enrol?	The student can come in to the centre or fill an application form online.
How are courses delivered?	Students sign up for a set period
Are tutors qualified?	Yes they all are
What are their qualifications?	PGCE- PCE IN TESOL, CELTA
Are courses accredited?	Yes they all are
How are they accredited?	City and Guilds
Is a core curriculum used?	Yes
What is the system for referral?	Yes we have a comprehensive system for referring people on
Additional Information	We also offer training in IT for Beginners, A+(PC Maintenance) CCNA CISCO(Networking), NVQ L 2 & 3 in Accounting, Business Admin and Health and Social Care courses. Also employment support to the unemployed.

NEWHAM ESOL DIRECTORY 2011

East London Skills for Life

22 Deanery Road
Stratford
E15 4LP

Contact:	Toyin Sulola
Telephone:	0208 221 2688
E-mail:	toyin.sulola@eastlondonskills.co.uk
How are ESOL needs assessed?	Learners are assessed at the centre and they can come along at any time
How do students enrol?	We would be starting in Sept 2011. Registration takes place at ELS
How are courses delivered?	On a roll-on, roll-off basis
Are tutors qualified?	Yes they all are
What are their qualifications?	ESOL Speaking and Listening entry 1 - level 2; Reading and Writing entry 1 - level 2; ESOL Citizenship
Are courses accredited?	Yes some of them are
How are they accredited?	Cambridge, Edexcel
Is a core curriculum used?	Yes
What is the system for referral?	We have a comprehensive system for referring people on
Additional Information	ELS is registered with the Home Office to offer ESOL Citizenship

NEWHAM ESOL DIRECTORY 2011

Empress College of London

649/643 Romford Road
Manor Park
E12 5AD

Contact:	Nishat Afza
Telephone:	0208 617 3288
E-mail:	info@ecluk.org
How are ESOL needs assessed?	Students ESOL needs are assessed prior to admission by carrying out an initial assessment to put them into the right level of course. The whole process of assessment is carried out at the college premises. Internal assessments are carried out throughout the duration of the course to prepare the students for the final assessment awarded by Trinity college.
How do students enrol?	Enrolment is carried out at the college premises after carrying out the initial assessment to put the students on the right level of course. Students have to carry out the necessary procedures during enrolment.
How are courses delivered?	Students sign up for a set period
Are tutors qualified?	Yes they all are
What are their qualifications?	CELTA PTTLS
Are courses accredited?	Yes they all are
How are they accredited?	Trinity College
Is a core curriculum used?	Yes
What is the system for referral?	We have a comprehensive system for referring people on
Additional Information	The college is accredited by ASIC. We also run Information Technology courses at different levels awarded by BCS (British computer society). We are offering short courses combining English and Information Technology to prepare students for the real world of work and other needs.

NEWHAM ESOL DIRECTORY 2011

Family Learning Project /Parental Involvement Project - Post 16 and Out of School Hours Learning

The Web Building
49 The Broadway
Stratford
E15 4 BQ

Contact:	Bopinder Samra
Telephone:	0203 373 6549/6551
E-mail:	Bopinder.Samra@newham.gov.uk
How are ESOL needs assessed?	<p>All ESOL learners who enrol on the programme are provided with an induction session followed by an initial assessment and then an ILP.</p> <p>During induction learners are informed about the programme and given an opportunity to discuss their needs and expectations. Learners are also informed about accreditation opportunities that are available through the programme.</p> <p>All learners undertake an Initial Assessment. Based on the information gathered from the Induction and Initial assessment an ILP - Individual Learning Plan is drawn up for each learner. The ILP focuses on individual and specific needs of learners and maps their needs to the ESOL core curriculum to implement them. The Initial Assessment informs tutors of what the learners know and what they need to know. Information gathered from the assessment process enables tutors to pitch their teaching to the level that is appropriate for the learners. The assessments are undertaken at the schools where the courses are held. Students are assessed at the beginning of the courses but formative assessments are carried out throughout the 18-week period.</p>

NEWHAM ESOL DIRECTORY 2011

How do students enrol?	All the learners are either parents or family members of children in Newham schools, nurseries and children's centres. The parents are informed about the courses by school staff members and through flyers. Enrolment for the courses takes place in the first session of the language course and is undertaken by Family Learning tutors.
How are courses delivered?	Students sign up for a set period
Are tutors qualified?	Yes some of them are
What are their qualifications?	Most tutors have education at degree level. Most also have or are working towards a generic adult teaching qualification (PTLLS, CTLLS, DTLLS) and some also have or are working towards an ESOL subject specialism.
Are courses accredited?	Yes they all are
How are they accredited?	City & Guilds
Is a core curriculum used?	Yes
What is the system for referral?	We refer students on but our knowledge of other ESOL provision is limited
Additional Information	Family Learning Project has three core aims and it's delivery is based around these aims: to raise the language and literacy skills of parents and carers; to improve parents' and carers' ability to help their children and to improve children's acquisition of language and literacy.

NEWHAM ESOL DIRECTORY 2011

Flexilearning Centre Ltd

Olympic House
28-42 Clements Road
Ilford
IG1 1BA

Contact:	Chafika Kouidmi
Telephone:	020 8478 4813
E-mail:	info@flexilearningcentre.co.uk
How are ESOL needs assessed?	Through first contact interview assessment, and then an ongoing assessment either verbally or by completing forms. The assessment could be done either at our branch office in Stratford or at our Head Office in Ilford.
How do students enrol?	Students can enrol any time, by contacting the centre directly or any other centres hosting the course.
How are courses delivered?	On a roll-on, roll-off basis. Students sign up for a set period
Are tutors qualified?	Yes they all are
What are their qualifications?	Level 4/5/7 teaching qualifications.
Are courses accredited?	Yes they all are
How are they accredited?	British Council / Accreditation UK
Is a core curriculum used?	Yes
What is the system for referral?	We have a comprehensive system for referring people on
Additional Information	The Flexilearning Centre is an ESOL exam centre registered to deliver ESOL with Citizenship exam and the Test of English for visa purposes.

NEWHAM ESOL DIRECTORY 2011

Hope Baptist Church

151 Halley Road
Forest Gate
E7 8DX

Contact:	Ferris Lindsay
Telephone:	07727082449
E-mail:	ferrislindsay@gmail.com
How are ESOL needs assessed?	We assess our students using face to face spoken interview (chat) and informally using teaching materials.
How do students enrol?	Enrolment is done at any time during Newham School terms
How are courses delivered?	Classes are delivered during school term times.
Are tutors qualified?	Yes they all are
What are their qualifications?	CELTA and B Ed Hons
Are courses accredited?	No
Is a core curriculum used?	No
What is the system for referral?	We refer students on but our knowledge of other ESOL provision is limited
Additional Information	We provide a letter of reference detailing the achievements of our learners at the end of each term.

NEWHAM ESOL DIRECTORY 2011

Learningsure Solutions

14 Plymouth Road
Canning Town
E16 1PA

Contact:	John Ajiferuke
Telephone:	020 7511 3444
E-mail:	johna@learningsure.org.uk
How are ESOL needs assessed?	Any time Monday to Friday between 9.30am to 4.00pm
How do students enrol?	Any time Monday to Friday between 9.30am to 4.30pm apart from Wednesday
How are courses delivered?	On a roll-on, roll-off basis
Are tutors qualified?	Yes they all are
What are their qualifications?	celta,Delta,PTLLS
Are courses accredited?	Yes they all are
How are they accredited?	cambridgeesol, OCR,WJEC,EDEXCEL
Is a core curriculum used?	Yes
What is the system for referral?	We have a comprehensive system for referring people on
Additional Information	We also cater for children of candidates up to A Levels

NEWHAM ESOL DIRECTORY 2011

London Tamil Sangam

369 High Street North
Manor Park
E12 6PG

Contact:	Bindhu Kaliyamoorthi
Telephone:	020 8471 7672
E-mail:	admin@ltsuk.org
Are tutors qualified?	Yes they all are
Are courses accredited?	No
Is a core curriculum used?	No
What is the system for referral?	We refer students on but our knowledge of other ESOL provision is limited

Newham Adult Learning Service (NALS)

1 Kingsford Way
Beckton
E6 5JQ

Contact:	Michael Potts
Telephone:	020 3373 8204
E-mail:	michael.potts@newham.gov.uk
How are ESOL needs assessed?	New learners are offered an initial assessment, usually at one of our main centres across the borough. All four skills are assessed.
How do students enrol?	Learners enrol in person following an initial assessment. There are now 3 enrolment periods; usually in the week preceding the start of each course.
How are courses delivered?	Students sign up for a set period
Are tutors qualified?	Yes some of them are

NEWHAM ESOL DIRECTORY 2011

What are their qualifications?	At least a CELTA or equivalent as an initial subject specialist teaching qualification. Following on from that some have C&G 7407 parts stages 1&2 as a generic teaching qualification, whilst others are in the process of completing either a PGCE/Cert.Ed or DTTLS
Are courses accredited?	Yes some of them are
How are they accredited?	At present Trinity; although this may change due to the reduced number of hours in a course
Is a core curriculum used?	Yes
What is the system for referral?	Yes we refer students on but our knowledge of other ESOL provision is limited
Additional Information	It is moving from 2 semester to 3 term provision and concentrating on speaking and listening; although reading and writing will still be offered as non-accredited courses unless the national literacy test is used (level 1&2). As the number of potential learners is unknown for the new academic year, the number of accredited courses has been reduced to allow courses to be cost attractive. There will be a series of themed courses generally aimed at entry 3 to attract those learners. Non accredited generic courses at pre-entry and non-literate levels will have 48 guided learning hours, whilst other generic courses accredited or not will have 60.
Space Update	Our next intakes will be in January, but assessments for new learners will be from 19th - 21st December inclusive.

NEWHAM ESOL DIRECTORY 2011

Newham College of Further Education (East Ham)

East Ham Campus
High Street South
East Ham
E6 6ER

Contact:	Joseph Kyari
Telephone:	020 8257 4719
E-mail:	joseph.kyari@newham.ac.uk
How are ESOL needs assessed?	Students are invited to an initial assessment session where their level of English is assessed and their chosen mode of study is discussed. Initial assessment sessions run once a week.
How do students enrol?	After initial assessment, students are enrolled on a course at the appropriate level.
How are courses delivered?	Students sign up for a set period
Are tutors qualified?	Yes they all are
What are their qualifications?	Teachers have generic teaching qualifications and an ESOL subject specialism.
Are courses accredited?	Yes they all are
How are they accredited?	Foundation Learning and Skills for Life qualifications are used with a range of awarding bodies
Is a core curriculum used?	Yes
What is the system for referral?	We have a comprehensive system for referring people on
Space Update	We have spaces. Courses start regularly on a rolling basis so we always welcome learners at any stage of the year.

NEWHAM ESOL DIRECTORY 2011

Newham College of Further Education (Forest Gate Learning Zone)

Forest Gate Learning Zone
1 Woodford Road
Forest Gate
E7 0DH

Contact:	Jan Prendergast
Telephone:	0208 257 4680
E-mail:	janet.prendergast@newham.ac.uk
How are ESOL needs assessed?	Students can come to the centre at any time and they will be given a time and date to have an initial assessment. We run sessions in the day and in the evening.
How do students enrol?	Once the students have had their assessment they are enrolled on a course at the appropriate level.
How are courses delivered?	Students sign up for a set period
Are tutors qualified?	Yes they all are
What are their qualifications?	Teachers have generic teaching qualifications and an ESOL subject specialism.
Are courses accredited?	Yes some of them are
How are they accredited?	We currently use both NOCN and City and Guilds.
Is a core curriculum used?	Yes
What is the system for referral?	We have a comprehensive system for referring people on
Additional information	We offer courses from Pre-entry to level 1. We also offer a vocational course that prepares students for going on a Teaching Assistant course.

NEWHAM ESOL DIRECTORY 2011

Newham College of Further Education (Little Ilford Learning Zone)

Little Ilford Learning Zone
1A Rectory Road
Little Ilford
E12 6JB

Contact:	Steve Nunn
Telephone:	0208 522 5770
E-mail:	steve.nunn@newham.ac.uk
How are ESOL needs assessed?	The students can come to the centre at any time. They will be given a time and date to attend an initial assessment.
How do students enrol?	Once the students have been initially assessed they are given a place on an appropriate course.
How are courses delivered?	Students sign up for a set period
Are tutors qualified?	Yes they all are
What are their qualifications?	Teachers have generic teaching qualifications and an ESOL subject specialism.
Are courses accredited?	Yes some of them are
How are they accredited?	NOCN and City and Guilds
Is a core curriculum used?	Yes
What is the system for referral?	We have a comprehensive system for referring people on
Additional information	We offer courses from Pre-entry to level 1. We also offer a vocational course that prepares students for going on a Teaching Assistant course.

NEWHAM ESOL DIRECTORY 2011

Newham College of Further Education (North Woolwich Learning Zone)

North Woolwich Learning Zone
78 Albert Road
North Woolwich
E16 2DY

Contact:	Francis Angilose
Telephone:	0208 257 4180
E-mail:	francis.angilose@newham.ac.uk
How are ESOL needs assessed?	The students can come to the centre at any time. They will be given a time and date to attend an initial assessment.
How do students enrol?	Once the students have been given an initial assessment they are enrolled on an appropriate course.
How are courses delivered?	Students sign up for a set period
Are tutors qualified?	Yes they all are
What are their qualifications?	Teachers have generic teaching qualifications and an ESOL subject specialism.
Are courses accredited?	Yes some of them are
How are they accredited?	NOCN and City and Guilds
Is a core curriculum used?	Yes
What is the system for referral?	We have a comprehensive system for referring people on

NEWHAM ESOL DIRECTORY 2011

Newham College of Further Education (Stratford)

Stratford Campus
Welfare Road
Stratford
E15 4HT

Contact:	Gosia McPherson
Telephone:	0208 257 4367
E-mail:	gosia.mcpherson@newham.ac.uk
How are ESOL needs assessed?	Students are invited to an initial assessment session where their level of English is assessed and their chosen mode of study is discussed. Initial assessment sessions run once a week.
How do students enrol?	After the initial assessment, students are enrolled on a course at the appropriate level.
How are courses delivered?	Students sign up for a set period
Are tutors qualified?	Yes they all are
What are their qualifications?	Teachers have generic teaching qualifications and an ESOL subject specialism
Are courses accredited?	Yes they all are
How are they accredited?	Foundation Learning and Skills for Life qualifications are used with a range of awarding bodies
Is a core curriculum used?	Yes
What is the system for referral?	We have a comprehensive system for referring people on referral?

NEWHAM ESOL DIRECTORY 2011

Progressive Women Association

Harold Road Centre
170 Harold Road
Plaistow E13 0SE

Contact:	Caroline Wairia
Telephone:	020 8548 4025
E-mail:	pwassociation@aol.com
How are ESOL needs assessed?	Through our needs assessment system: when recruiting for the programme we are offering "Better Off In Work" for 50+ years of age. Through workshops and seminars, as well as the links/networks we have with our partners, we are able to recruit and assess the needs of our clients/service users. Some clients are referred to us while others hear or get to know about us from others.
How do students enrol?	Better off in work is a programme to work with men and women aged 50+ who are unemployed within Newham. PWA and its partners have set up a tailored training package to help them gain the skills and qualifications and an ESOL course is one of the supports we offer. Our ESOL course will start in September 13th 2011 at Harold Road Community Centre to April 2012.
How are courses delivered?	On a roll-on, roll-off basis
Are tutors qualified?	Yes they all are
What are their qualifications?	Some of our teachers have CELTA Certificate while others have Diploma in teaching ESOL
Are courses accredited?	Yes they all are
How are they accredited?	British Council
Is a core curriculum used?	Yes
What is the system for referral?	We have a comprehensive system for referring people on
Additional Information	The courses are offered and supported by Care First Training who are recognised and qualified providers of ESOL courses and they are an accredited body too.

NEWHAM ESOL DIRECTORY 2011

Skills Rethink

Suite 4
Durning Hall
Forest Gate
E7 9AB

Contact:	Shagufta Nasreen
Telephone:	07916151964
E-mail:	skillsrethink@hotmail.co.uk
How are ESOL needs assessed?	Skillsrethink work in the Forest Gate and Green Street area, the project will provide ongoing ESOL/ Basic Skills classes
How do students enrol?	Students can contact the organisation by phone and email to make an appointment, it will be an ongoing enrolment process
How are courses delivered?	On a roll-on, roll-off basis
Are tutors qualified?	Yes some of them are
What is the system for referral?	We have a comprehensive system for referring people on
Additional Information	Employability skills development training for BME women

NEWHAM ESOL DIRECTORY 2011

The Learning Centre

38 Woodgrange Road
Forest Gate
E7 0QH

Contact:	Louise Vera
Telephone:	020 8221 2800
E-mail:	lvera@srtc.org.uk
How are ESOL needs assessed?	By initial assessment before the course starts. By diagnostic assessment in the first week of the course.
How do students enrol?	At the Learning Centre any time between 09.00-17.00. There is one intake in September.
How are courses delivered?	Students sign up for a set period
Are tutors qualified?	Yes they all are
What are their qualifications?	CELTA, PGCE
Are courses accredited?	Yes they all are
How are they accredited?	EDI (Education Department of Industry)
Is a core curriculum used?	Yes
What is the system for referral?	Yes we have a comprehensive system for referring people on.
Additional Information	We have a 90% retention and 87% achievement rate in the ESOL department. We run both day-time & evening courses.

NEWHAM ESOL DIRECTORY 2011

Trinity Centre

East Avenue
Manor Park
E12 6SG

Contact:	Luana Solomon
Telephone:	020 8472 8947
E-mail:	luana@thetrinitycentre.org
How are ESOL needs assessed?	During an initial interview followed by a diagnostic test given at the time of enrolment at the centre
How do students enrol?	Enrolment form. During the month of August. At the Trinity Centre
How are courses delivered?	Students sign up for a set period
Are tutors qualified?	Yes they all are Language and Foreign Literature degrees, CELTAs TESOL, Certificate for ESOL Subject Specialists
What are their qualifications?	
Are courses accredited?	No
Is a core curriculum used?	Yes
What is the system for referral?	Yes we have a comprehensive system for referring people on

NEWHAM ESOL DIRECTORY 2011

Courses delivered in Beckton

Delivered by:	Newham Adult Learning Service (NALS)
Level	Pre-entry non-literate, Pre-entry literate, Entry 1, Entry 2, Entry 3, Level 1, Level 2
Focus	Employability, Citizenship
Number of Weeks	12 - 18 weeks
Cost	Courses are free to students receiving active benefits such as JSA.
Day and time of course	Varies
Venue	Beckton Globe 1 Kingsford Way Beckton E6 5JQ
Telephone	020 3373 8204
Disability Access	Suitable parking, Access for wheelchair users into the building, Access for wheelchair users around the building, Suitable toilets
Public Transport	DLR - Beckton; buses 101, 173, 262, 300, 366, 376, 474;
Childcare	No
Learner Group Targeted	No
Restrictions	No
Other Information	Not finally agreed however 50p per hour is a strong possibility with an exam fee (accredited course only) of not more than £30. Not corporately agreed yet.

Contact Michael Potts at Newham Adult Learning Service (NALS) on 020 3373 8204 for more information.

NEWHAM ESOL DIRECTORY 2011

Courses delivered Borough wide

Delivered by:	Family Learning Project /Parental Involvement Project - Post 16 and Out of School Hours Learning
Course	Family Language or Family ESOL
Level	Pre-entry non-literate, Pre-entry literate, Entry 1, Entry 2, Entry 3
Focus	Family Learning and Skills for Life agenda with City and Guilds accreditation. Focusing on language acquisition for personal development and to improve parents' ability to help and support their children and other family members this develop closer relationships.
Number of Weeks	15 - 18 weeks
Cost	Free
Day and time of course	Weekdays during the day
Venue	Courses are delivered in schools, nurseries and children's centres
Telephone	0203 373 6549/6551
Childcare	For limited courses only
Is childcare free?	Yes
Learner Group Targeted	Learners must be parents, grandparents, family members over 16 years of age or carers of children.
Restrictions	As above

Contact Bopinder Samra at Family Learning Project /Parental Involvement Project - Post 16 and Out of School Hours Learning on 0203 373 6549/6551 for more information.

NEWHAM ESOL DIRECTORY 2011

Delivered by:	Flexilearning Centre Ltd
Course	ESOL
Level	All Entry Levels including Level 1 and Level 2
Focus	All skills
Number of Weeks	1 - 12 weeks
Cost	Students have to pay for the courses
Day and time of course	Flexible (please ask)
Venue	Olympic House, 28-42 Clements Road, Ilford, IG1 1BA
Telephone	020 8478 4813, 079 83 62 62 46
Disability Access	Suitable public parking, Access for wheelchair users into the building, Access for wheelchair users around the building, Suitable toilets
Public Transport	All around East London Buses
Childcare	No
Learner Group Targeted	No
Restrictions	No

Contact Chafika Kouidmi or Charlotte Field at Flexilearning Centre Ltd on 020 8478 4813 or, 079 83 62 62 46 for more information

NEWHAM ESOL DIRECTORY 2011

Courses delivered in Canning Town

Delivered by:	Community Childcare Service
Course	Entry Level Certificate in Preparation for Childcare
Level	Entry 1, Entry 2
Focus	Employability. To prepare the student for looking after their own or others' children - mainly focused on ages 0-5 years old
Number of Weeks	12 - 19 [dependant on which units student wants]
Cost	The course is free to all students
Day and time of course	New course but we are currently looking at 3 hrs per week weekday evening or Sat afternoon
Venue	Abrahams Centre 1 Radland Road Canning Town E16 1LN
Telephone	0207 540 9200
Disability Access	Suitable parking, Access for wheelchair users into the building, Access for wheelchair users around the building, Suitable toilets
Public Transport	Buses - Bus stop just past our Venue - opposite Hallsville Primary school - 241, 473 Canning Town Train Stn - 10 mins walk
Childcare	No
Learner Group Targeted	No
Restrictions	No

Contact Sara Watson at Community Childcare Service on 0207 540 9200 for more information.

NEWHAM ESOL DIRECTORY 2011

Delivered by:	Canning Town Outlook
Course	ESOL for work
Level	Pre-entry non-literate, Pre-entry literate, Entry 1, Entry 2, Level 1, Level 2
Focus	Employability, Teaching work skills
Number of Weeks	12 weeks
Cost	Learners now have to pay. Price to be arranged.
Day and time of course	Tuesdays and Thursdays
Venue	Keir Hardie Primary School Edwin Street Canning Town E16 1PZ
Telephone	020 7476 1284
Disability Access	Suitable parking, Access for wheelchair users into the building, Access for wheelchair users around the building, Suitable toilets
Public Transport	Bus 241, 147, Canning Town Tube Station
Childcare	Yes
Is childcare free?	Yes
Learner Group Targeted	Women
Restrictions	Learners must be receiving means tested benefits. Learners must be receiving active (work-related) benefits. Learners must be referred by a specific agency (e.g. Job Centre Plus). Learners must live in a particular area
Other Information	People who are not on benefit are allowed but have to pay the full fee £850 a year
Space update	Still spaces. Students can enrol all year round.

Contact Rose Small at Canning Town Outlook on 020 7476 1284 for more information.

NEWHAM ESOL DIRECTORY 2011

Delivered by:	Learningsure Solutions
Course	Skills for life and ESOL for work
Level	Pre-entry literate, Entry 1, Entry 2, Entry 3, Level 1 & 2
Number of Weeks	12 weeks
Cost	Students have to pay for the course. £99 per section.
Day and time of course	every day apart from Wednesday, 9am to 4pm
Venue	14 Plymouth Road Canning Town E16 1PA
Telephone	020 7511 3444
Disability Access	Suitable parking, Access for wheelchair users into the building, Suitable toilets
Public Transport	Canning Town Tube Station
Childcare	Yes
Is childcare free?	No
Learner Group Targeted	No
Restrictions	No

Contact John Ajiferuke at Learningsure Solutions on 020 7511 3444 for more information.

NEWHAM ESOL DIRECTORY 2011

Delivered by:	Newham Adult Learning Service (NALS)
Level	Pre-entry literate, Entry 1, Entry 2, Entry 3, Level 1 & 2
Focus	Employability, Citizenship
Number of Weeks	12 - 18 weeks
Cost	Courses are free to students receiving active benefits such as JSA.
Day and time of course	Varies
Venue	Eastlea Learning Zone Exning Road Canning Town E16 4ND
Telephone	020 3373 0522
Disability Access	Suitable parking, Access for wheelchair users into the building, Access for wheelchair users around the building, Suitable toilets
Public Transport	DLR - Star Lane Station; Tube Canning Town/ West Ham Stations; buses - 276, 69
Childcare	No
Learner Group Targeted	No
Restrictions	No
Other Information	Not finally agreed however 50p per hour is a strong possibility with an exam fee (accredited course only) of not more that £30. Not corporately agreed yet.

Contact Mark Townsend at Newham Adult Learning Service (NALS) on 020 3373 0522 for more information.

NEWHAM ESOL DIRECTORY 2011

Courses delivered in East Ham

Delivered by:	Newham College of Further Education (East Ham)
Course	English for Speakers of Other Languages
Level	Pre-entry non-literate, Pre-entry literate, Entry 1, Entry 2, Entry 3, Level 1, Level 2
Focus	Employability, Citizenship
Number of Weeks	33 weeks
Cost	Some ESOL courses at this venue are free to some students
Day and time of course	Weekdays, during the day
Venue	Newham College of Further Education East Ham Campus High Street South East Ham E6 6ER
Telephone	020 8257 4719
Disability Access	Access for wheelchair users into the building, Access for wheelchair users around the building, Suitable toilets
Public Transport	Tube and bus
Childcare	Yes
Is childcare free?	No
Learner Group Targeted	19 plus
Restrictions	Our criteria are that learners should be from outside the EU/EAA area, they should have a valid visa for settlement in the UK and they should have been in the UK for less than 10 years.
Other Information	Many courses are free and we offer a range of other specialist courses up to full fee for overseas visitors.

Contact Joseph Kyari at Newham College of Further Education (East Ham) on 020 8257 4719 for more information.

NEWHAM ESOL DIRECTORY 2011

Delivered by:	Newham Adult Learning Service (NALS)
Level	Pre-entry non-literate, Pre-entry literate, Entry 1, Entry 2, Entry 3
Focus	Employability, Citizenship
Number of Weeks	12 - 18 weeks
Cost	Courses are free to students receiving active benefits such as JSA.
Day and time of course	Varies
Venue	Hartley Centre 267 Barking Road East Ham E6 1LB
Telephone	020 8472 0058
Disability Access	Suitable parking, Access for wheelchair users into the building, Access for wheelchair users around the building, Suitable toilets
Public Transport	buses 5,115, 147.
Childcare	No
Learner Group Targeted	No
Restrictions	No
Other Information	Not finally agreed however 50p per hour is a strong possibility with an exam fee (accredited course only) of not more that £30. Not corporately agreed yet.

Contact Carmela Treacher at Newham Adult Learning Service (NALS) on 020 8472 0058 for more information.

NEWHAM ESOL DIRECTORY 2011

Delivered by:	Centre for Innovation and Partnerships (CIPS) at Newham College of Further Education
Course	New Beginnings
Level	Pre-entry non-literate, Pre-entry literate, Entry 1, Entry 2, Entry 3, Level 1
Focus	The course is aimed at integrating new arrivals to the UK into the national and local community. It is for women only.
Number of Weeks	A minimum of 17 weeks
Cost	The course is free to women who have been in the UK for 5 years or less and have a valid visa leading to settlement
Day and time of course	Various days Monday to Friday. Courses are either 9.30 - 2.30 or 10.00 to 3.00 but evening classes are arranged if there is sufficient demand
Venue	East Ham campus or, by arrangement, at local community venues
Telephone	020 8522 5700
Disability Access	Access for wheelchair users into the building, Access for wheelchair users around the building, Suitable toilets
Childcare	Yes
Is childcare free?	No
Learner Group Targeted	Women
Restrictions	Learners must be women, have been in the UK for 5 years or less and have a valid visa leading to settlement.
Other Information	We offer limited help with childcare costs. The College has its own nursery which can usually accommodate children of our students

Contact Jaspal Singh at Centre for Innovation and Partnerships (CIPS) at Newham College of Further Education on 020 8522 5700 for more information.

NEWHAM ESOL DIRECTORY 2011

Courses delivered in Forest Gate

Delivered by:	Hope Baptist Church
Course	ESOL@HOPE
Level	Pre-entry literate, Entry 1, Entry 2
Focus	Employability, Citizenship, An introduction to the Christian Faith and the history and culture of the UK
Number of Weeks	Term Times (13 week blocks)
Cost	The course is free to all students
Day and time of course	Wednesday 9:30am
Venue	Hope Baptist Church 5 Stafford Road Forest Gate E7 8NL
Telephone	07727082449
Disability Access	Access for wheelchair users into the building, Access for wheelchair users around the building, Suitable toilets
Public Transport	325, 238
Childcare	No
Learner Group Targeted	No
Restrictions	No
Other Information	We welcome learners from all over the world. From time to time we plan cultural evenings reflecting the backgrounds of our learners.

Contact Ferris Lindsay at Hope Baptist Church on 07727082449 for more information.

NEWHAM ESOL DIRECTORY 2011

Delivered by:	East London ITEC
Course	IT
Level	Entry 3, Level 1
Focus	Further learning and Employability
Number of Weeks	20 weeks
Cost	The course is free to students resident in the country for 3 years or from any of the EU countries. Students pay £30 registration fee.
Day and time of course	Monday - Friday 10am-1pm, 2pm-5pm and 6pm-9pm Sat 10am - 5pm
Venue	214 Romford Road Forest Gate E7 9HY
Telephone	020 8534 4080
Disability Access	Suitable parking, Access for wheelchair users into the building, Suitable toilets
Public Transport	buses and trains
Childcare	No
Learner Group Targeted	No
Restrictions	No
Other Information	Those not eligible can also attend, but will pay full fees for the courses
Space Update	Still spaces

Contact Eudora Osalor at East London ITEC on 020 8534 4080 for more information.

NEWHAM ESOL DIRECTORY 2011

Delivered by:	Skills Rethink
Course	ESOL
Level	Pre-entry non-literate, Pre-entry literate
Focus	Employability
Cost	The course is free to all students
Venue	Durning Hall Earlham Grove Forest Gate E7 9AB
Telephone	07916151964
Disability Access	Suitable toilets
Learner Group Targeted	BME women
Restrictions	Learners must live in a particular area

Contact Shagufta Nasreen at Skillsrethink on 07916151964 for more information.

NEWHAM ESOL DIRECTORY 2011

Delivered by:	Anglo-British Academy
Course	ESOL Citizenship
Level	Pre-entry literate, Entry 1, Entry 2, Entry 3
Focus	Citizenship - to help candidates with meeting set criteria established by the government for applicants wishing to become citizens of the UK and receiving permission to stay in the UK
Number of Weeks	4 weeks
Cost	Students have to pay for the course. Fees are subject to levels and destination.
Day and time of course	Variable and subject to levels of students
Venue	246 - 250 Romford Road Forest Gate E7 9HZ
Telephone	0208 221 4661
Disability Access	Suitable parking, Access for wheelchair users into the building, Access for wheelchair users around the building, Suitable toilets
Public Transport	Buses; 25, 58, 86, 308, 325, 330 Trains: Forest Gate, Wanstead Park
Childcare	No
Learner Group Targeted	No
Restrictions	No

Contact Terry Coldham at Anglo-British Academy on 0208 221 4661 for more information.

NEWHAM ESOL DIRECTORY 2011

Delivered by:	Newham Adult Learning Service (NALS)
Level	Pre-entry non-literate, Pre-entry literate, Entry 1, Entry 2, Entry 3, Level 1, Level 2
Focus	Employability, Citizenship
Number of Weeks	12 - 18 weeks
Cost	Courses are free to students receiving active benefits such as JSA.
Day and time of course	Varies
Venue	Forest Gate Learning Zone 1 Woodford Road Forest Gate E7 0DH
Telephone	020 8221 3750
Disability Access	Suitable parking, Access for wheelchair users into the building, Access for wheelchair users around the building, Suitable toilets
Public Transport	buses 58, 308, 330
Childcare	No
Learner Group Targeted	No
Restrictions	No
Other Information	Not finally agreed however 50p per hour is a strong possibility with an exam fee (accredited course only) of not more that £30. Not corporately agreed yet.

Contact Neelam Kumar at Newham Adult Learning Service (NALS) on 020 8221 3750 for more information.

NEWHAM ESOL DIRECTORY 2011

Delivered by:	Newham College of Further Education – Forest Gate Learning Zone
Level	Pre-entry non-literate, Pre-entry literate, Entry 1, Entry 2, Entry 3, Level 1
Focus	Employability. We also run courses that prepare ESOL learners for Retail and Teaching Assistant courses.
Number of Weeks	12 weeks
Cost	Some ESOL courses at this venue are free to some students. The fee structure covers a range of criteria and each student is fee assessed individually as part of their first visit.
Day and time of course	Weekdays, during the day; Weekdays, during the evening
Venue	Newham College of Further Education Forest Gate Learning Zone 1 Woodford Road Forest Gate E7 0DH
Telephone	0208 257 4680
Disability Access	Suitable parking, Access for wheelchair users into the building, Access for wheelchair users around the building, Suitable toilets
Public Transport	The centre is directly opposite Wanstead Park Station and five minutes' walk from Forest Gate Rail Station.
Childcare	Yes but not free
Learner Group Targeted	No
Restrictions	No
Other information	ESOL students are encouraged to also develop ICT skills. We have 2 computer suites in the building so further skills can be developed.

Contact Jan Prendergast at Forest Gate Learning Zone on 0208 257 4680 or janet.prendergast@newham.ac.uk for more information.

NEWHAM ESOL DIRECTORY 2011

Delivered by:	The Learning Centre
Course	ESOL
Level	Entry 1, Entry 2, Entry 3, Level 1
Focus	Improve speaking, reading and writing skills
Number of Weeks	18 weeks
Cost	To be confirmed
Day and time of course	morning, afternoon and evening available
Venue	The Learning Centre 38 Woodgrange Road Forest Gate E7 0QH
Telephone	020 8221 2800
Disability Access	Disabled lift
Public Transport	Short walk from Forest Gate train station
Childcare	Yes
Is childcare free?	Yes
Learner Group Targeted	Over 16 years
Restrictions	No
Other Information	We have a 90% retention and 87% achievement rate in the ESOL department. We run both day time and evening classes.

Contact Louise Vera at The Learning Centre on 020 8221 2800 for more information.

NEWHAM ESOL DIRECTORY 2011

Courses delivered in Manor Park

Delivered by:	Trinity Centre
Course	Trinity Esol Adult
Level	Pre-entry non-literate, Pre-entry literate, Entry 1, Entry 2
Focus	Employability, Citizenship, Literacy
Number of Weeks	One academic year
Cost	Students have to pay for the course. £150 per academic year.
Day and time of course	Monday Tuesday Wednesday Thursday 9:30am-11:30am 1:30 pm -3:30pm TBC
Venue	Trinity Centre East Avenue Manor Park E12 6SG
Telephone	020 8472 8947
Disability Access	Suitable parking, Access for wheelchair users into the building, Access for wheelchair users around the building, Suitable toilets
Public Transport	147, 376, 104, 235, Close to East Ham Underground Station
Childcare	No
Learner Group Targeted	No
Restrictions	No
Space Update	Spaces available

Contact Luana Solomon at Trinity Centre on 020 8472 8947 for more information.

NEWHAM ESOL DIRECTORY 2011

Delivered by:	The London Tamil Sangam
Course	English for Elders
Level	Entry 1
Focus	No
Cost	All ESOL courses at this venue are free to all students
Day and time of course	Mondays and Tuesdays 10.30am - 1.30pm
Venue	369 High Street North Manor Park E12 6PG
Telephone	020 8471 7672
Disability Access	Access for wheelchair users into the building
Learner Group Targeted	Elders
Restrictions	No

Contact Bindhu Kaliyamoorthi at The London Tamil Sangam on 020 8471 7672 for more information.

Delivered by:	Adult Training Network (ATN)
Course	ESOL Skills for Life (both Speaking and Listening and Full Award offered).
Level	Pre-entry literate, Entry 1, Entry 2, Entry 3, Level 1, Level 2
Focus	No
Number of Weeks	8 - 11 weeks
Cost	All ESOL courses at this venue are free to all students
Day and time of course	Weekdays, during the day
Venue	Wesley House Manor Park Methodist Church Herbert Road Manor Park E12 6AY
Telephone	020 8553 1133
Disability Access	Access for wheelchair users into the building

NEWHAM ESOL DIRECTORY 2011

Public Transport	Bus routes - 25, 86, W19, 101, 104, 474 Train - Manor Park Underground - East Ham
Childcare	No
Learner Group Targeted	No
Restrictions	Learners must be receiving means tested benefits

Contact Nicolas James at Adult Training Network (ATN) on 020 8553 1133 for more information.

Delivered by:	Newham Adult Learning Service (NALS)
Level	Pre-entry literate, Entry 1, Entry 2, Entry 3
Focus	Employability, Citizenship
Number of Weeks	12 - 18 weeks
Cost	Courses are free to students receiving active benefits such as JSA.
Day and time of course	Varies
Venue	Little Ilford Learning Zone 1a Rectory Road Manor Park E12 6JB
Telephone	020 3373 1019
Disability Access	Suitable parking, Access for wheelchair users into the building, Access for wheelchair users around the building, Suitable toilets
Public Transport	Bus 147
Childcare	No
Learner Group Targeted	No
Restrictions	No
Other Information	Not finally agreed however 50p per hour is a strong possibility with an exam fee (accredited course only) of not more that £30. Not corporately agreed yet.

Contact Michael Robinson at Newham Adult Learning Service (NALS) on 020 3373 1019 for more information.

NEWHAM ESOL DIRECTORY 2011

Delivered by:	Newham College of Further Education – Little Ilford Learning Zone
Level	Pre-entry literate, Entry 1, Entry 2, Entry 3, Level 1
Focus	Employability. We also offer a vocational course that prepares students for going on a Teaching Assistant course.
Number of Weeks	12 weeks
Cost	Some ESOL courses at this venue are free to some students. The costs differ according to the course. All students are fee assessed as part of their first visit.
Day and time of course	Weekdays, during the day; Weekdays, during the evening
Venue	Newham College of Further Education Little Ilford Learning Zone 1A Rectory Road Little Ilford E12 6JB
Telephone	0208 522 5770
Disability Access	Suitable parking, Access for wheelchair users into the building, Access for wheelchair users around the building, Suitable toilets
Public Transport	Nearest Station: Ilford British Rail Buses 25, 86, 147, D2
Childcare	Yes but not free
Learner Group Targeted	No
Restrictions	No

Contact Steve Nunn at Little Ilford Learning Zone on 0208 522 5770 or steve.nunn@newham.ac.uk for more information.

NEWHAM ESOL DIRECTORY 2011

Delivered by:	Empress College of London
Level	Pre-entry non-literate, Pre-entry literate, Entry 1, Entry 2, Entry 3, Level 1, Level 2
Focus	ESOL Skills for life: Employability, Citizenship and General English to fulfil day to day commitments. For further education.
Number of Weeks	8 -10 Weeks
Cost	Students have to pay for the course. £300 per course including the examination fee. These courses are available for free to those students referred by Job Centre Plus. These students only have to pay the examination fee if they wish to sit the exam.
Day and time of course	2 days (Flexible) Morning session: 10am - 1pm Afternoon session: 2pm - 5pm
Venue	649/643 Romford road Manor Park E12 5AD
Telephone	0208 617 3288
Disability Access	Suitable toilets
Public Transport	Bus numbers: 25, 86, 101, W19, 104. Nearest underground: Stratford (12 mins) Nearest Overground : Manor Park and Woodgrange Park (2-3 min)
Childcare	No
Learner Group Targeted	No
Restrictions	No

Contact Jolly Sultana or Nishat Afza at Empress College on 0208 617 3288 for more information.

NEWHAM ESOL DIRECTORY 2011

Courses delivered in North Woolwich

Delivered by:	Newham Adult Learning Service (NALS)
Level	Pre-entry literate, Entry 1, Entry 2, Entry 3
Focus	Employability, Citizenship
Number of Weeks	12 - 18 weeks
Cost	Courses are free to students receiving active benefits such as JSA.
Day and time of course	Varies
Venue	North Woolwich Learning Zone 78 Albert Road North Woolwich E16 2DY
Telephone	020 3373 7260
Disability Access	Suitable parking, Access for wheelchair users into the building, Access for wheelchair users around the building, Suitable toilets
Public Transport	DLR London City Airport; buses 473, 474.
Childcare	No
Learner Group Targeted	No
Restrictions	No
Other Information	Not finally agreed however 50p per hour is a strong possibility with an exam fee (accredited course only) of not more than £30. Not corporately agreed yet.

Contact Denise Herman at Newham Adult Learning Service (NALS) on 020 3373 7260 for more information.

NEWHAM ESOL DIRECTORY 2011

Delivered by:	Newham College of Further Education - North Woolwich Learning Zone
Level	Pre-entry literate, Entry 1, Entry 2, Entry 3, Level 1, Level 2
Focus	Employability
Number of Weeks	12 weeks
Cost	Some ESOL courses at this venue are free to some students. There are different fees depending on each student and the course they want to do. Each student is fee assessed as part of their first visit.
Day and time of course	Weekdays, during the day; Weekdays, during the evening
Venue	Newham College of Further Education North Woolwich Learning Zone 78 Albert Road North Woolwich E16 2DY
Telephone	0208 257 4180
Disability Access	Suitable parking, Access for wheelchair users into the building, Access for wheelchair users around the building, Suitable toilets
Public Transport	Nearest Underground: London City Airport Nearest Station: Silvertown and London City Airport
Childcare	Yes but not free
Learner Group Targeted	No
Restrictions	No

Contact Francis Angilose at North Woolwich Learning Zone on 0208 257 4180 or francis.angilose@newham.ac.uk for more information.

NEWHAM ESOL DIRECTORY 2011

Courses delivered in Plaistow

Delivered by:	CORECOG
Course	ESOL-LINGALA
Level	Pre-entry literate
Focus	Access to daily life questions and answers
Number of Weeks	Usually six months if funding allows
Cost	The course is free to all students
Day and time of course	Set up by the majority of the students, with teacher availability, usually Tuesday and Tuesday
Venue	Newham African Resource Centre 627-633 Barking Road Plaistow E13 9EZ
Telephone	0203 490 3549
Disability Access	Suitable parking, Access for wheelchair users into the building, Suitable toilets
Public Transport	Bus 5 on Barking Rd, from Canning Town, 262 from Stratford then Bus 5 on Barking Road alight at New City Stop
Childcare	No
Learner Group Targeted	No
Restrictions	No
Other Information	We are likely to start in September 2011 with the Over 50s

Contact Dr W G Pambu at CORECOG on 0203 490 3549 for more information.

NEWHAM ESOL DIRECTORY 2011

Courses delivered in Stratford

Delivered by:	East London Skills for Life
Course	ESOL for Parents
Level	Entry 1, Entry 2, Entry 3, Level 1, Level 2
Focus	Employability, Citizenship, Mainly to improve the communication skills of parents. To signpost them to appropriate community services. To provide citizenship training for those applying for British citizenship
Number of Weeks	12-16 weeks. The Citizenship course is 2 weeks intensive
Cost	The course is free to parents for the funded programme. Cost for others depends on the course.
Day and time of course	Roll on- Roll off Mondays to Fridays
Venue	22 Deanery road Stratford E15 4LP
Telephone	0208 221 2688
Disability Access	Access for wheelchair users into the building, Access for wheelchair users around the building, Suitable toilets
Public Transport	bus 25 & 86 Stratford Station
Childcare	No
Learner Group Targeted	No
Restrictions	Learners must live in a particular area

Contact Toyin Sulola at East London Skills for Life on 0208 221 2688 for more information.

NEWHAM ESOL DIRECTORY 2011

Delivered by:	Newham College of Further Education (Stratford)
Course	English for Speakers of Other Languages
Level	Pre-entry non-literate, Pre-entry literate, Entry 1, Entry 2, Entry 3, Level 1, Level 2
Focus	Employability, Citizenship
Number of Weeks	33 weeks
Cost	Some ESOL courses at this venue are free to some students
Day and time of course	Weekdays, during the evening
Venue	Newham College of Further Education Stratford Campus Welfare Road Stratford E15 4HT
Telephone	0208 257 4367
Disability Access	Suitable parking, Access for wheelchair users into the building, Access for wheelchair users around the building, Suitable toilets
Public Transport	Nearest Station: Stratford Underground, DLR and British Rail. Buses: 25, 69, 86, 104,108, 158, 238, 241, 257, 262, 276, 308, 378, 473, D8, F2
Childcare	Yes
Is childcare free?	No
Learner Group Targeted	19 plus
Restrictions	Learners must have been living in the UK for at least 1 year
Other Information	Many courses are free and we offer a range of other specialist courses up to full fee for overseas visitors.

Contact Gosia McPherson at Newham College of Further Education (Stratford) on 0208 257 4367 for more information.

NEWHAM ESOL DIRECTORY 2011

Courses delivered in Upton Park

Delivered by:	Progressive Women Association
Course	English Lessons for beginners
Level	Entry 1
Focus	Employability - to prepare someone for training and to look for work, gain skills and qualifications that employers are looking for, transition into work and support their career development and be able to communicate
Number of Weeks	21 weeks
Cost	The course is free to all students
Day and time of course	Tuesdays
Venue	Harold Road Centre 170 Harold Road Plaistow E13 OSE
Telephone	020 8548 4025
Disability Access	Suitable parking, Access for wheelchair users into the building, Access for wheelchair users around the building, Suitable toilets
Public Transport	Nearest Station is Upton Park Tube Station, Buses 238, 104, 330 and 325
Childcare	No
Learner Group Targeted	No
Restrictions	Learners must live in a particular area
Other Information	Learners must be 50+ year of age, living in Newham Borough and must NOT be receiving Job Seekers Allowance Benefit.

Contact Caroline Wairia at Progressive Women Association on 020 8548 4025 for more information.

NEWHAM ESOL DIRECTORY 2011

Courses delivered in West Ham

Delivered by:	Newham Adult Learning Service (NALS)
Level	Pre-entry literate, Entry 1, Entry 2, Entry 3
Focus	Employability, Citizenship
Number of Weeks	12 - 18 weeks
Cost	Courses are free to students receiving active benefits such as JSA.
Day and time of course	Varies
Venue	Hamilton Road Centre 1 Hamilton Road West Ham E15 3AE
Telephone	020 3373 0522
Disability Access	Suitable parking, Access for wheelchair users into the building, Access for wheelchair users around the building, Suitable toilets
Public Transport	DLR - Star Lane Station; Tube Canning Town/ West Ham Stations; buses - 276, 69
Childcare	No
Learner Group Targeted	No
Restrictions	No
Other Information	Not finally agreed however 50p per hour is a strong possibility with an exam fee (accredited course only) of not more than £30. Not corporately agreed yet.

Contact Mark Townsend at Newham Adult Learning Service (NALS) on 020 3373 0522 for more information.

NEWHAM ESOL DIRECTORY 2011

Making sense of ESOL levels

Let's keep it simple.

Term	Alternative
Non-literate	Pre-literate / Low educated Second Language Literacy Acquisition
Pre-entry	Absolute beginner
Entry 1	Elementary
Entry 2	pre-intermediate
Entry 3	intermediate
Level1	upper intermediate
Level 2 (GCSE)	advanced

ESOL teaching is covered by the Adult Core Curriculum from entry 1 to level 2. The ESOL Core Curriculum is a development of the Adult Literacy Curriculum. Pre-entry (curriculum) learners are just that as there is no curriculum. Some providers eschew the term "pre-entry" referring to such learners as being absolute beginners or E1.

At levels 1&2 the National Literacy tests can be used for examination purposes as the ESOL and literacy curricula converge.

So what can each level do?

Speaking and Listening

Task	Level	Expected outcomes
Speaking and Listening (Listen and respond)	Non-literate	Learner may be able to respond quite fully and may reflect higher entry level diction. Alternatively, the learner may have a stilted conversation that may include key words or may not be able to respond at all.
	Pre-entry	Learner may respond with key words/ sufficient gist language for the assessor to understand, or may not be able to respond at all.
	Entry 1	Learner may use more than key words and attempts to answer fully, with some errors in subject verb agreement e.g. "I'm live in Beckton".

NEWHAM ESOL DIRECTORY 2011

Task	Level	Expected outcomes
	Entry 2	Learner may answer fully with possible errors in subject verb agreement and should demonstrate a use of a variety of tenses.
	Entry 3	Should demonstrate a range of vocabulary including comparatives and tenses. Should be able to choose between a full/ short answer. Response may be more of a conversation. Negatives including double negatives should be heard.
	Level 1	As for EL3, also may be able to give a succinct answer or may develop responses between short and extended.
	Level 2	As for L1 with extended vocabulary and near fluency

Reading and writing

Task	Level	Expected outcomes
Reading and writing A form fill	Non-literate	Learners may or may not be able to complete the form. Learner may be unable to attempt or may have difficulty controlling a pen; digits and or letters may not be adequately formed to be legible. Learner may write below the line.
	Pre-entry	Learner may be able to form digits and or letters, in style of first language, but information may be incomplete. Some sound symbol spelling. Address style may have marked home country influence e.g. street name may be written before house number. May want to copy address as opposed to writing from memory. An inappropriate mix of upper and lower case letters may be demonstrated. Spelling errors would be expected.
	Entry 1	As for Pre-entry. May attempt simple sentence construction.
	Entry 2	Digits and letters formed, appropriate use of upper and lower case letters. Information should be complete, but may still have home country influence and not recognised UK style (house number, street, town, post code). Possible spelling errors.

NEWHAM ESOL DIRECTORY 2011

Task	Level	Expected outcomes
	Entry 3	As for above, but address should be in recognised UK style with few if any spelling errors.
	Level 1	As for above with no spelling errors.
	Level 2	As for level 1.
Reading and Writing Punctuation – adding punctuation to text.	Non-literate	Learners may be able to read some text or key words. Will be most unlikely to comprehend the exercise.
	Pre-entry	Pre-entry – learner may attempt, but may not recognise sentence boundaries or the initial capital letter usage for names.
	Entry 1	Learner may attempt, but may not recognise sentence boundaries or the initial capital letter usage for names.
	Entry 2	Learner may recognise sentence boundaries, however there may be some errors; may not always use initial letter capitalisation for names.
	Entry 3	Learner should recognise sentence boundaries, with few errors in initial capital letter usage for names; may introduce other punctuation marks.
	Level 1	Learner should recognise simple sentence boundaries but may add extra punctuation to construct more complex sentences. No errors in initial capital letter usage for names are expected.
	Level 2	As for level 1.

Task	Level	Expected outcomes
Reading and Writing Sentence check. Comparing two simple sentences to see which is grammatically correct.	Non-literate	Learner will not be able to attempt this.
	Pre-entry	Learner may attempt and guess or may decline.
	Entry 1	Learner should attempt. There may be an element of guess work in the responses. Learner may be unfamiliar with “for/since” concept.
	Entry 2	Learner may be unfamiliar with “for/since” concept, otherwise should have little difficulty completing.
	Entry 3	Learner should complete with no errors. Learner should complete with no errors.
	Level 1	As Entry level 3.
	Level 2	As for level 1.

NEWHAM ESOL DIRECTORY 2011

Task	Level	Expected outcomes
Reading and Writing Sentence construction.	Non-literate	Learner will not be able to attempt this.
	Pre-entry	Learner may attempt. May use upper case letters only.
	Entry 1	Learner may attempt. There may be errors in sentence construction (subject verb agreement). Possible inappropriate usage of capital letters and sentence markers. Articles may be omitted or swapped i.e. zero for definite/ indefinite; use of definite for zero article. Spell most simple words correctly.
	Entry 2	Learner should be able to construct simple sentences with appropriate usage of capital letters, sentence markers but possibly errors in subject verb agreement and use of articles. Evidence of compound sentences may be demonstrated. Use of adverbs of frequency.
	Entry 3	Learner should demonstrate simple and compound sentences using joiners and adverbs of frequency. Most words spelt correctly.
	Level 1	Learner should demonstrate as for Entry level 3.
	Level 2	As for level 1.

NEWHAM ESOL DIRECTORY 2011

Task	Level	Expected outcomes
Reading and Writing Assessing comprehension with "true" or "false" questions.	Non-literate	Should not attempt.
	Pre-entry	Should not attempt.
	Entry 1	Learner may find the concept of true and false difficult to understand. Using the examples, the assessor should attempt to explain this concept. Some guesswork in learner's responses is to be anticipated.
	Entry 2	Learner may attempt. There may be errors in sentence construction (subject verb agreement). Possible inappropriate usage of capital letters and sentence markers. Articles may be omitted or swapped i.e. zero for definite/ indefinite; use of definite for zero article. Spell most simple words correctly.
	Entry 3	Learner should be able to attempt with ease and most responses should be accurate e.g. 5 out of 6.
	Level 1	Learner should demonstrate as for Entry level 3.
	Level 2	As for level 1.

Task	Level	Expected outcomes
Reading and Writing Writing a formal letter	Non-literate	Should not attempt.
	Pre-entry	Should not attempt.
	Entry 1	Should not attempt.
	Entry 2	Learner should be able to provide a simple plan. Reply letter format provided may resemble that of a letter to a friend.
	Entry 3	Learner may attempt a formal letter layout using formal language, formal salutation and ending.
	Level 1	Learner is expected to provide a formal letter with corresponding salutation and ending.
	Level 2	As for level 1.

NEWHAM ESOL DIRECTORY 2011

Task	Level	Expected outcomes
Reading and Writing Writing a formal statement	Non-literate	Should not attempt.
	Pre-entry	Should not attempt.
	Entry 1	Should not attempt.
	Entry 2	Learner should be able to provide a simple plan. The presentation may not be in the format of a formal. Simple and compound sentences would be expected using a variety of tenses, not always accurate.
	Entry 3	Learner should demonstrate a more developed plan. The presentation should be of a formal nature using paragraphs, with simple, compound and complex sentences, discourse markers and conjunctions to show chronology. Some errors in basic grammar and punctuation should be expected.
	Level 1	As for Entry level 3, but with accurate grammar and spelling.
	Level 2	As for level 1.

Information adapted from "Guidance for completing the Common Initial Assessment and Learner Profile for ESOL" - Newham Adult Learning Service (2008/10), written by Michael Potts ESOL Co-ordinator and Mehrunissa Bax, ESOL Tutor specialising in teaching learners who are non-literate in their first language.

Michael Potts
 ESOL Co-ordinator
 Adult Learning Service
 Children and Young People's Services
 London Borough of Newham
 Beckton Globe
 1 Kingsford Way
 London E6 5JQ
 Tel: (020) 3373 8204
 michael.potts@newham.gov.uk